

Electric Vehicle Infrastructure Program

Frequently Asked Questions

Who can apply for funding?

Queensland Government departments and agencies can apply.

How do I apply for funding?

You can apply for funding by completing an Application Questionnaire. Prior to completing the Questionnaire, we recommend that you read the Application Information Document and supporting guidelines. These documents are all available on the [QGAO Customer Hub](#).

Which buildings are eligible for funding?

All commercial buildings that are owned and/or occupied by Queensland Government Agencies. However, installations within buildings that are owned and likely to be occupied by government for longer time periods are more likely to receive funding.

What if our agency occupies a QGAO owned building?

You are encouraged to apply. Your application will provide key information which will allow QGAO to design and install suitable EV charging infrastructure in the building. QGAO as building owner will manage funding and arrange the installation.

What if our agency occupies a QGAO leased building?

You are encouraged to apply. Major leased buildings (long term whole of building leases with multiple government occupants) will be considered. However, minor leases (particularly those that are short term) are of low priority and

are unlikely to receive funding. It is preferred that the landlord installs the infrastructure in private buildings at their cost. This is usually best negotiated by QGAO at lease renewal. Your application will inform QGAO of your requirements, so that QGAO can plan negotiations with the landlord. If negotiations are unsuccessful QGAO will identify alternative charging options for you.



What if our agency owns the building?

You can apply for funding. You will be required to undertake a preliminary due diligence, in particular to assess the electrical capacity of your building and develop your EV charging proposal. Once your application is approved, you will be required to manage the procurement and installation process. QBuild are available to assist you with this process.

What if our agency leases the building?

You can apply. However, minor leases (particularly those that are short term) are of low priority and are unlikely to attract funding. It is preferred that the landlord installs the infrastructure in private buildings at their cost. This is usually best negotiated at lease renewal. If your negotiations are unsuccessful QGAO will identify alternative charging options for you.



What infrastructure is funded?

Funding under the program applies to 'building side' infrastructure such as minor upgrades to switchboards, submain cables, EV charger distribution board and the EV chargers. Funding does not extend to major electrical upgrades or major fire safety upgrades to the building. If the project is found to be financially unfeasible, alternative charging solutions should be considered such as using the public charging network.

What type of chargers are funded?

Level 1 Slow AC chargers and Level 2 Fast AC (7-22kw) chargers are within scope for funding. Level 3 Rapid DC Chargers (25-60kw) may be considered on a case-by-case basis particularly if it supports public or shared charging. Level 3 Ultra Rapid chargers (60-350kw) are not funded under the program.

Level 2 Fast AC chargers are a good solution. Dual head chargers that service adjoining car bays are also a cost-effective option that can expand the EV charging network in a building.



How much funding is provided?

Funding is a capped contribution of up to \$9,000 for each Level 1 or 2 charger installed.

Level 3 rapid chargers are assessed on a case-by-case basis. The contribution is made by way of GST free reimbursement on evidence of satisfactory installation.

Do I have to share chargers?

QGAO encourages the sharing of chargers, particularly in buildings that accommodate multiple agencies or where the building's electrical capacity or fire safety initiatives limit the number of chargers that can be installed. A code of conduct has been developed to assist agencies with sharing chargers.

What about public charging?

Agencies that are 'public facing' or visited by the public, such as customer service centres, hospitals, community centres, training centres, theatres etc are encouraged to incorporate public charging options. This means that members of the public can charge their car while they wait.

Similarly, government buildings with dedicated visitor bays are also a good option for public charging as it allows visitors to charge their vehicles while attending meetings at the building.

What about charging software?

We recommend that installations are Open Charge Point Protocol (OCCP) compliant. This will allow agencies to install software at a later date which is capable of monitor charging, load management, carpark booking, billing functionality and real time data collection.

Agencies can also consider installing RFID card readers to enable access controls to be implemented at a later date. Some chargers come with the RFID card readers already installed.

