## Work performance matters 2018-19

## **Department of Education**

| Work performance matter information                           |                                      | Category type                 |                              |                                |    |   |    | Totalo |
|---|--------------------------------------|-------------------------------|------------------------------|--------------------------------|----|---|----|--------|
|   |                                      | Category 2                    |                              | Category 3(a)                  |    | Category 3(b)                           |    | Totals |
| Number of work performance matters                            |                                      | 1252                          |                              | 113                            |    | 54                                      |    | 1419   |
| Period within which the handling of the matters was finalised |                                      | Met<br>benchmark<br>(51 days) | Did not<br>meet<br>benchmark | Met<br>benchmark<br>(139 days) |    | Met<br>benchmark<br>(under 200<br>days) |    |        |
|   |                                      | 376                           | 876                          | 37                             | 76 | 17                                      | 37 |        |
| Outcomes of   | of the handling of matters           |                               |                              |                                |    |   |    |        |
| Outcome<br>type   | Ongoing <sup>^</sup>                 | 206                           |                              | 56                             |    | 35                                      |    | 297    |
|   | Other                                | 109                           |                              | 3                              |    | 1                                       |    | 113    |
|   | No further action                    | 642                           |                              | 28                             |    | 11                                      |    | 681    |
|   | Discussion                           | 281                           |                              | 2                              |    | 0                                       |    | 283    |
|   | Training & development               | 4                             |                              | 0                              |    | 0                                       |    | 4      |
|   | Conflict resolution process          | 0                             |                              | 0                              |    | 0                                       |    | 0      |
|   | Change of duties                     | 0                             |                              | 0                              |    | 0                                       |    | 0      |
|   | Performance improvement plan         | 0                             |                              | 0                              |    | 0                                       |    | 0      |
|   | Discipline process                   | 10                            |                              | 24                             |    | 7                                       |    | 41     |
|   | Employee terminated during probation | 0                             |                              | 0                              |    | 0                                       |    | 0      |

This report contains data for Quarters 1, 2 and 3 (finalised matters) and Q4 (finalised and ongoing matters). ^Matters that had no outcome at the end of June 2019 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2019.

