



Work performance matters 2016–17

Gold Coast Hospital and Health Service

Work performance matter information		Category type						Totals
		Category 2		Category 3(a)		Category 3(b)		
Number of work performance matters		94		21		2		117
Period within which the handling of the matters was finalised		Met benchmark (51 days)	Did not meet benchmark	Met benchmark (139 days)	Did not meet benchmark	Met benchmark (under 200 days)	Did not meet benchmark	
		56	38	17	4	2	0	
Outcomes of the handling of matters								
Outcome type	Ongoing [^]	4		2		1		7
	Other	28		3		1		32
	No further action	20		0		0		20
	Discussion	1		0		0		1
	Training & development	13		1		0		14
	Conflict resolution process	0		0		0		0
	Change of duties	3		0		0		3
	Diminished performance/PIP	10		1		0		11
	Discipline process	15		13		0		28
	Employee terminated during probation	0		1		0		1

This report contains data for Q1, Q2, Q3 (finalised matters) and Q4 (finalised and ongoing matters) for 2016-17.

[^]Matters that had no outcome at the end of the June 2017 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2017.