

General Retention and Disposal Schedule for Administrative Records of National Bodies

Responsible public authority: All Queensland National Bodies

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| Queensland Disposal Authority Number (QDAN) | QDAN 711 | Version | 2 |
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Scope of Retention and Disposal Schedule

The *General Retention and Disposal Schedule for Administrative Records of National Bodies* was approved by the Council of Australasian Archives and Records Authorities (CAARA) on 18 October 2013, for use by national bodies that are subject to the *Public Records Act 2002*.

The CAARA General Retention and Disposal Schedule for Administrative Records was developed by the CAARA National Bodies Working Group in accordance with the *CAARA Policy 11 - Guidelines for the Treatment of Records of Inter-Governmental Agencies*. It provides agreed and consistent retention and disposal requirements across all Australian States and Territories for the records of common administrative functions that may be performed by national bodies.

National bodies are established under national schemes where Constitutional powers rest with States and Territories, and not the Commonwealth, and where the bodies concerned are not otherwise Commonwealth bodies.

This Schedule does not authorise the disposal of records of functions that are unique to a body (s). Records of functions that are unique should be covered separately by a function or sector specific authority.

Records created by national bodies' predecessor agencies are not covered by this Schedule. Records of common administrative functions created by predecessor agencies that are subject to the *Public Records Act 2002* must be disposed of in accordance with the latest version of *QDAN249 General Retention and Disposal Schedule for Administrative Records*.

References to repealed legislation within this Schedule may be taken to be a reference to current legislation if the context permits.

In the event of an administrative change, or the transfer of a function from one public authority to another, this retention and disposal schedule will continue to apply to the records covered by the schedule. For further advice on the currency of approved retention and disposal schedules following administrative change, please contact Agency Services at Queensland State Archives on (07) 3131 7777.

Record Formats

This Schedule applies to records created in all formats, unless otherwise specified in the class description. This includes, but is not limited to, records in business systems, maps, plans, photographs, motion picture and records created using web 2.0 media.

Authority

Authorisation for the disposal of public records is given under s.26 of the *Public Records Act 2002* (the Act).

No further authorisation is required from the State Archivist for records disposed of under this schedule. However, the disposal of all public records must be endorsed by the national bodies' Chief Executive Officer, or authorised delegate, in accordance with *Information Standard 31: Retention and Disposal of Public Records*, and recorded in national bodies' disposal log.

Public records that are not covered by an approved retention and disposal schedule cannot be disposed of by a national body.

Disposal of public records not covered by an approved retention and disposal schedule is a contravention of s.13 of the Act.

Revocation of previously issued disposal authorities

Any previously issued disposal authority which covers disposal classes described in this retention and disposal schedule is revoked. National bodies should take measures to withdraw revoked disposal authorities from circulation.

Public records sentenced under revoked retention and disposal schedules should be re-sentenced prior to disposal.

For further advice on the currency of approved retention and disposal schedules, please contact Agency Services at Queensland State Archives on (07) 3131777.

Retention of records

All of the retention periods in this schedule are the minimum period for which the sentenced records must be maintained. Public records cannot be disposed of prior to the expiration of the appropriate retention period. However, there is no requirement for public records to be destroyed at the expiration of a minimum retention period.

Public records must be retained for longer if:

- i. the public record is or may be needed in evidence in a judicial proceeding, including any reasonably possible judicial proceeding
- ii. the public records may be obtained by a party to litigation under the relevant Rules of Court, whether or not the State is a party to that litigation
- iii. the public record must be retained pursuant to the *Evidence Act 1977*
- iv. there is a current disposal freeze in relation to the public record, or

v. there is any other law or policy requiring that the public record be retained.

This list is not exhaustive.

Public records which deal with the financial, legal or proprietary rights of the State of Queensland or a State related Body or Agency regarding another legal entity and any public record which relates to the financial, legal or proprietary rights of a party other than the State are potentially within the category of public records to which particular care should be given prior to disposal.

Records which are subject to a Right to Information application are to be retained for the period specified in section 10 – INFORMATION MANAGEMENT of the *General Retention and Disposal Schedule for Administrative Records of National Bodies* in addition to their required retention period according to an approved retention and disposal schedule. The two periods run concurrently, and may result in a longer required retention period overall. This is in order to cover all appeal and review processes. Even though the records subject to an application may be ready for disposal according to an approved retention and disposal schedule at the time of the Right to Information application, the additional Right to Information retention requirements must still be applied.

The disposal of public records should be documented in accordance with the requirements of *Information Standard 31: Retention and Disposal of Public Records*.

For further advice on the retention and disposal of public records under an approved retention and disposal schedule, please refer to the Queensland State Archives website or contact Agency Services at Queensland State Archives on 07 3131 7777.

Records created before 1950

Records described in QDAN711v1 that were created before 1950 should be referred to Queensland State Archives for further appraisal before any disposal action is taken by the public authority. For further advice please refer to the Public Records Brief: [Pre-1950s public records](#) which is available from the Queensland State Archives' website.

Transfer of public records to Queensland State Archives

Records covered by a class with the disposal action of 'Retain permanently' should be transferred to Queensland State Archives with the approval of the State Archivist. Records covered by a class with the disposal action of 'Retain permanently by the National body' are not eligible for transfer to Queensland State Archives unless re-appraised and assigned a disposal action of 'Retain permanently'.

National bodies are required to submit a transfer proposal containing details of the records under consideration for transfer. Queensland State Archives will assess the transfer proposal before formal approval to transfer is issued. Please refer to the Guideline on [Transferring Public Records to Queensland State Archives](#) available from the Queensland State Archives' website. The State Archivist reserves the right to revise any previous decisions made with regard to the appraisal and transfer of records. Contact Agency Services at Queensland State Archives on (07) 3131 7777 for further details.

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1. BOARDS AND COMMITTEES

The function of establishing and administering boards, committees or similar groups.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 1.1.1 | <p><i>Boards or major committees</i></p> <p>Records of boards or major internal, external or inter-agency committees, or similar groups which the agency manages and / or which determine strategic and core policy and / or which implement major programs or initiatives.</p> <p>For example, an internal committee formed to oversee the development and management of a core function or major program or an external committee managed by the agency and / or where the agency provides key input due to their expertise.</p> <p>Includes agendas, minutes and related papers, excluding working papers.</p> | Permanent | Retain permanently. |
| 1.1.2 | <p><i>Committees – minor</i></p> <p>Records of internal, external or inter-agency committees which are of minor significance or where the agency has only minor input.</p> <p>For example, an internal committee formed for operational purposes or an inter-agency committee where the agency does not provide the secretariat and only provides limited input because it is not a core function or area of expertise.</p> <p>Includes agendas, minutes and related papers, excluding working papers.</p> | Temporary | Retain for 5 years after committee has ceased. |
| 1.1.3 | <p><i>Boards or committees – appointment of members for boards or major committees</i></p> <p>Correspondence relating to the appointment of external and internal board or committee members, including conditions of appointments and entitlements.</p> | Permanent | Retain permanently. |
| 1.1.4 | <p><i>Committees – appointment of members for minor committee</i></p> <p>Correspondence relating to the appointment of external and internal board or committee members, including conditions of appointments and entitlements.</p> | Temporary | Retain for 5 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 1.1.5 | <i>Boards or committees – administrative arrangements</i> Records of administrative arrangements for external and internal board or committee meetings. | Temporary | Retain for 2 years after action completed. |
| 1.1.6 | <i>Boards or committees – working papers</i> Working papers for external and internal committees. | Temporary | Retain for 6 months after action completed. |

