

## Work performance matters 2015

### Townsville Hospital and Health Service

Work performance matter information		Category type						Totals
		Category 2		Category 3(a)		Category 3(b)		
Number of work performance matters		31		13		15		59
Period within which the handling of the matters was finalised		Met benchmark (51 days)	Exceeded benchmark	Met benchmark (139 days)	Exceeded benchmark	Met benchmark (under 200 days)	Exceeded benchmark	
		18	13	8	5	14	1	
Outcomes of the handling of the matters								
Outcome type	Ongoing^	2		3		4		9
	Other	8		0		0		8
	No further action	2		1		1		4
	Discussion	0		0		0		0
	Training & Development	0		0		0		0
	Conflict resolution process	0		0		0		0
	Change of duties	0		0		0		0
	Diminished performance	0		0		0		0
	Discipline process	18		9		10		37
	Employee terminated during probation	1		0		0		1

^ Matters that had no outcome at the end of the June 2015 quarter are 'ongoing' and timeframe benchmarks were determined with a date of 30 June 2015.