

How employees can support the COVID-19 response



Public sector employees do important work, and will continue to play an important role in supporting the sector to deliver essential services to the Queensland public during the COVID-19 pandemic.

Queensland public sector employees are contributing to the COVID-19 pandemic response in a range of different ways:



Continuing to deliver essential services under normal arrangements

- This may include police and emergency services workers, health workers, child safety workers, corrections officers, and other roles as determined by your agency



Performing different work within their normal agency

- Where a service that an agency normally operates is temporarily stopped due to the COVID-19 pandemic, staff may be shifted internally to support additional work emerging as a result of COVID-19.
- Examples of this are Queensland Health staff who have been redirected to help with contact tracing, and DPC staff who are working on the Premier's COVID-19 response taskforce.



Performing different work within another agency through the COVID-19 Employee mobilisation service

- An agency may identify employees as being available to be mobilised outside their normal role to support the COVID-19 response.
- They will be registered with the COVID-19 Employee mobilisation service, which is a centralised system being coordinated by the Public Service Commission.
- They will be matched to perform other duties in line with their skills and experience in another agency.



Performing work through the Community Recovery Ready Reserves

- If they are a member of the Ready Reserves, they may be contacted to meet an emerging or urgent need for staff.
- An example of this is the deployment of ready reserves to help with social distancing at the local government elections.



Working at the State Disaster Coordination Centre

- Employees from the emergency services agencies may be deployed to staff the SDCC.



Performing a specific role through a secondment to another agency

- Where a specific role is required to be filled, to meet more than a short-term need, an agency may seek to fill it through a secondment or interchange arrangement.
- Employees may be identified through an expressions of interest process or by the agency seeking out employees with specific skills, and would be directly employed by that agency.
- Employees will have the necessary skills or qualifications required to perform the role. An example of this is a nurse employed by TAFE Queensland, being seconded to a Hospital and Health Service to perform this specific role.