2. COMMUNITY RELATIONS

The function of establishing rapport with the community and raising and maintaining the organisation's broad public profile. Includes marketing, advertising, media liaison, exhibitions, celebrations, ceremonies, speeches, official representation at functions and participation in community activities. Also includes relationships with professional bodies and industry, the management of customer services, handling reactions to those services, customer consultation and feedback.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 2.1 | ADDRESSES (PRESENTATIONS) <i>The activity of giving addresses for community relations purposes.</i> | | |
| 2.1.1 | Addresses (presentations) - major Records of addresses and presentations given at major state occasions, on matters of substantial public interest and debate or by agency representatives at significant events such as conferences or professional association seminars. <i>See reference number 12.1 for records relating to presentations at staff training seminars, workshops, etc.</i> | Permanent | Retain permanently. |
| 2.1.2 | Addresses (presentations) - minor Records relating to other addresses and presentations, e.g. for routine promotion of agency services or marketing products. | Temporary | Retain for 2 years after action completed. |
| 2.2 | ARRANGEMENTS <i>The activities involved in arranging for a journey or trip. Includes preparing travel itineraries, authorisations, entitlements etc. Also includes arrangements made for the delivery of equipment or goods and the usage made of facilities, vehicles, equipment and space.</i> | | |
| 2.2.1 | Arrangements for supporting community relations activities Records relating to arrangements made to support community relations activities. Includes arrangements for catering, invitations, venue and entertainment or speakers organised or paid by the agency. <i>See section 6 for financial or procurement records.</i> | Temporary | Retain for 2 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 2.3 | <p>CELEBRATIONS, CEREMONIES AND FUNCTIONS</p> <p><i>The activities associated with arranging and managing festivities such as launches, closures. Also includes attendance at non-agency functions.</i></p> | | |
| 2.3.1 | <p><i>Agency celebrations, ceremonies and functions - major</i></p> <p>Records relating to celebrations, ceremonies and functions which are organised by the agency and are of significance to it.</p> <p>For example, those organised to mark major events, anniversaries, opening of landmark structures or major client facilities or other major buildings, launch of innovative or new programs, etc.</p> | Permanent | Retain permanently. |
| 2.3.2 | <p><i>Agency celebrations, ceremonies and functions – minor</i></p> <p>Records relating to celebrations, ceremonies or functions which are organised by the agency but are of minor significance to it.</p> <p>For example, routine functions (such as end of year celebrations) which are organised to strengthen relationships with particular community or interest groups.</p> | Temporary | Retain for 5 years after action completed. |
| 2.3.3 | <p><i>Non agency celebrations, ceremonies and functions</i></p> <p>Invitations to, arrangements for attendance at, and general information relating to functions organised by another agency or organisation.</p> <p><i>See section 6 for records relating to financial management.</i></p> | Temporary | Retain for 3 months after action completed. |
| 2.4 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 2.5 | <p>CONFERENCES</p> <p><i>The activities involved in arranging conferences or seminars. Includes management of registrations for participants, publicity and evaluations by participants.</i></p> | | |
| 2.5.1 | <p>Agency conferences – major</p> <p>Master sets of transcripts of proceedings and reports of <i>major</i> conferences organised by the agency.</p> | Permanent | Retain permanently. |
| 2.5.2 | <p>External conferences – agency presentations</p> <p>Records relating to speeches, presentations, etc., made by agency representatives at external conferences.</p> | Temporary | Retain for 5 years after action completed. |
| 2.5.3 | <p>Agency conferences – minor</p> <p>Master sets of transcripts of proceedings and reports of conferences organised by the agency not covered under reference number 2.5.1.</p> | Temporary | Retain for 2 years after action completed. |
| 2.6 | <p>CUSTOMER SERVICE</p> <p><i>The activities associated with the planning, monitoring and evaluation of customer services provided to clients by the agency.</i></p> | | |
| 2.6.1 | <p>Records relating to the development, management and monitoring of specialised customer services, e.g. help/information desks, websites, interpreters, facilities for disabled customers, changes to opening hours, outreach services, etc.</p> <p>Includes records relating to the development and implementation of quality management practices relating to customer needs.</p> | Temporary | Retain for 5 years after action completed. |
| 2.7 | <p>DONATIONS</p> <p><i>The activities associated with managing money, items, artefacts or property donated or bequeathed to the agency, or by the agency to charities, etc. Includes managing unsolicited donations.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 2.7.1 | <p>Gifts and bequests – major</p> <p>Records of gifts, donations or bequests made to or by the agency which are of:</p> <ul style="list-style-type: none"> • State or Territory significance • long-term value • significant public interest. <p><i>See reference number 6.14.1 for records relating to financial transactions involving gifts and benefits.</i></p> | Permanent | Retain permanently. |
| 2.7.2 | <p>Gifts and bequests – other and refused</p> <p>Records relating to gifts, donations or bequests made to or by the agency, which are not covered under reference number 2.6.1 or which were refused.</p> <p><i>See reference number 6.14.1 for records relating to financial transactions involving gifts and benefits.</i></p> | Temporary | Retain for 7 years after action completed or until terms of the donation or gift have been fulfilled. |
| 2.8 | <p>ENQUIRIES AND PUBLIC REACTION</p> <p><i>The process of handling enquiries and public reaction to an organisation's core functions, policies or services. Includes correspondence of congratulations or appreciation, complaints and suggestions from members of the public or clients of the agency. Includes anonymous letters.</i></p> | | |
| 2.8.1 | <p>Enquiries, complaints and suggestions – policy significance</p> <p>Records relating to the management of enquiries, client complaints or suggestions resulting in a reversal of a government decision or changes to government or agency policy, procedures or direction.</p> | Permanent | Retain permanently. |
| 2.8.2 | <p>Registers</p> <p>Enquiries, complaint, compliment or suggestion registers.</p> | Temporary | Retain for 8 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 2.8.3 | <i>Enquiries – legal significance</i> Records relating to provision of detailed information or advice to clients which may have legal significance. | Temporary | Retain for 8 years after action completed. |
| 2.8.4 | <i>Enquiries, complaints and suggestions – not of policy or legal significance</i> Records relating to client enquiries, complaints or suggestions which do not have a major impact on the direction, policy or procedures of the agency and the provision of other information to clients, including the provision of information about routine and general matters; hours of operation, change of address, etc. | Temporary | Retain for 2 years after action completed. |
| 2.9 | EXHIBITIONS <i>The activities associated with using agency material in mounting displays for the purpose of informing or educating the viewer, or promoting the activities, services, projects or programs of the agency. Includes displays produced for open days and trade fairs.</i> | | |
| 2.9.1 | <i>Exhibitions organised by agency or with input from agency – major</i> Film, video or photographic record of displays and exhibitions of major significance to the State, including associated paper-based material such as catalogues, brochures, posters. For example, exhibition documenting changes over time to major government policies and directions.. | Permanent | Retain master copy and one reference copy permanently. |
| 2.9.2 | <i>Exhibitions organised by agency or with input from agency – minor</i> Film, video or photographic record of displays and exhibitions <i>not</i> of major significance to the State, including associated paper-based material. For example, exhibitions in agency foyer promoting routine agency programs. | Temporary | Retain for 5 years after action completed. |
| 2.9.3 | <i>Exhibitions with no input from agency</i> Invitations and publicity material relating to displays and exhibitions organised by other agencies. | Temporary | Retain for 3 months after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 2.10 | GREETINGS <i>The activities associated with preparing, sending and receiving letters of appreciation or condolence.</i> | | |
| 2.10.1 | Greetings – preparation and sending Records relating to the preparation and sending of greetings. Also includes greetings received by the agency. | Temporary | Retain for 2 years after action completed. |
| 2.10.2 | Greetings – address lists Address lists kept for sending of greetings. | Temporary | Retain for 3 months after action completed. |
| 2.11 | HONOURS, AWARDS AND PRIZES <i>The activities associated with receiving and giving honours, awards and prizes.</i> | | |
| 2.11.1 | Honours, awards and prizes – sponsored by agency Records relating to an award, prize or reward sponsored by the agency, including sponsorships administered by the agency. | Temporary | Retain for 7 years after action completed. |
| 2.11.2 | Invitations to sponsor, judge or nominate honours, awards or prizes not sponsored by agency Records relating to invitations to sponsor, judge or nominate for awards or prizes. | Temporary | Retain until 6 months after action completed. |
| 2.12 | LIAISON <i>activities associated with maintaining regular general contact between the agency and professional associations, professionals in related fields, private sector organisations and community groups. Includes sharing informal advice and discussions, membership of professional associations and collaborating on projects.</i> | | |
| 2.12.1 | Contact with lobbyists Records documenting contact between the public authority and registered lobbyists. Records may include, but are not limited to: | Temporary | Retain for 10 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <ul style="list-style-type: none"> records of telephone, email or written contact meeting reports entries in a contact register (including name of lobbyist, date of contact, issue discussed, actions or outcomes, contact person in public authority). | | |
| 2.12.2 | <p><i>Liaison and collaboration with groups and associations</i> Records relating to liaison with community groups and professional associations, including collaboration on projects.</p> | Temporary | Retain for 7 years after action completed. |
| 2.12.3 | <p><i>Memberships – arrangements for joining</i> Records relating to arrangements for memberships in business, professional, social or sporting clubs and associations.</p> | Temporary | Retain for 5 years after action completed. |
| 2.12.4 | <p><i>Memberships – invitations and promotional material</i> Invitations to join, brochures and similar promotional material.</p> | Temporary | Retain for 6 months after action completed. |
| 2.13 | <p>MARKETING <i>The process of analysing, creating and selling products and services. Includes market research, sales forecasting, advertising, media releases, promotion, pricing and product evaluation.</i></p> | | |
| 2.13.1 | <p><i>Marketing plans and strategies</i> Marketing plans and strategies developed to promote the agency's image or activities.</p> | Permanent | Retain permanently. |
| 2.13.2 | <p><i>Marketing materials – major</i> Master set of materials, including brochures, posters, images, videos and film, developed to promote significant agency achievements or activities, where they have not been deposited with a National or State Library.</p> | Permanent | Retain permanently. |
| 2.13.3 | <p><i>Marketing materials – minor</i> Materials, including brochures, posters, images, videos and film, developed to promote</p> | Temporary | Retain for 5 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | routine services, operations or activities of the agency. | | completed. |
| 2.13.4 | Publicity Records relating to achieving publicity for events or services organised by the agency. | Temporary | Retain for 2 years after action completed. |
| 2.13.5 | Advertisements Records of advertisements not forming part of other classes of records (e.g. copies of advertisements not on a relevant recruitment, tender and contract or program promotion file). | Temporary | Retain for 2 years after action completed. |
| 2.14 | MEDIA RELATIONS <i>The activities associated with establishing a relationship between the media and an agency. Includes cultivating media contacts, coordinating access to the media, authorising and issuing press releases and briefings, and organising media interviews.</i> | | |
| 2.14.1 | Media releases Master set of agency media releases. | Permanent | Retain permanently. |
| 2.14.2 | Media articles Master set of media articles relating to agency and / or its activities - if created or collected. For example, includes press cutting book. Excludes media monitors. | Permanent | Retain permanently. |
| 2.15 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 2.16 | PUBLIC REACTION <i>See reference number 2.8 for records relating to enquiries and public reaction.</i> | | |
| 2.17 | REPORTING <i>The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <i>requirement of corporate policies), and to provide formal statements or findings of the results of their examination or investigation. Includes agenda, briefing, business, discussion papers, proposals, reports, reviews and returns.</i> | | |
| 2.17.1 | Reporting – major Major non-routine reports on the agencies community relations strategies, directions, policies and programs. | Permanent | Retain permanently. |
| 2.17.2 | Reporting – minor Minor or routine reports on the agencies community relations activities. | Temporary | Retain for 2 years after action completed. |
| 2.18 | REPRESENTATIVES <i>The activities associated with the nomination, appointment or resignation of individuals or groups of personnel appointed by the organisation or their co-workers as official representatives to organisations, offices, unions, workers participation committees, councils or groups. Includes organisational legal representatives.</i> | | |
| 2.18.1 | Agency representatives Records relating to the nominations, appointment and resignation of agency representatives. | Temporary | Retain for 2 years after resignation or term of office expires. |
| 2.19 | RESEARCH <i>The activities involved in investigating or enquiring into a subject or area of interest in order to discover facts, principles etc. Used to support the development of projects, standards, guidelines etc., and the business activities of the organisation in general. Includes following up enquiries relating to organisational programs, projects, working papers, literature searches etc.</i> | | |
| 2.19.1 | Agency research reports and surveys Records documenting research into all aspects of community relations - needs, satisfactions and dissatisfactions, agency progress in delivering desired outcomes. For example, surveys conducted by the agency of client satisfaction and needs, including arrangements for the collection, collation and distribution of relevant information. | Temporary | Retain for 5 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 2.19.2 | External research reports and surveys Records relating to the provision of information for research conducted by other organisations. For example, through responding to a survey. | Temporary | Retain for 2 years after action completed. |
| 2.20 | VISITS <i>The activities involved in arranging visits by other organisations, the public and students to the agency, with a view to inform, educate or promote the services, operation and role of the organisation. Includes arranging visits by staff to other organisations.</i> | | |
| 2.20.1 | Visits to agency by dignitaries or official major delegations Records documenting visits to the agency by dignitaries or official major delegations from non-government organisations. For example, the head of a multinational company or international aid organisation visiting to view agency programs. | Permanent | Retain permanently. |
| 2.20.2 | Visits to agency by others or by agency representatives Records relating to visits to the agency by the members of the public and people from non-government organisations and by agency staff to community and non-government organisations. | Temporary | Retain for 2 years after action completed. |