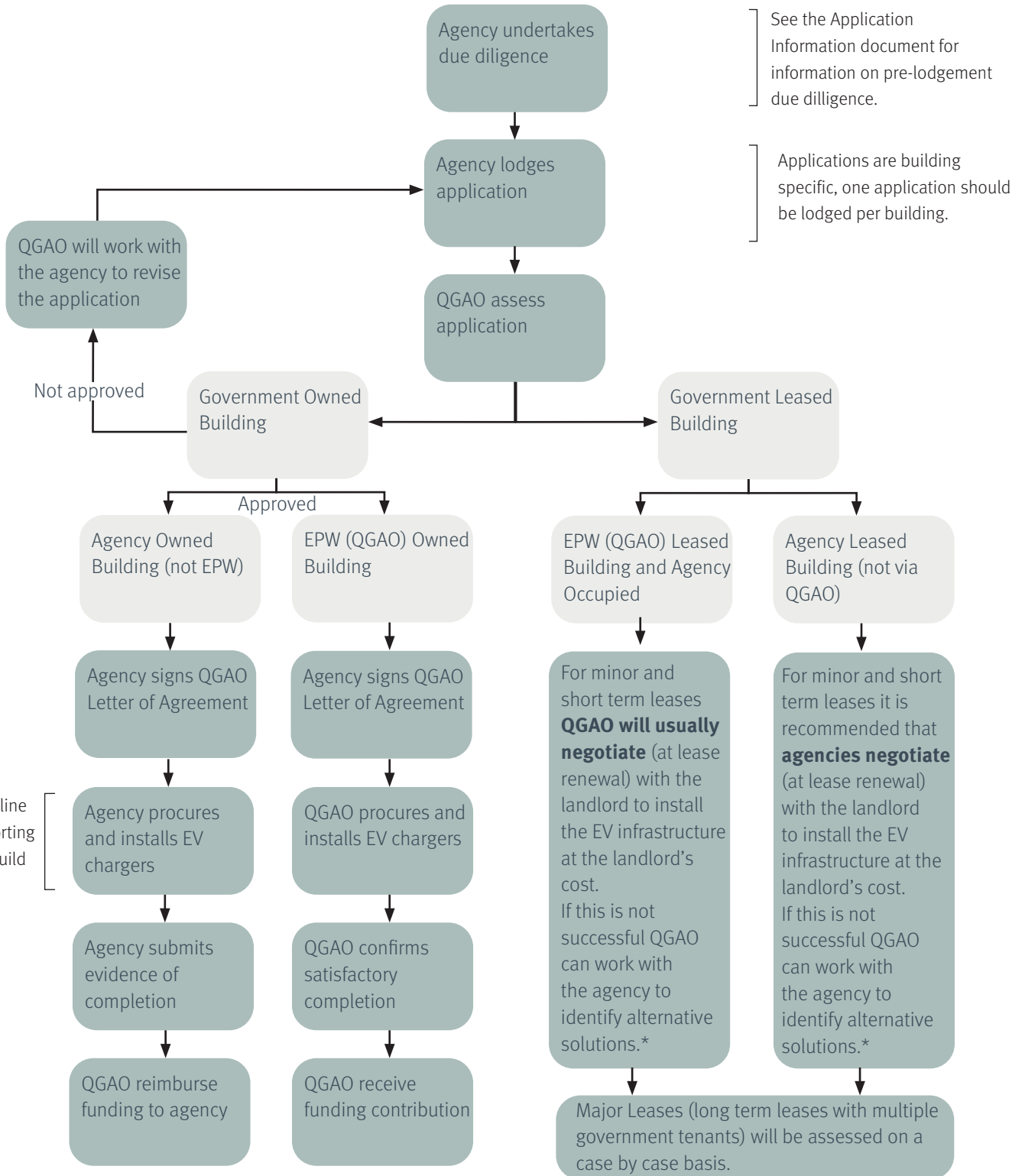
What about building emissions?

Ideally, charging stations should be coupled with distributed renewable energy such as solar PV and battery energy storage combined with appropriate electricity tariffs that reward charging at times of high solar generation.



What happens after I lodge the Application?

QGAO will endeavour to acknowledge receipt of your application within three working days. Once QGAO has assessed the application it will inform you of the outcome. The flowchart below provides an overview of the application process and typical next steps.



*Buildings leased from the private sector (particularly minor and short term leases) are of a low priority for funding.

