

Work performance matters 2018-19

Queensland Ambulance Service

Work performance matter information		Category type					Totals	
		Category 2		Category 3(a)		Category 3(b)		
Number of work performance matters		67		226		14		307
Period within which the handling of the matters was finalised		Met benchmark (51 days)	Did not meet benchmark	Met benchmark (139 days)	Did not meet benchmark	Met benchmark (under 200 days)	Did not meet benchmark	
		48	19	192	34	11	3	
Outcomes of the handling of matters								
Outcome type	Ongoing [^]	18		48		2		68
	Other	2		18		0		20
	No further action	26		88		6		120
	Discussion	11		20		2		33
	Training & development	6		33		0		39
	Conflict resolution process	3		2		0		5
	Change of duties	0		0		1		1
	Performance improvement plan	1		0		0		1
	Discipline process	0		17		3		20
Employee terminated during probation	0		0		0		0	

This report contains data for Quarters 1, 2 and 3 (finalised matters) and Q4 (finalised and ongoing matters). [^]Matters that had no outcome at the end of June 2019 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2019.