3. COMPENSATION

The function of providing compensation to personnel and visitors injured while proceeding to or from work, during work hours or on the organisation's premises. Includes the rehabilitation of injured workers and compensation for damage to property where such damage is claimed as the organisation's responsibility.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 3.1 | ACCIDENTS <i>See reference number 17.1 for records relating to accidents and incidents.</i> | | |
| 3.2 | ADVICE <i>The activities associated with offering opinions by or to the organisation as to an action or judgement. Includes the process of advising.</i> | | |
| 3.2.1 | Records relating to the provision of high level advice, e.g. to Minister or Chief Executive, relating to substantive aspects of agency compensation policies, procedures, functions, obligations and liabilities. | Permanent | Retain permanently. |
| 3.2.2 | Records relating to the provision of routine advice dealing with compensation issues. | Temporary | Retain for 8 years after action completed. |
| 3.3 | AGREEMENTS <i>The processes associated with the establishment, maintenance, review and negotiation of agreements.</i> | | |
| 3.3.1 | Records relating to compensation agreements under seal. | Temporary | Retain for 21 years after action completed. |
| 3.3.2 | Records relating to compensation agreements not under seal. | Temporary | Retain for 8 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 3.4 | <p>CLAIMS</p> <p><i>The process of administering and managing payments in accordance with an insurance policy as compensation for injury, death, or denial of rights of a person or damage or destruction of property. Includes disputes over rights and ownership, and recompense sought for stolen or lost property.</i></p> | | |
| 3.4.1 | Register of claims relating to insurance and compensation. | Temporary | Retain for 75 years after last entry. |
| 3.4.2 | <p>Workers compensation claims</p> <p>Case files containing reports, correspondence and other information relating to incidents reported to the appropriate workers compensation authority for the jurisdiction in which the claim occurred, that may or may not result in a claim for compensation..</p> | Temporary | Retain for 75 years from date of birth or 7 years from date of separation, or resignation, whichever is later. |
| 3.4.3 | Records relating to the management of compensation claims for personal injury made by or on behalf of visitors to agencies. Includes volunteers and work experience students. | Temporary | Retain until person turns 25 years, or 7 years after action completed, whichever is later. |
| 3.4.4 | Records relating to the management of compensation claims for loss or damage to property made by agency staff, volunteers or visitors. | Temporary | Retain for 7 years after action completed. |
| 3.5 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 3.6 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 3.7 | <p>INSURANCE</p> <p><i>The process of taking out premiums to cover loss or damage to property or premises, and to cover customers and staff against injury or death resulting from incidents on the organisation's premises or whilst engaged during employment.</i></p> | | |
| 3.7.1 | Insurance policy register. | Temporary | Retain for 7 years after expiry or cancellation of last policy. |
| 3.7.2 | Insurance policy documents (including renewals and associated correspondence) covering loss or damage to property. | Temporary | Retain for 7 years after expiry or cancellation of policy. |
| 3.7.3 | Insurance policy documents (including renewals and associated correspondence) covering agency staff, volunteers, clients or visitors against injury or death resulting from accidents or incidents on the agency's premises. | Temporary | Retain for 30 years after term of insurance policy expires. |
| 3.8 | <p>MEETINGS</p> <p><i>See reference number 15.14 for records relating to meetings.</i></p> | | |
| 3.9 | <p>PAYMENTS</p> <p><i>The activities involved in the preparation and payment of money, except in cases of payment of membership fees and subscriptions to journals etc. Includes payment of staff expenses in attending public service interviews etc.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 3.9.1 | Records relating to payments of money including claims, approvals and other supporting documentation. Includes ex-gratia payments. | Temporary | Retain for 7 years after action completed. |
| 3.10 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 3.11 | REHABILITATION <i>The process of managing programs designed to restore the injured worker to the fullest physical, psychological, social, vocational and economic usefulness of which they are capable - consistent with pre-injury status. Includes early intervention with appropriate, adequate and timely services through the use of a Rehabilitation Co-ordinator.</i> | | |
| 3.11.1 | Rehabilitation case management files/records maintained in the agency. | Temporary | Retain for 75 years from date of birth or 7 years from date of separation, or resignation, whichever is later. |

4. EQUIPMENT AND STORES

The function associated with the acquisition, supply, maintenance, repair and disposal of equipment and stores stocked and used by the organisation. Items of equipment include instruments, implements, tools, machines, plant, telephones, furniture and furnishings. Stores include chemicals, hardware (other than IT), homeware items, kitchen/cleaning items, medical supplies and stationery.

See section 6 for all financial records relating to the acquisition, maintenance, evaluation and disposal of equipment and stores.

See reference number 6.12 for contracts and 6.30 for tendering records relating to the procurement of equipment and stores.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 4.1 | <p>ACQUISITION AND DISPOSAL</p> <p><i>The process of gaining ownership or use of equipment and stores as well as the process of disposing of equipment and stores no longer required by the agency, by sale, transfer, termination of lease, auction, donation or destruction.</i></p> <p><i>See reference number 6.6.1 for the register of equipment acquired/asset register.</i></p> | | |
| 4.1.1 | <p>Non-financial records relating to the acquisition, lease and installation of equipment that contains hazardous materials, such as asbestos. Also includes non-financial records relating to the disposal of equipment and stores, including records of exchange, sale or loan.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • proof of ownership records • warranty documents. | Temporary | Retain for 100 years after action completed. |
| 4.1.2 | <p>Non-financial records relating to the acquisition, lease and installation of equipment that does not contain hazardous materials, such as asbestos. Also includes non-financial records relating to the disposal of equipment and stores, including records of exchange, sale or loan.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • proof of ownership records • warranty documents. | Temporary | Retain for 7 years after disposal of equipment. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 4.1.3 | Non-financial records relating to the acquisition of stores. | Temporary | Retain for 2 years after action completed. |
| 4.1.4 | Operating manuals or instructions developed by the agency for operation of all forms of equipment. <i>See section 18 for manuals supplied to the agency.</i> | Temporary | Retain for 1 year after equipment is disposed of. |
| 4.2 | AUDIT <i>See reference number 15.2 for records relating to audits.</i> | | |
| 4.3 | COMPLIANCE <i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i> <i>See reference number 6.11 for records relating to compliance in relation to financial management.</i> <i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i> <i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i> | | |
| 4.4 | CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i> | | |
| 4.5 | DELIVERY AND DISTRIBUTION <i>The activities involved in the delivery and distribution of equipment and stores.</i> | | |
| 4.5.1 | Records relating to the installation and use of items of equipment, including log books, booking forms, etc that contain hazardous material, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 4.5.2 | Records relating to the installation and use of items of equipment, including log books, | Temporary | Retain for 7 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | booking forms, etc. that do not contain hazardous material, such as asbestos. | | completed. |
| 4.5.3 | Records relating to the delivery, allocation and distribution of equipment and stores. | Temporary | Retain for 2 years after action completed. |
| 4.6 | DESIGN <i>The activities involved in the design of agency-specific equipment and stores.</i> | | |
| 4.6.1 | Uniforms Records relating to the design of uniforms or corporate wardrobe developed specifically for the agency and/or reflecting agency functions. | Temporary | Retain for 5 years after action completed. |
| 4.7 | DISPOSAL <i>See reference number 4.1 for records relating to the acquisition and disposal of equipment and stores.</i> | | |
| 4.8 | INSTALLATION AND USE <i>See reference number 13.11 for records relating to installation.</i> | | |
| 4.9 | INVENTORY <i>See reference number 4.17.1 for records relating to stocktake.</i> | | |
| 4.10 | LEASING <i>The activities involved in leasing items, equipment, accommodation, premises or real estate from another organisation.</i> | | |
| 4.10.1 | Records relating to equipment leasing documents, including special leases, sub-leases, licences and other registered documents where agreements are under seal. | Temporary | Retain for 21 years after action completed. |
| 4.10.2 | Records relating to equipment leasing documents, including special leases, sub-leases, licences and other registered documents where agreements are not under seal. | Temporary | Retain for 8 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | | | completed. |
| 4.11 | <p>LEASING-OUT</p> <p><i>The activities involved in leasing-out items, equipment, accommodation, premises or real estate to another organisation or person for a specified period and agreed price. Includes the formal documentation setting out conditions, rights, responsibilities etc of both parties. Also includes subleasing.</i></p> | | |
| 4.11.1 | Records relating to loan, lease or hire of equipment to other agencies. | Temporary | Retain for 1 year after return of equipment or, in cases where equipment is not returned, 5 years after action completed. |
| 4.12 | <p>MAINTENANCE</p> <p><i>The activities associated with the upkeep, repair, servicing, modification and preservation of internal/external condition of equipment. See reference number 4.1 for records relating to the acquisition of equipment and stores.</i></p> | | |
| 4.12.1 | Records relating to the maintenance of equipment that contains hazardous material, such as asbestos. | Temporary | Retain for 100 years, after equipment installed. |
| 4.12.2 | Records relating to the maintenance of equipment that does not contain hazardous material, such as asbestos. | Temporary | Retain for 7 years after action completed. |
| 4.12.3 | Records relating to programming and forward planning proposals for equipment maintenance. | Temporary | Retain for 5 years after action completed. |
| 4.12.4 | Records relating to the selection of storage areas for agency equipment and stores. | Temporary | Retain for 2 years |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | | | after action completed. |
| 4.13 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 4.14 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 4.15 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |
| 4.16 | REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i> | | |
| 4.17 | STOCKTAKE <i>The activities associated with the examination, counting and valuing goods in the agency with the view to reassessing the need for replacing those goods, and to identify missing items and determine the condition of the existing items.</i> | | |
| 4.17.1 | Records relating to the inventory and stocktake of equipment and stores. | Temporary | Retain for 3 years after action completed. |
| 4.18 | TENDERING <i>See reference number 6.30 for records relating to tendering</i> | | |

5. ESTABLISHMENT

The function of establishing and changing the organisational structure through establishing and reviewing positions. Includes classification and grading of positions and the preparation of organisational charts.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---------------------|
| 5.1 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 5.2 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 5.3 | <p>ESTABLISHMENT OR RESTRUCTURING OF AGENCY</p> <p><i>The activities involved in the reassessment of the activities, goals and structure of an organisation. Includes consideration of the number of staff, their position descriptions, equipment, and other resources required to meet objectives</i></p> | | |
| 5.3.1 | Records relating to the establishment and development of a new agency structure, including copies of instruments giving effect to machinery of government changes and information provided to facilitate administrative rearrangements relating to the transfer of functions and employees to/from other agencies. Includes records of forward staffing estimates. | Permanent | Retain permanently. |
| 5.3.2 | Key records documenting the initial establishment of the agency, including its purpose and legislative basis. | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 5.3.3 | <p>Restructures – major</p> <p>Records relating to reviews and restructures affecting major functional sections of an agency or the agency as a whole.</p> <p>Examples could include an amalgamation of agencies or the transfer of major functions from one agency to another agency/agencies. Includes organisational charts resulting from major restructures of the agency and records of forward staffing estimates.</p> | Permanent | Retain permanently. |
| 5.3.4 | <p>Restructures – minor</p> <p>Records relating to reviews and restructures affecting only particular sections of an agency and having little effect on the overall functioning of the agency. Includes records of forward staffing estimates.</p> | Temporary | Retain for 7 years after action completed. |
| 5.3.5 | <p>Transfer of assets - agreements</p> <p>Formal agreements documenting the transfer of responsibilities and assets such as premises, information, records, etc.</p> | Permanent | Retain permanently. |
| 5.3.6 | <p>Transfer of assets –development and implementation of agreements</p> <p>Administrative records relating to agreements regarding transfer of responsibilities, assets, etc.</p> | Temporary | Retain for 10 years after action completed. |
| 5.4 | <p>EVALUATION</p> <p><i>The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes ongoing monitoring.</i></p> | | |
| 5.4.1 | Job evaluation documentation. | Temporary | Retain for 7 years after position has been abolished or reclassified. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|--------|-----------------|
| 5.5 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 5.6 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 5.7 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 5.8 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |

6. FINANCIAL MANAGEMENT

The function of managing the public authority's financial resources. Includes establishing, operating and maintaining accounting systems, controls and procedures; financial planning; budgeting; obtaining and distributing grants; managing funds and revenue; resource allocation and accountability. Also includes the monitoring and analysis of assets to assist the delivery of economic and social services to government, industry and the community.

