

PUBLIC SERVICE COMMISSION OPEN DATA STRATEGY 2013-2017

Through its *Open Data Strategy 2013-2017*, the Public Service Commission (PSC) takes a lead role in ensuring Queenslanders have a government that is open, accountable and delivers expected results.

This *Open Data Strategy* documents a four year forward plan detailing how PSC will support the Open Data initiative, consistent with the December 2012 Cabinet decision.

PSC will target, but not limit, its approach to prioritising datasets that will provide value to the public, such as those that have one or more of the following characteristics:

- increase the openness and transparency of government and its processes
- allow new products or services to be developed by users of the data
- capture the public interest
- be used and analysed by researchers or non-government organisations;
- promote public debate
- business system development

Data Sets

PSC holds a number of unique data sets including:

- EEO Statistical Bulletin 2012
- Queensland Public Service Workforce – Quarterly Profile (September 2012)
- Workforce Characteristics Report

Data Governance and Standards

So users of our data can do so effectively, PSC will ensure the data it releases will:

- be made available in open formats such as CSV and XML
- follow metadata standards
- have clear usage licences
- advise of data quality and length of time data will continue to be produced
- be published and available as soon as possible after collection
- not compromise privacy legislation, public safety, security or commercial confidentiality

Performance Indicators

- Data Sets published to published schedule
- Number of Data Sets published



Risks to achieving this strategy

- Cultural change required to embed Open Data agenda into work practices
- PSC internal capability to produce and make available data sets
- Effort to manipulate data into open formats
- PSC's existing business systems may not lend themselves to open data formats
- Conflicting or duplicate data sets being released by other agencies

Future Program

Embedding open data as a business as usual activity

To embed open data as a business as usual activity, PSC will:

- Ensure open data activities are to be included on each individual business unit plan, and where appropriate on Individual Performance Plans
- Engage with all PSC business units and identify contacts to be coordinators for open data
- Open data information is included during staff induction

Increase the amount and frequency of PSC data being released

To increase the amount of data sets being published, PSC will:

- Ensure data set availability is included as an in-scope item for any new work with business units to embed open data standards and formats in existing work practices
- Seek methods to automate the publishing of data sets minimising staff effort

Continuously improving the quality of data published

To ensure the quality of PSC's data is continuously improved, PSC will:

- Improve descriptions of PSC data sets to ensure they are written clearly
- Improve data formatting to minimise the amount of manipulation required
- Improve quality of data at the point of contact

Increase user satisfaction with data published

We will collect and use customer feedback through:

- Comments about individual datasets posted on qld.gov.au/data;
- Inviting feedback via PSC website; and
- Providing a mechanism where data users suggest other data they would like us to make available