

## Work performance matters 2015

### Cairns and Hinterland Hospital and Health Service

Work performance matter information		Category type						Totals
		Category 2		Category 3(a)		Category 3(b)		
Number of work performance matters		57		62		1		120
Period within which the handling of the matters was finalised		Met benchmark (51 days)	Exceeded benchmark	Met benchmark (139 days)	Exceeded benchmark	Met benchmark (under 200 days)	Exceeded benchmark	
		23	34	48	14	1	0	
Outcomes of the handling of the matters								
Outcome type	Ongoing^	7		5		0		12
	Other	20		16		0		36
	No further action	10		8		0		18
	Discussion	3		0		0		3
	Training & Development	0		0		0		0
	Conflict resolution process	0		0		0		0
	Change of duties	0		6		0		6
	Diminished performance	1		0		0		1
	Discipline process	16		24		1		41
	Employee terminated during probation	0		3		0		3

^ Matters that had no outcome at the end of the June 2015 quarter are 'ongoing' and timeframe benchmarks were determined with a date of 30 June 2015.