See section 10 for records relating to the disposal of financial information.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.1 | <p>ACCOUNTING</p> <p><i>The activity of collecting, recording, classifying, summarising and analysing information on financial transactions, and subsequently on the financial position and operating results of the public authority. Includes financial statements, and the implementation, maintenance, monitoring and auditing of the public authority's accounting systems and internal controls.</i></p> <p><i>Credit cardholder details must be managed in accordance with the PCI DSS. (Payment Card Industry Data Security Standards).</i></p> | | |
| 6.1.1 | Register of unclaimed moneys required to be maintained under Treasurer's Instructions. | Temporary | Retain for 7 years after monies claimed. |
| 6.1.2 | <p>Accounting records and associated supporting records</p> <p>Records relating to the payment or receipt of money. Includes records which document the public authority's financial transactions including revenue, expenditure, expenses, assets, liabilities and equity.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • General ledger • journals • subsidiary ledgers • reconciliation records • cash books • cheque records • payment records | Temporary | Retain for 7 years after the financial year to which the records relate. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <ul style="list-style-type: none"> • salary processing payment records, including substantive salaries, allowances, overtime, penalties, deductions, superannuation contributions, leave, adjustments, variations, etc. • petty cash records • cash by post registers • requisition or purchase orders • delivery dockets. • sales and purchase invoices • receipt and revenue records • other prime entry records. <p><i>See reference number 6.1.11 for special payments.</i></p> <p><i>See reference number 6.1.12 for taxation records.</i></p> <p><i>See reference number 6.30 for tendering records.</i></p> <p><i>See reference numbers 6.1.19 and 6.1.20 for records relating to the storage of client payment card details.</i></p> <p><i>See Acquisition under the relevant function for other records relating to the procurement of goods and services.</i></p> <p><i>See reference number 12.26 for salary payment documentation.</i></p> | | |
| 6.1.3 | <p>Bank accounts – establishment</p> <p>Records relating to the establishment and ongoing management of bank accounts including records documenting the closure of the bank account.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • applications • approvals. <p><i>See reference number 6.1.4 for records relating to account transactions.</i></p> | Temporary | Retain for 7 years after account closed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>See reference number 6.8.1 for records relating to financial delegations.</i> | | |
| 6.1.4 | <p>Bank accounts – banking activities Records relating to the management of banking activities and transactions. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • deposit/withdrawal records • cheque records • bank statements • Electronic Funds Transfer (EFT) and International Money Transfers (IMT) transaction records • certificates • receipts/electronic confirmations • reconciliation records • investment and dividend statements. | Temporary | Retain for 7 years after the financial year to which the records relate. |
| 6.1.5 | <p>Bank accounts register Entries in the register of bank accounts of the public authority.</p> | Temporary | Retain entries for 7 years after account closed. |
| 6.1.6 | <p>Chart of Accounts Records documenting the public authority's chart of accounts.</p> | Temporary | Retain for 7 years after the financial year to which the records relate. |
| 6.1.7 | <p>Contingent assets and contingent liabilities Records relating to the management of the public authority's contingent assets and contingent liabilities.</p> | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | Records may include, but are not limited to: <ul style="list-style-type: none"> • quarterly reports. | | |
| 6.1.8 | <p>Contingencies register Register of contingency assets and contingency liabilities.</p> | Temporary | Retain for 7 years after action completed or after disposal of asset. |
| 6.1.9 | <p>Credit card facilities Records relating to the use of public authority credit card facilities including special purpose facilities, e.g. fuel cards, reward cards, purchase cards. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • applications • arrangements including charges, card limits and security • amendments (e.g. changes to credit limits, payment terms, benefits, etc.) • statements. <p><i>Credit cardholder details must be managed in accordance with the PCI DSS. (Payment Card Industry Data Security Standards).</i> <i>See reference number 6.1.2 for records relating to the payment or receipt of money.</i> <i>See reference number 6.1.17 for records relating to accountable forms and vouchers.</i> <i>See reference numbers 6.1.19 and 6.1.20 for records relating to the storage of client payment card details.</i></p> | Temporary | Retain for 7 years after the financial year to which the records relate. |
| 6.1.10 | <p>Debts, overpayments and material losses Records relating to the management and settlement of debts, overpayments and material losses. Includes debt recovery and write-offs. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • approvals | Temporary | Retain for 7 years after the financial year to which the records relate. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <ul style="list-style-type: none"> • debtor invoices • records of negotiations with debtors • notices • write-offs • register of material losses. <p><i>See reference number 6.6.2 for records relating to asset write-offs and losses.</i></p> <p><i>See reference number 6.13 for records relating to corruption investigations.</i></p> <p><i>See reference number 6.25.1 for records relating to reporting losses.</i></p> | | |
| 6.1.11 | <p>Special payments</p> <p>Financial records documenting special payments made by the public authority including ex-gratia payments, extra-contractual payments, out of court settlements and court ordered damages.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • date and value of payments • recipient details • reasons for payments. <p><i>Note: This class covers financial transaction records only. Records documenting the payment approval process should be sentenced according to the relevant class in this Authority or a Retention and Disposal Authority covering the core business records of the agency, depending on the purpose of the payment.</i></p> | Temporary | Retain for 7 years after the financial year to which the records relate. |
| 6.1.12 | <p>Taxation</p> <p>Records relating to taxation matters of the public authority excluding Government Owned Corporations.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • Fringe Benefits Tax (FBT) records | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <ul style="list-style-type: none"> • Business Activity Statements (BAS) • certificates (includes electronic interface certificates) • tax payment records (including Pay As You Go PAYG withholding tax) • Goods and Services Tax (GST) records • Pay-roll Tax records • exemptions • external tax advice • correspondence with Australian Tax Office and Treasury. <p><i>See reference number 6.1.2 for financial records relating to the payment of salaries.</i> <i>See reference number 12.26.for records relating to employee taxation records.</i></p> | | |
| 6.1.13 | <p>Records relating to the management of deficiencies and losses. Includes records relating to suspected fraud, theft, misappropriation or negligence, write-offs, overpayments and recovery of debts.</p> <p><i>See reference number 11.8 for records that result in legal action.</i></p> | Temporary | Retain for 7 years after action completed. |
| 6.1.14 | Records relating to the collection of fines and expiation notices. | Temporary | Retain for 7 years after action completed. |
| 6.1.15 | Records relating to the management of unclaimed moneys, including all background information. | Temporary | Retain for 5 years after action completed. |
| 6.1.16 | <p><i>Accountable forms register</i></p> <p>Entries in the accountable forms register that document the receipt, issue, transfer, return and destruction of accountable forms.</p> | Temporary | Retain entries for 3 years after action completed. |
| 6.1.17 | <i>Accountable forms</i> | Temporary | Retain for 3 years |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | <p>Records relating to the management of accountable forms including vouchers, cheques, money forms, etc.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • acquisition orders • cabcharge vouchers • requests • issue receipts • approvals. <p><i>Note: Surplus accountable forms including blank and obsolete forms can be destroyed in accordance with section 18 once they have been recorded in the accountable forms register.</i></p> <p><i>See reference number 6.1.2 for records relating to the processing of financial forms.</i></p> | | after the financial year to which the records relate. |
| 6.1.18 | Regular or periodic system reports on financial transactions used for routine administrative purposes. Includes consolidated monthly and quarterly financial statements, monthly accrual statements. | Temporary | Retain for 2 years after action completed. |
| 6.1.19 | <p>Cardholder data</p> <p>Records containing cardholder data captured as part of an electronic financial transaction including information printed, processed, transmitted or stored in any form on a payment card.</p> <p>Information may include, but is not limited to:</p> <ul style="list-style-type: none"> • Primary Account Number (PAN) • cardholder name • expiry date • service code. <p><i>Management of these records should be in accordance with the Payment Card Industry –</i></p> | Temporary | Destroy 3 months after last business, legal and/or regulatory action. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>Data Security Standard (PCI – DSS).</i> | | |
| 6.1.20 | <p>Sensitive authentication data</p> <p>Records containing sensitive cardholder authentication data captured as part of an electronic financial transaction.</p> <p>Information may include, but is not limited to:</p> <ul style="list-style-type: none"> • card verification value (CAV2, CID, CVC2 or CVV2) • full magnetic stripe data • Personal Identification Number (PIN)/PIN Block. <p><i>Management of these records should be in accordance with the Payment Card Industry – Data Security Standard (PCI – DSS).</i></p> | Temporary | Destroy after transaction completed. |
| 6.2 | <p>ACQUISITION</p> <p><i>The process of gaining ownership or use of property, services and other items required in the conduct of business.</i></p> | | |
| 6.2.1 | Acquisition records, including quotations, requisitions, orders, invoices, etc. | Temporary | Retain for 7 years after action completed. |
| 6.2.2 | Duplicate copies of acquisition records (including purchase order book butts) retained in business units or regional offices. | Temporary | Retain for 2 years after action completed. |
| 6.3 | <p>ADVICE</p> <p><i>The activity of offering opinions by or to the public authority as to an action or judgement. Includes the process of advising.</i></p> | | |
| 6.3.1 | <p>Financial management advice</p> <p>Records relating to advice provided to or received by the public authority on financial management matters.</p> | Temporary | Retain for 8 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | <p>See reference number 6.12 for advice relating to contracts.</p> <p>See reference number 6.9.1 for records relating to high level advice.</p> <p>See reference number 6.9.1 for records relating to high level advice.</p> | | |
| 6.4 | <p>AGREEMENTS</p> <p><i>The activity of establishing, maintaining, reviewing and negotiating agreements.</i></p> | | |
| 6.4.1 | <p><i>Financial agreements not under seal</i></p> <p>Records relating to the negotiation, establishment, maintenance and review of agreements not under seal relating to financial management.</p> | Temporary | Retain for 8 years after agreement expires or action completed whichever is later. |
| 6.4.2 | <p><i>Financial agreement under seal</i></p> <p>Records relating to the negotiation, establishment, maintenance and review of agreements under seal relating to financial management.</p> | Temporary | Retain for 21 years after agreement expires or action completed whichever is later. |
| 6.5 | <p>ALLOCATION</p> <p><i>The activity of assigning money, items or equipment to employees or organisational units.</i></p> | | |
| 6.5.1 | <p><i>Fund allocation</i></p> <p>Records relating to the allocation of funds to individual units within the public authority following budget requests.</p> | Temporary | Retain for 6 years after the financial year to which the records relate. |
| 6.6 | <p>ASSET REGISTER</p> <p><i>The activity of recording all assets owned or controlled by the public authority. Includes the date of purchase, depreciation expense, written down value as well as stocktaking and auditing notations.</i></p> <p><i>Note: Assets include property, plant/infrastructure, equipment and intangibles (such as software) from which the agency is able to</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <p><i>derive future economic benefits.</i></p> <p><i>See section 4 for non-financial records relating to equipment and consumable items.</i></p> <p><i>See section 7 for non-financial records relating to vehicles used by the agency.</i></p> <p><i>See section 13 for non-financial records relating to capital assets.</i></p> <p><i>See section 16 for non-financial records relating to technology and telecommunications.</i></p> | | |
| 6.6.1 | <p>Asset registers</p> <p>Entries in asset registers that provide a summary of the assets owned or controlled by the public authority.</p> <p>Includes registers of portable and attractive items, losses and assets written off.</p> | Temporary | Retain entries for 7 years after disposal of the asset. |
