

Work performance matters 2018-19

West Moreton Hospital and Health Service

| Work performance matter information | | Category type | | | | | | Totals |
|---|------------------------------|-------------------------|------------------------|--------------------------|------------------------|--------------------------------|------------------------|--------|
| | | Category 2 | | Category 3(a) | | Category 3(b) | | |
| Number of work performance matters | | 52 | | 30 | | 3 | | 85 |
| Period within which the handling of the matters was finalised | | Met benchmark (51 days) | Did not meet benchmark | Met benchmark (139 days) | Did not meet benchmark | Met benchmark (under 200 days) | Did not meet benchmark | |
| | | 10 | 42 | 9 | 21 | 1 | 2 | |
| Outcomes of the handling of matters | | | | | | | | |
| Outcome type | Ongoing [^] | 5 | | 6 | | 0 | | 11 |
| | Other | 13 | | 1 | | 1 | | 15 |
| | No further action | 7 | | 14 | | 0 | | 21 |
| | Discussion | 5 | | 0 | | 0 | | 5 |
| | Training & development | 13 | | 0 | | 0 | | 13 |
| | Conflict resolution process | 0 | | 0 | | 0 | | 0 |
| | Change of duties | 0 | | 0 | | 0 | | 0 |
| | Performance improvement plan | 2 | | 0 | | 0 | | 2 |
| | Discipline process | 6 | | 8 | | 2 | | 16 |
| Employee terminated during probation | 1 | | 1 | | 0 | | 2 | |

This report contains data for Quarters 1, 2 and 3 (finalised matters) and Q4 (finalised and ongoing matters). [^]Matters that had no outcome at the end of June 2019 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2019.

