



Work performance matters 2016–17

Office of the Energy and Water Ombudsman

| Work performance matter information | | Category type | | | | | | Totals |
|---|--------------------------------------|-------------------------|------------------------|--------------------------|------------------------|--------------------------------|------------------------|--------|
| | | Category 2 | | Category 3(a) | | Category 3(b) | | |
| Number of work performance matters | | 0 | | 0 | | 0 | | 0 |
| Period within which the handling of the matters was finalised | | Met benchmark (51 days) | Did not meet benchmark | Met benchmark (139 days) | Did not meet benchmark | Met benchmark (under 200 days) | Did not meet benchmark | |
| | | 0 | 0 | 0 | 0 | 0 | 0 | |
| Outcomes of the handling of matters | | | | | | | | |
| Outcome type | Ongoing^ | 0 | | 0 | | 0 | | 0 |
| | Other | 0 | | 0 | | 0 | | 0 |
| | No further action | 0 | | 0 | | 0 | | 0 |
| | Discussion | 0 | | 0 | | 0 | | 0 |
| | Training & development | 0 | | 0 | | 0 | | 0 |
| | Conflict resolution process | 0 | | 0 | | 0 | | 0 |
| | Change of duties | 0 | | 0 | | 0 | | 0 |
| | Diminished performance/PIP | 0 | | 0 | | 0 | | 0 |
| | Discipline process | 0 | | 0 | | 0 | | 0 |
| | Employee terminated during probation | 0 | | 0 | | 0 | | 0 |

This report contains data for Q1, Q2, Q3 (finalised matters) and Q4 (finalised and ongoing matters) for 2016-17.

^Matters that had no outcome at the end of the June 2017 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2017.