| 6.6.2 | <p>Asset management records</p> <p>Records relating to the asset management process including:</p> <ul style="list-style-type: none"> • approvals • authorisations • asset identification • valuations • revaluations • verifications • transfers • depreciation • evaluation • losses and write offs. <p><i>See reference number 6.25 for reports on asset reviews prepared for Treasury.</i></p> <p><i>See Acquisition under the relevant function for non-financial records relating to the procurement of assets.</i></p> <p><i>See Disposal under the relevant function for non-financial records relating to the disposal</i></p> | Temporary | Retain for 7 years after the financial year to which the records relate. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <i>of assets.</i> | | |
| 6.7 | <p>AUDIT</p> <p><i>The activity of officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of the public authority in a specified period.</i></p> <p><i>See reference number 10.16 for records of audit or inspections by an archival authority or the management of records in response to a discovery order.</i></p> | | |
| 6.7.1 | <p>Financial audits - Internal/external</p> <p>Records relating to internal or external audits resulting in substantial changes to agency financial management policy, precedents or procedures. Includes significant audit outcomes such as failure and reparation, police investigations and prosecutions.</p> | Permanent | Retain permanently. |
| 6.7.2 | <p>Records relating to internal or external financial audits of the public authority not resulting in substantial changes to agency financial management policy, precedents or procedures. Includes financial and compliance audits performed to improve operating efficiency and accountability.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • interim and final audit reports • responses to audit findings from relevant business areas • recommendations • audit plans and strategies for specific audits • implementation plans • reports of corrective action taken • working papers. <p><i>See section 1 for records of internal audit committees.</i></p> <p><i>See reference number 6.8.2 for head of internal audit delegations.</i></p> | Temporary | Retain for 7 years after the financial year to which the records relate. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 6.7.3 | <p>Financial audits - audit program/plan</p> <p>Records relating to the internal financial audit program/plan. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • internal financial audit charter • financial audit program/plan. <p><i>See reference number 6.7.2 for records relating to internal and external audits.</i></p> | Temporary | Retain for 7 years after action completed. |
| 6.7.4 | <p>Register of audit findings</p> <p>Entries in the register of issues arising from financial audits recorded for internal use.</p> | Temporary | Retain entries for 7 years after the financial year to which the audit relates. |
| 6.8 | <p>AUTHORISATION</p> <p><i>The activity of seeking and granting permission to undertake a requested action.</i></p> | | |
| 6.8.1 | Delegations of financial authority to Chief Executives and officers occupying statutory positions. | Permanent | Retain permanently. |
| 6.8.2 | <p>Delegations of power</p> <p>Records relating to delegations of power to public authority staff to authorise financial activities and transactions e.g. delegation to approve expenditure or authorisation to countersign cheques. Includes delegation reviews. <i>See reference number 12.5 for other records relating to delegations of authority.</i></p> | Temporary | Retain for 7 years after delegation is cancelled or superseded. |
| 6.8.3 | <p>Register of delegations</p> <p>Entries in the register of financial delegations to authorise financial transactions.</p> | Temporary | Retain entries for 7 years after delegation is cancelled or superseded. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.8.4 | <p>Client authorisations</p> <p>Authorisations to conduct financial transactions on behalf of clients e.g. credit card/direct debit authorisations. Includes amendments to authorisations.</p> <p>Credit cardholder details must be managed in accordance with the PCI DSS (Payment Card Industry Data Security Standards).</p> <ul style="list-style-type: none"> • <i>Cardholder data</i> – records containing data captured as part of an electronic financial transaction including information printed, processed, transmitted or stored in any form on a payment card – retain for 3 months after last business, legal and/or regulatory action. • <i>Sensitive authentication data</i> – records containing sensitive authentication data captured as part of an electronic financial transaction – destroy after transaction completed. | Temporary | Retain for 7 years after action completed. |
| 6.8.5 | <p>Statutory body financial approvals</p> <p>Records relating to applications submitted by statutory bodies, including local governments, to the Treasurer for approval to exercise a power (if applicable).</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • applications • approvals • supporting documentation. <p><i>See reference number 6.9.2 for records relating to budget-related approvals.</i></p> <p><i>See reference number 6.1.11 for payments requiring special approval.</i></p> | Temporary | Retain for 7 years after action completed. |
| 6.8.6 | <p>Statutory body approvals register</p> <p>Entries in the register of approvals given by the Treasurer to statutory bodies, including local governments, for the exercise of a power (if applicable).</p> | Temporary | Retain entries for 7 years after repeal of the approval. |
| 6.9 | BUDGETING | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>The activity of planning the use of expected income and expenditure over a specified period.</i> | | |
| 6.9.1 | Records relating to the agency annual budget estimates submitted by the Chief Executive to the Minister for approval and records relating to the budgeting of substantial new policy proposals or programs including details justification and substantive background information. Includes revised estimates. | Permanent | Retain permanently. |
| 6.9.2 | <p>Budget records</p> <p>Records relating to the development and approval of the agency's operating budget. Includes estimates, requests and allocations prepared for external approval by the relevant Minister, governing department, Council or committee.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • budget statements • submissions • approvals • briefings • calculations • forecasts • costings • working papers • progress reports. | Temporary | Retain for 7 years after the financial year to which the records relate. |
| 6.10 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 6.11 | <p>COMPLIANCE</p> <p><i>The activity of complying with mandatory or optional accountability, fiscal, legal, regulatory or quality standards or requirements to which the public authority is subject. Includes compliance with legislation and national and international standards.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.11.1 | Records relating to serious breaches of financial management compliance requirements that may result significant outcomes such as failure and reparation, police investigations and prosecutions. | Permanent | Retain permanently. |
| 6.11.2 | <p>Registration</p> <p>Records relating to the public authority's financial registration requirements. Includes records relating to changes to registration and de-registration.</p> <p>Records may include, but are not limited to, registration of:</p> <ul style="list-style-type: none"> • Australian Business Number (ABN) • Australian Company Number (ACN) • Data Universal Numbering System Number (DUNS) • Tax File Number (TFN) • AUSTRAC. | Temporary | Retain for 7 years after registration lapses or is superseded. |
| 6.11.3 | <p>Exemptions – financial management and legislation</p> <p>Records relating to the agency's exemption from compliance with provisions of financial and management standards and legislation.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • applications to and correspondence with the Treasurer. • legal advice received by the agency relating to grounds for exemption • application for exemption • decision notice from AUSTRAC. <p><i>See reference number 6.13 for records relating to cases of fraud or corruption.</i></p> <p><i>See reference number 6.24 for records relating to procedural controls to prevent fraud.</i></p> <p><i>See reference number 6.25 for records relating to the agency's reporting requirements.</i></p> <p><i>See reference number 6.27 for records relating to risk management and the prevention of fraud.</i></p> | Temporary | Retain for 7 years after expiry or refusal of exemption. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>See reference number 6.1.12 for taxation-related exemptions.</i> | | |
| 6.11.4 | Records relating to minor breaches of financial management compliance requirements. | Temporary | Retain for 6 years after action completed. |
| 6.12 | <p>CONTRACTING-OUT</p> <p><i>The activity of arranging, procuring and managing the performance of work or the provision of services by an external contractor or consultant, or by using external bureau services. Includes outsourcing.</i></p> <p><i>Note: This section should not be used for contracts relating to services provided by the agency to another organisation as part of the agency's core business functions. Refer to the public authority's core business or sector authority .</i></p> <p><i>See reference number 6.24 for records relating to acquisition/procurement procedures.</i></p> <p><i>See reference number 6.30 for records relating to tendering.</i></p> | | |
| 6.12.1 | Records relating to the hiring and use of consultants, contractors and suppliers for outsourcing that is the subject of major public interest and debate. | Permanent | Retain permanently. |
| 6.12.2 | <p>Highly Significant (landmark) contracts</p> <p>Records relating to contracts that are highly significant and/or have created major public interest and controversy</p> | Permanent | Retain permanently. |
| 6.12.3 | <p>Contracts – under seal</p> <p>Records relating to the management of approved contracts under seal.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • contracts • agreements • terms and conditions • guarantees and undertakings • contract performance | Temporary | Retain for 21 years after the expiry or termination of the contract. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <ul style="list-style-type: none"> • related correspondence • contract variations. <p><i>See reference number 11.8 for litigation arising from contractual disputes.</i></p> <p><i>See reference number 16.30 for records documenting the procurement process prior to the awarding of the contract.</i></p> | | |
| 6.12.4 | <p>Contract register</p> <p>Entries in the register of contracts.</p> <p><i>See reference numbers 6.1.7 and 6.1.8 for financial commitments for future expenditure which are not yet formalised in a contract.</i></p> | Temporary | Retain for 21 years after last entry. |
| 6.12.5 | <p>Contracts – not under seal</p> <p>Records relating to the management of approved contracts not under seal.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • contracts • agreements • terms and conditions • guarantees and undertakings • contract performance • related correspondence • contract variations. <p><i>See reference number 11.8 for litigation arising from contractual disputes.</i></p> <p><i>See reference number 16.30 for records documenting the procurement process prior to the awarding of the contract.</i></p> | Temporary | Retain for 8 years after the expiry or termination of the contract. |
| 6.12.6 | <p>Regular or periodic system reports on the contractual and financial obligations of the agency.</p> | Temporary | Retain for 2 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.13 | <p>CORRUPTION</p> <p><i>The processes which allow the disclosure of corruption and strategies for the prevention of corruption. Includes involvement in corruption prevention projects undertaken by bodies, such as the Crime and Misconduct Commission, and the education of staff about corruption prevention disclosures.</i></p> <p><i>See reference number 15.7 for records relating to corruption.</i></p> <p><i>See reference number 15.22 for records relating to agency-wide risk management strategies.</i></p> <p><i>See section 12 for records relating to investigations into individual employees and the resulting disciplinary action.</i></p> | | |
| 6.14 | <p>DONATIONS</p> <p><i>The activity of managing money, items, artefacts or property donated to the public authority, or by the public authority and/or its staff to charities, etc. Includes managing unsolicited donations.</i></p> | | |
| 6.14.1 | <p><i>Gifts and benefits – financial records and gift register</i></p> <p>Records relating to financial transactions involving gifts, benefits and other reportable items received or donated by the public authority and/or its officers.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • gift register • approvals • notifications • terms and conditions. <p><i>See reference number 2.7 for other records relating to the management of gifts.</i></p> <p><i>See section 12 for pecuniary interest declarations.</i></p> | Temporary | Retain for 7 years after action completed. |
| 6.15 | <p>FINANCIAL STATEMENTS</p> <p><i>The activity of compiling annual financial statements of the public authority in accordance with accounting standards.</i></p> <p><i>See reference number 6.25 for other financial reporting requirements.</i></p> | | |
