

Work performance matters 2018-19

Department of Transport and Main Roads

| Work performance matter information | | Category type | | | | | | Totals |
|---|--------------------------------------|-------------------------|------------------------|--------------------------|------------------------|--------------------------------|------------------------|--------|
| | | Category 2 | | Category 3(a) | | Category 3(b) | | |
| Number of work performance matters | | 31 | | 64 | | 1 | | 96 |
| Period within which the handling of the matters was finalised | | Met benchmark (51 days) | Did not meet benchmark | Met benchmark (139 days) | Did not meet benchmark | Met benchmark (under 200 days) | Did not meet benchmark | |
| | | 10 | 21 | 44 | 20 | 1 | 0 | |
| Outcomes of the handling of matters | | | | | | | | |
| Outcome type | Ongoing [^] | 0 | | 9 | | 0 | | 9 |
| | Other | 10 | | 4 | | 0 | | 14 |
| | No further action | 8 | | 11 | | 1 | | 20 |
| | Discussion | 3 | | 0 | | 0 | | 3 |
| | Training & development | 0 | | 1 | | 0 | | 1 |
| | Conflict resolution process | 0 | | 0 | | 0 | | 0 |
| | Change of duties | 0 | | 0 | | 0 | | 0 |
| | Performance improvement plan | 3 | | 0 | | 0 | | 3 |
| | Discipline process | 7 | | 38 | | 0 | | 45 |
| | Employee terminated during probation | 0 | | 1 | | 0 | | 1 |

This report contains data for Quarters 1, 2 and 3 (finalised matters) and Q4 (finalised and ongoing matters). [^]Matters that had no outcome at the end of June 2019 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2019.

