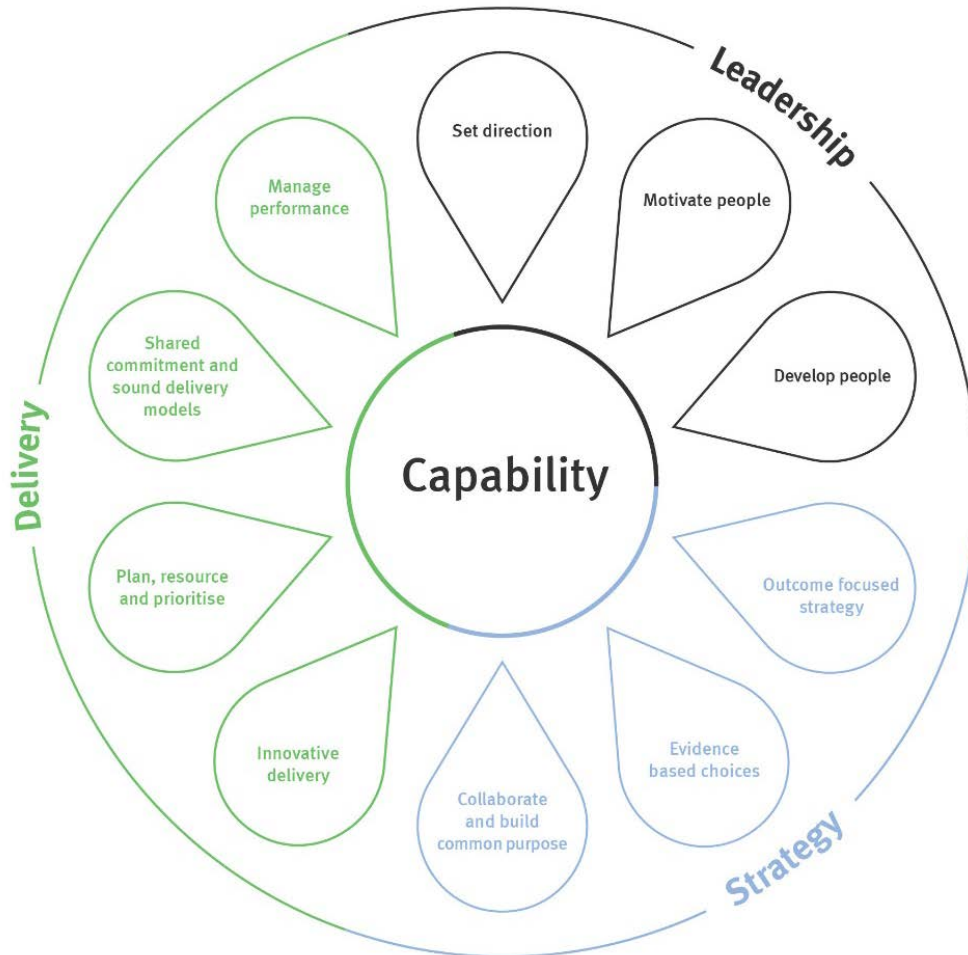


Capability model fact sheet

The capability model identifies three key aspects of capability – leadership, strategy and delivery. It provides a useful, common language for departments to discuss their organisational capability and describes the characteristics of a leading organisation.

Within these themes, there are a number of elements of specific focus.



In a *Capability Blueprint* process, the department assesses each capability theme and element as either:

- leading** – strong capability identified; functioning highly effectively with a focus on continuous improvement
- maturing** – building capability; functioning effectively with some opportunities for improvement, or
- developing** – some capability identified; functioning adequately with several opportunities for improvement.

The assessment will be informed by consultation and engagement with a range of stakeholders, including staff, executives, partners, clients and customers.