| 6.15.1 | <p><i>Annual and periodic financial statements</i></p> | Temporary | Retain for 7 years |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <p>Records relating to annual and periodic financial statements prepared by the public authority.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • certified financial statements prepared for abolished public authorities • certified financial statements prepared for newly formed public authorities • agency copies of Auditor-General's reports, comments and agency response • working papers relating to the preparation of financial statements. <p><i>See reference number 6.25 for other financial reports.</i></p> <p><i>See reference number 14.13 for records relating to the preparation and publication of Annual Reports and legal deposit requirements.</i></p> | | after the financial year to which the records relate. |
| 6.16 | <p>FUNDS MANAGEMENT</p> <p><i>The activity of managing the funds of a public authority in an efficient and economical manner by ensuring an effective system of internal controls is in operation. Includes investments and loans.</i></p> | | |
| 6.16.1 | <p>Trusts – establishment</p> <p>Records relating to the establishment of trusts.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • instrument/deed of trust • valuations • general correspondence relating to the establishment of the trust. <p><i>Note: Trusts established for the purpose of the agency's core business functions (e.g. community trusts, river improvement trusts, client management trusts, etc.) should be covered in the public authority's core business or sector schedule.</i></p> | Temporary | Retain for 7 years after the disbursement of all assets/funds. |
| 6.16.2 | <p>Trusts - management</p> <p>Records relating to the routine management of trust funds.</p> <p>Records may include, but are not limited to:</p> | Temporary | Retain for 7 years after the financial year to which the |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <ul style="list-style-type: none"> • periodic reports • batching records • incorrect calculations reports • processing/reporting request forms • processing/updates or file maintenance run lists • trial balances • stores and materials daily/trial/current balances and balance comparison. | | records relate. |
| 6.16.3 | <p><i>Loans and investments</i> Records relating to the establishment and ongoing management of loan and investment accounts. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • approvals • statements • reports • reconciliations • guarantees and undertakings • balances. <p><i>See reference number 6.8.5 for approvals required by statutory bodies (if applicable).</i> <i>See reference number 6.1.11 for records relating to special payments.</i></p> | Temporary | Retain for 7 years after loan finalised. |
| 6.17 | <p>GRANT FUNDING <i>The activity of managing the grants funding process where the agency either receives or administers grants.</i> <i>See reference number 6.1 for financial records relating to the receipt or payment of money.</i></p> | | |
| 6.17.1 | <p><i>Funding received by the agency - successful</i> Records relating to the receipt and administration of grant funds and subsidies received</p> | Temporary | Retain for 8 years after grant has been |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <p>by the public authority including successful applications. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • successful applications • approvals • agreements • notifications • progress reports. | | acquitted. |
| 6.17.2 | <p><i>Administered grants - successful applications for funding</i> Records relating to grants and subsidies distributed by the public authority. Includes successful applications. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • applications • approvals • agreements • notifications • progress reports. | Temporary | Retain for 8 years after grant has been acquitted. |
| 6.17.3 | <p><i>Administered grants - unsuccessful applications for funding</i> Records relating to applications for grant funding or subsidies administered by the public authority which are unsuccessful. Includes records of appeals or reviews where the decision to refuse the application is confirmed. <i>See reference number 6.17.2 for records relating to applications which are successful on appeal or review.</i></p> | Temporary | Retain for 2 years after closing date for funding round. |
| 6.17.4 | <p><i>Funding applications by the agency - unsuccessful</i> Records relating to unsuccessful applications submitted by the public authority for grant funding or subsidies. Includes records of appeals or reviews where the decision to refuse</p> | Temporary | Retain for 2 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | the application is confirmed. <i>See reference number 6.17.1 for records relating to applications which are successful on appeal or review.</i> | | |
| 6.18 | LEASING <i>The activities involved in leasing items or equipment from another organisation.</i> | | |
| 6.18.1 | Records relating to leasing of items or equipment under seal. | Temporary | Retain for 21 years after action completed. |
| 6.18.2 | Records relating to leasing items or equipment not under seal. | Temporary | Retain for 8 years after action completed. |
| 6.19 | LEASING-OUT <i>The activities involved in leasing-out items or equipment to another organisation or person for a specified period and agreed price. Includes the formal documentation setting out conditions, rights, responsibilities etc of both parties. Also includes subleasing.</i> | | |
| 6.19.1 | Records relating to leasing-out of items or equipment under seal. | Temporary | Retain for 21 years after action completed. |
| 6.19.2 | Records relating to leasing-out of items or equipment not under seal. | Temporary | Retain for 7 years after action completed. |
| 6.20 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.21 | <p>PAYMENTS</p> <p><i>See reference number 6.1 for accounting records relating to the receipt or payment of money.</i></p> | | |
| 6.22 | <p>PLANNING</p> <p><i>The activity of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.</i></p> <p><i>See reference number 6.25 for progress reports on financial management plans.</i></p> <p><i>See reference number 15.16 for other strategic and corporate plans.</i></p> | | |
| 6.22.1 | <p><i>Operational finance plans - final</i></p> <p>Final version of approved operational, business, regional financial management plans.</p> <p><i>See reference number 15.16 for plans relating to the business model of the public authority, e.g. plans for commercialisation.</i></p> | Temporary | Retain for 7 years after action completed. |
| 6.22.2 | <p><i>Operational finance plans - development</i></p> <p>Records relating to the development of financial management plans.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • approvals • draft plans • reports • submissions • amendments • calculations • consultation records • working papers. | Temporary | Retain for 3 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 6.23 | <p>POLICY</p> <p><i>The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making, as the basis from which the public authority's operating procedures are determined.</i></p> <p><i>See reference number 15.17 for records relating to financial policy.</i></p> | | |
| 6.24 | <p>PROCEDURES</p> <p><i>Standard methods of operating laid down by a public authority according to formulated policy.</i></p> <p><i>See reference number 15.18 for records relating to financial procedures.</i></p> | | |
| 6.25 | <p>REPORTING</p> <p><i>The activities associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies) and to provide formal statements or findings of the results of the examination or investigation. Includes agendas, briefings, discussion papers, proposals, reports, reviews and returns.</i></p> <p><i>See reference number 14.13 for records relating to the production and publication of Annual Reports.</i></p> <p><i>See reference number 6.7 for audit records and reports.</i></p> | | |
| 6.25.1 | <p><i>Finance reports</i></p> <p>Financial management reports prepared in response to a statutory requirement by a public authority and by organisations during the course of their regular duties, excluding Government Owned Corporations.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • periodic reports • notifications of losses and defalcations • Chief Finance Officer statements and supporting documentation • performance reports • reports generated for internal use. <p><i>See reference number 6.15.1 for records relating to the agency's annual financial statements.</i></p> | Temporary | Retain for 7 years after the financial year to which the records relate. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.25.2 | <i>Finance reports – development</i> Records relating to the development of financial reports. | Temporary | Retain for 3 years after action completed. |
| 6.26 | REVIEWING <i>The activities involved in re-evaluating or re-examining products, processes, procedures, standards and systems. Includes recommendations and advice resulting from these activities.</i> <i>See reference number 6.7 for audit records and reports.</i> | | |
| 6.26.1 | <i>Financial performance reviews</i> Records relating to reviews or appraisals of financial management programs, operations and systems for compliance with financial legislation and standards. Includes ad-hoc reviews of reported system weaknesses and long-term sustainability reviews. Records may include, but are not limited to: <ul style="list-style-type: none"> • establishment records • reports • recommendations • action plans. <i>See reference number 6.7.2 for records of audits which lead to a review.</i> <i>See reference number 15.16 for records relating to business development plans.</i> | Temporary | Retain for 7 years after action completed. |
| 6.27 | RISK MANAGEMENT <i>The activities associated with implementing and maintaining appropriate management controls including policies, procedures and practices to reduce the effects of risk to an acceptable level. The process involves identifying, analysing, assessing, treating and monitoring risk in all areas of a public authority's operations and business.</i> <i>See reference number 15.22 for records relating to financial risk management</i> <i>See reference number 3.7 for records relating to insurance against identified risks.</i> <i>See section 1 for records of internal risk management committees.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | <i>See reference number 15.22 for records relating to other corporate risks.</i> | | |
| 6.28 | <p>SALARIES</p> <p><i>The process of managing the payment of salaries to personnel.</i></p> <p><i>See reference number 6.1.2 for financial records relating to the payment of salaries.</i></p> <p><i>See section 12 for employee related records.</i></p> | | |
| 6.29 | <p>STANDARDS</p> <p><i>See reference number 15.23 for records relating to standards</i></p> | | |
| 6.30 | <p>TENDERING</p> <p><i>The activity of receiving and assessing tenders. Includes offers made in writing by one party to another to carry out at an inclusive price or uniform rate, an order for the supply or purchase of goods, or for the production of work.</i></p> <p><i>Note: This authority should not be used for tenders submitted by the agency to provide services to another organisation. Refer to the public authority's core business or sector schedule.</i></p> <p><i>See reference number 6.12 for records relating to approved contracts.</i></p> | | |
| 6.30.1 | Approval and granting of official seals of agencies, Ministers or organisations (e.g seals used by authorities, boards of committees, etc). | Permanent | Retain permanently. |
| 6.30.2 | <p>Highly significant (landmark) tenders</p> <p>Records relating to the receipt and assessment of tenders and letting of landmark contracts that have created major public interest or controversy. Includes successful and non successful tenders as well as contract documents and contract renewals</p> | Permanent | Retain permanently. |
| 6.30.3 | <p>Tenders not of high (landmark) significance – under seal</p> <p>Records relating to the receipt, assessment development, issue and evaluation of successful and unsuccessful tenders that have not created major public interest or controversy, that are under seal.</p> <p>Records may include, but are not limited to:</p> | Temporary | Retain for 21 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <ul style="list-style-type: none"> • statement of requirements • request for proposals • expressions of interest • invitations to offer/invitations to quote • specifications • evaluation arrangements • evaluation reports • recommendations • final reports • public notices. • submissions • notifications • evaluation reports. | | |
| 6.30.4 | <p><i>Successful tenders not of high (landmark) significance – not under seal</i> Records relating to the receipt and assessment of tenders and letting of contracts that have not created major public interest or controversy. Includes successful tenders as well as contract documents and contract renewals</p> | Temporary | Retain for 8 years after action completed. |
| 6.30.5 | <p><i>Unsuccessful tenders not of high (landmark) significance – not under seal</i> Records relating to the receipt and assessment of unsuccessful tenders that have not created major public interest or controversy and that are not under seal.</p> | Temporary | Retain for 3 years after action completed. |
| 6.30.6 | <p><i>Tender register</i> Entries in the tender register.</p> | Temporary | Retain for 21 years after tender process completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 6.31 | USER CHARGING <i>The activity of setting fees and charges for services and goods provided by a public authority.</i> <i>See reference number 6.9.2 for records relating to budget planning.</i> | | |
| 6.31.1 | <i>Fee schedule and setting fees</i> Records relating to the scheduling of fees and charges set by the public authority and records relating to charging for goods and services provided by the public authority including identifying goods and services which may be charged for and examining levels of charges. Includes approvals. <i>See section 14 for records relating to the publication of approved fees and changes.</i> | Temporary | Retain for 7 years after the financial year to which the records relate. |

7. FLEET MANAGEMENT

The function relating to the acquisition, supply, use, maintenance, repair, management and disposal of vehicles including boats and aircraft.

See section 6 for all financial records relating to the procurement (including tendering and contracting), maintenance and disposal of vehicles.

See section 6.1 for records relating to fuel cards.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 7.1 | ACCIDENTS <i>The activities involved in dealing with mishaps causing damage to vehicles..</i> | | |
| 7.1.1 | Records relating to mishaps causing damage to agency vehicles. <i>See reference number 17.1 for accidents involving agency vehicles that result in death</i> | Temporary | Retain for 7 years after action completed. |
| 7.2 | ACQUISITION <i>The process of gaining ownership or use of property, services and other items required in the conduct of business where there is no tendering or contracting-out process, i.e. where the cost of the acquisition is below the threshold for tendering.</i> <i>See section 6 for financial records relating to the procurement process.</i> <i>See reference number 7.9.1 for records relating to the disposal of vehicles.</i> | | |
| 7.2.1 | Non-financial records relating to the acquisition of vehicles by purchase or lease. | Temporary | Retain for 7 years after action completed. |
| 7.3 | ALLOWANCES <i>Payments to individuals relating to the use of vehicles.</i> <i>See reference number 12.2 for records relating to how fleet vehicles are to be used by staff</i> | | |
| 7.4 | ARRANGEMENTS <i>The activities involved in arranging for a journey or trip. Includes preparing travel itineraries, authorisations, entitlements, etc. Also includes arrangements made for the delivery of equipment or goods and the usage made of facilities, facilities vehicles, equipment and space.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 7.4.1 | Vehicle running sheets or logbooks. | Temporary | Retain for 7 years after action completed. |
| 7.4.2 | Vehicle booking records. | Temporary | Retain for 2 years after action completed. |
| 7.5 | <p>AUTHORISATION <i>See reference number 12.5 for records relating to authorisation of staff to use fleet vehicles</i></p> | | |
| 7.6 | <p>COMMITTEES <i>See section 1 for records relating to boards and committees.</i></p> | | |
| 7.7 | <p>COMPLIANCE <i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i> <i>See reference number 6.11 for records relating to compliance in relation to financial management.</i> <i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i> <i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 7.8 | <p>CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i></p> | | |
| 7.9 | <p>DISPOSAL <i>The process of disposing of vehicles no longer required by the organisation, by sale, transfer, termination of lease, auction, donation or destruction.</i> <i>See reference number 7.2 for records relating to the acquisition of vehicles.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 7.9.1 | Records relating to the disposal of vehicles through any means, including destruction, sale and replacement. | Temporary | Retain for 7 years after action completed. |
| 7.10 | INFRINGEMENTS <i>The activities associated with handling breaches of rules. Includes driving or traffic infringements.</i> | | |
| 7.10.1 | Records relating to infringements of traffic regulations by agency staff. | Temporary | Retain for 1 year after action completed. |
| 7.11 | INSURANCE <i>The process of taking out insurance policies to cover loss or damage to vehicles and to cover the agency against damage to another organisation's property.</i> | | |
| 7.11.1 | Vehicle insurance policies. Includes records relating to the renewal of insurance policies. | Temporary | Retain for 7 years after expiry or cancellation of policy. |
| 7.11.2 | Records documenting insurance claims regarding damage to vehicles <i>See reference number 3.4 for insurance claims relating to individuals.</i> | Temporary | Retain for 7 years after action completed. |
| 7.12 | MAINTENANCE <i>The activities associated with the upkeep, repair and preservation of internal/external conditions of premises, equipment, vehicles, etc.</i> | | |
| 7.12.1 | Records relating to vehicle maintenance including service history (log books). Excludes maintenance contracts. <i>See section 6 for the procurement of maintenance contracts.</i> | Temporary | Transfer log book to new owner when no longer required or retain for 1 year after disposal of vehicle. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|----------------------------------|
| 7.12.2 | Registration records Records relating to vehicle registration and renewal | Temporary | Retain for 1 year after renewal. |
| 7.13 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 7.14 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 7.15 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |
| 7.16 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 7.17 | TENDERING <i>See reference number 6.30 for records relating to tendering.</i> | | |

8. GOVERNMENT RELATIONS

The function of administering the formal relationship between the organisation and those processes of government not covered by other general administrative functions. Includes the organisation's relationship with Ministers and Members of Parliament and the political processes of Government; liaison with bodies carrying out investigations and participating in formal inquiries and investigations such as Royal Commissions, and inquiries by Parliamentary Committees and the Ombudsman; and relationships with other Commonwealth or overseas governments.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 8.1 | ADDRESSES <i>The activity of giving addresses and presentations at government occasions.</i> | | |
| 8.1.1 | Records relating to addresses and presentations given at major occasions, or on matters of substantial public interest and debate. | Permanent | Retain permanently. |
| 8.1.2 | Records relating to addresses and presentation given by agency representatives at conferences or events arranged by other parts of government or other local, state, commonwealth or overseas governments. <i>See reference number 12.1 for records relating to presentations at staff training seminars, workshops, etc.</i> | Temporary | Retain for 7 years after action completed. |
| 8.1.3 | Records relating to other addresses and presentations, e.g. for routine promotion of agency services or marketing products. | Temporary | Retain for 2 years after action completed. |
| 8.2 | ADVICE <i>The activities associated with the offering of opinions by or to the agency as to an action or judgement.</i> | | |
| 8.2.1 | Records relating to the provision of high level advice, e.g. to the relevant Minister or Ministerial Council, government agencies or the Chief Executive, relating to controversial public issues shown to have far-reaching social, economic and/or national implications. Includes records documenting the development of advice. | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 8.2.2 | Records relating to advice provided to agencies that does not contain controversial public issues shown have far reaching social, economic and national implications. | Temporary | Retain for 8 years after action completed. |
| 8.3 | AGREEMENTS <i>The processes associated with the establishment, maintenance, review and negotiation of agreements.</i> | | |
| 8.3.1 | Highly significant (landmark) agreements Records relating to agreements, including joint ventures and public-private partnerships, in which the agency has been involved that has created major public interest or controversy. Includes agreements and proposed agreements | Permanent | Retain permanently. |
| 8.3.2 | Agreements not of high (landmark) significance – under seal Records relating to the agreements in which the agency has been involved that has not created major public interest or controversy. | Temporary | Retain for 21 years after action completed. |
| 8.3.3 | Agreements not of high (landmark) significance – not under seal Records relating to the agreements in which the agency has been involved that has not created major public interest or controversy. | Temporary | Retain for 8 years after action completed. |
| 8.4 | COMMITTEES <i>See section 1 for records relating to boards and committees.</i> | | |
| 8.5 | COMPLIANCE <i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i> <i>See reference number 6.11 for records relating to compliance in relation to financial management.</i> <i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i> <i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 8.6 | <p>GREETINGS</p> <p><i>The activities associated with preparing and sending letters of appreciation or condolences. Includes mailing lists for Christmas cards.</i></p> | | |
| 8.6.1 | Records relating to the preparation and sending of greetings. Also includes greetings received by the agency. Includes address lists. | Temporary | Retain for 2 years after action completed. |
| 8.7 | <p>INQUIRIES</p> <p><i>The activities associated with liaising with bodies carrying out inquiries, and participating in them. Inquiries are investigations carried out by persons or bodies that have been empowered to inquire and report on a subject. These include inquiries carried out by Royal Commissions, Parliament and the Ombudsman. Includes the agency's participation in the inquiry by providing evidence in the form of records, submissions or staff.</i></p> <p><i>Note: This retention and disposal authority does not authorise the disposal of records of the formal inquiry body. Contact the relevant archival authority for further advice regarding these records.</i></p> | | |
| 8.7.1 | <p>Formal Inquiries into the Functions of the Agency</p> <p>Records of formal inquiries, such as Royal Commissions, Parliamentary Commissioner for Administrative Investigations (Ombudsman) and Judicial Reviews into functions of the agency (including transcripts of proceedings, minutes, submissions, exhibits, registers, interim and final reports, research papers). Includes records relating to implementation of the findings and recommendations of an inquiry.</p> | Permanent | Retain permanently. |
| 8.7.2 | Agency submissions or contributions to inquiries which are not related to their functions. | Temporary | Retain for 7 years after action completed. |
| 8.8 | <p>JOINT VENTURES</p> <p><i>The activities involved in managing joint operations between departments, either within the agency or with other agencies, or with the interstate governments where there is a contract, joint contribution to funds and/or time. Includes ventures with the private sector and co-research or collaboration between departments or agencies. Includes the development of Memorandums of Understanding.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>See reference number 8.3 for records relating to joint ventures.</i> | | |
| 8.9 | LEGISLATION See reference number 15.13 for records relating to legislation. | | |
| 8.10 | MEETINGS See reference number 15.14 for records relating to meetings. | | |
| 8.11 | POLICY See reference number 15.17 for records relating to policies. | | |
| 8.12 | PROCEDURES See reference number 15.18 for records relating to procedures. | | |
| 8.13 | REPORTING <i>The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies), and to provide formal statements or findings of the results of their examination or investigation. Includes agenda, briefing, business, discussion papers, proposals, reports, reviews and returns.</i> | | |
| 8.13.1 | Major reports prepared by the agency about core business activities. | Permanent | Retain permanently. |
| 8.13.2 | Minor reports prepared by the agency about core business activities <i>See reference number 8.13.3 for reports prepared by the agency about administrative activities.</i> | Temporary | Retain for 7 years after action completed. |
| 8.13.3 | Reports prepared by the agency about administrative activities. | Temporary | Retain for 5 years after action completed. |
| 8.13.4 | Records relating to surveys completed for external government agencies. | Temporary | Retain for 2 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | | | completed. |
| 8.14 | <p>REPRESENTATIONS</p> <p><i>The activities involved in preparing responses to questions raised in Parliament by Members of Parliament on behalf of their constituents. Also includes community-based representations and representations directed to the agency seeking a formal response.</i></p> | | |
| 8.14.1 | Records relating to the management of representations that result in changes in policy. | Permanent | Retain permanently. |
| 8.14.2 | Records relating to the management of representations that do not result in changes in policy. | Temporary | Retain for 8 years after action completed. |
| 8.14.3 | <p><i>Parliamentary matters</i></p> <p>Records relating to Parliamentary questions, possible questions or questions without notice.</p> | Temporary | Retain for 2 years after action completed. |
| 8.15 | <p>REPRESENTATIVES</p> <p><i>The activities associated with the nomination, appointment or resignation of individuals or groups of personnel appointed by the agency or their co-workers as official representatives to organisations, offices, unions, workers participation committees, councils or groups. Includes the agency's legal representatives.</i></p> | | |
| 8.15.1 | Nomination, appointment and resignation of agency representatives. | Temporary | Retain for 2 years after resignation or term of office expires. |
| 8.16 | <p>RESEARCH</p> <p><i>See reference number 15.20 for records relating to research</i></p> | | |
| 8.17 | <p>REVIEWING</p> <p><i>See reference number 15.21 for records relating to reviewing.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 8.18 | <p>SUBMISSIONS</p> <p><i>The preparation and submission of a formal statement (e.g. reports, statistics, etc.) supporting a case or opinion held by an agency to an internal or external body.</i></p> | | |
| 8.18.1 | <p>Ministerial submissions - major</p> <p>Submissions made to the Minister about significant functional issues, contentious issues or issues of major significance to the agency and/or the community at large. Includes Ministerial briefs; reports to the Minister; responses to ministerial enquiries and ministerial speech notes prepared by the agency.</p> | Permanent | Retain permanently. |
| 8.18.2 | <p>Ministerial submissions – minor</p> <p>Submissions made to the minister of a minor or administrative nature. Includes Ministerial briefs; reports to the Minister; responses to ministerial enquiries and ministerial speech notes prepared by the agency.</p> | Temporary | Retain for 7 years after action completed. |
| 8.18.3 | Records relating to routine Ministerial correspondence. | Temporary | Retain for 2 years after action completed. |
| 8.19 | <p>VISITS</p> <p><i>The activities involved in arranging visits by the Premier, Ministers and agency representatives within the state, interstate and overseas.</i></p> | | |
| 8.19.1 | Records documenting official visits to the agency by dignitaries or delegations from other governments and visits by agency delegates to other governments and overseas | Permanent | Retain permanently. |
| 8.19.2 | Arrangements relating to visits by dignitaries to commemorations, exhibitions, etc., organised by the agency. Includes security arrangements and visit reports. | Temporary | Retain for 7 years after action completed. |

9. INDUSTRIAL RELATIONS

The function of establishing formal relations with the organisation's employees and their representatives to achieve a harmonious workplace. Includes negotiations conducted to obtain determinations, agreements or awards, industrial disputes settled within the organisation or by an external arbiter and reports of industrial relations within the organisation.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 9.1 | ADVICE <i>The activities associated with the offering of opinions by or to the agency as to an action or judgement.</i> | | |
| 9.1.1 | Records relating to the provision of high level advice, e.g. to Chief Executive, relating to substantive aspects of agency industrial relations policies, procedures, functions, obligations and liabilities. | Permanent | Retain permanently |
| 9.1.2 | Records relating to the provision of other advice dealing with industrial relations issues. | Temporary | Retain for 8 years after action completed. |
| 9.2 | AGREEMENTS AND AWARDS (INDUSTRIAL) <i>The processes associated with the establishment, maintenance, review and negotiation of workplace agreements and awards.</i> | | |
| 9.2.1 | Reviews of industrial awards with significant input by the agency. | Permanent | Retain permanently. |
| 9.2.2 | Copies of awards and agreements. | Temporary | Retain copies for 1 year after award/ agreement has been superseded. |
| 9.2.3 | Copies of decisions and determinations of the Industrial Commission. | Temporary | Retain for 10 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 9.3 | APPEALS <i>The activities involved in the process of appeals against industrial relations decisions by application to a higher authority.</i> | | |
| 9.3.1 | Records relating to promotion/demotion, grievance and disciplinary appeals resolved within the agency or by an external tribunal or other authority. | Temporary | Retain for 7 years after action completed. |
| 9.4 | CLAIMS <i>The process of administering and managing payments in accordance with an insurance policy as compensation for injury, death, or denial of rights of a person or damage or destruction of property. Includes disputes over rights and ownership, and recompense sought for stolen or lost property.</i> | | |
| 9.4.1 | Claims relating to pay and working conditions lodged under legislation on, or specific to, the department or agency. | Temporary | Retain for 7 years after action completed. |
| 9.5 | COMMITTEES <i>See section 1 for records relating to boards and committees.</i> | | |
| 9.6 | COMPLIANCE <i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i> <i>See reference number 6.11 for records relating to compliance in relation to financial management.</i> <i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i> <i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i> | | |
| 9.7 | DISPUTES <i>The activities associated with the resolution of disputes relating to dissatisfaction about a work situation.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 9.7.1 | Records relating to industrial disputes which have a <i>major</i> impact on the agency's operations.. | Permanent | Retain permanently. |
| 9.7.2 | Records relating to <i>major</i> disputes involving the agency's staff. | Permanent | Retain permanently. |
| 9.7.3 | Records relating to <i>minor</i> disputes involving the agency's staff. | Temporary | Retain for 7 years after action completed. |
| 9.8 | <p>ENTERPRISE BARGAINING</p> <p><i>The process where employees negotiate increased pay or other benefits with their employers in exchange for the implementation of working arrangements that improve the performance of the agency. Includes the activities associated with establishing and implementing an enterprise agreement.</i></p> <p><i>See section 15 for records of workplace consultative committees.</i></p> | | |
| 9.8.1 | Records relating to successful enterprise bargaining, including policy, case/examples of implementation, negotiations and enterprise agreements.. | Permanent | Retain permanently. |
| 9.8.2 | Records relating to the development of an enterprise agreement. Includes records of cases that did not result in an agreement | Temporary | Retain for 9 years after action completed. |
| 9.8.3 | Enterprise bargaining working papers. | Temporary | Retain for 2 years after action completed. |
| 9.9 | <p>INDUSTRIAL ACTION</p> <p><i>The activities associated with dealing with a failure or refusal to attend or perform work in association with a dispute between management and workers. Includes lock – outs, strikes etc.</i></p> | | |
| 9.9.1 | Records relating to industrial action that had a major impact on agency operations, e.g. strikes involving a substantial number of agency staff and having a major impact on | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | agency operations. Includes conciliation and dispute resolution processes. | | |
| 9.9.2 | Records relating to industrial action resolved with minimal impact on agency operations. | Temporary | Retain for 9 years after action completed. |
| 9.10 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 9.11 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 9.12 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 9.13 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |
| 9.14 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 9.15 | RESEARCH <i>See reference number 15.20 for records relating to research</i> | | |

10. INFORMATION MANAGEMENT

The function of providing services based on information and information products. Includes library and records management services.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 10.1 | <p>ACQUISITION</p> <p><i>The process of gaining ownership or use of information resources or the provision of information services through purchases.</i></p> | | |
| 10.1.1 | Records relating to the acquisition of external publications and library materials, including subscriptions to journals, orders, approvals, etc. | Temporary | Retain for 7 years after action completed. |
| 10.2 | <p>AUDIT</p> <p><i>The activities associated with officially checking records to ensure they have been kept and maintained in accordance with agreed or legislated standards.</i></p> | | |
| 10.2.1 | Records relating to official audits of information systems, facilities and processes. Includes working papers, audit trail records, and system reports. | Temporary | Retain for 7 years after action completed. |
| 10.3 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 10.4 | <p>COMPLIANCE</p> <p><i>The activity associated with complying with mandatory or optional accountability, fiscal, legal, regulatory or quality standards or requirements to which the organisation is subject. Includes compliance with legislation and with national and international standards, such as ISO 9000 series.</i></p> <p><i>Includes compliance with the Right to Information or Freedom of Information legislation.</i></p> <p><i>See reference number 2.8 for general enquiries and requests for information received by the agency.</i></p> | | |
| 10.4.1 | Records relating to the management of serious breaches of compliance requirements. | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 10.4.2 | Records relating to agency compliance with mandatory standards or statutory requirements. Includes proof of compliance. | Temporary | Retain for 7 years after action completed. |
| 10.4.3 | Records relating to the management of minor breaches of compliance requirements. | Temporary | Retain for 5 years after action completed. |
| 10.4.4 | Right to Information applications – precedent-setting Application files relating to the management of precedent-setting cases or cases generating substantial public interest. | Permanent | Retain permanently |
| 10.4.5 | Right to Information applications Application files relating to the management of cases that are not precedent-setting or cases that do not generate substantial public interest. Includes application files for access/amendment to records requested under Right to Information or Freedom of Information which may or may not have been subject to internal or external review. Includes copies of documents provided to applicant. | Temporary | Retain for 8 years after action completed. |
| 10.4.6 | Right to Information – routine correspondence Routine correspondence dealing with <i>minor</i> matters related to Right to Information or Freedom of Information. | Temporary | Retain for 2 years after action completed. |
| 10.4.7 | Right to Information applications – withdrawn or referred Application files relating to the management of withdrawn applications or applications referred to other agencies. | Temporary | Retain for 2 years after action completed. |
| 10.4.8 | Privacy – precedent-setting cases Records relating to individual privacy cases that are of a contentious or precedent-setting nature. | Permanent | Retain permanently |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 10.4.9 | Privacy – confidentiality agreements Confidentiality agreements between the agency and external bodies, and related records. | Temporary | Retain for 7 years after lapsing of agreement, or action completed, whichever is later. |
| 10.4.10 | Privacy - plans Plans for the implementation of privacy controls/principles for the collection, use, storage and disclosure of personal information. | Temporary | Retain for 5 years after superseded. |
| 10.4.11 | Privacy - investigations Investigations into alleged privacy breaches, including unauthorised disposal of records containing personal information. | Temporary | Retain for 5 years after action completed. |
| 10.4.12 | Privacy – other cases Records relating to individual privacy cases privacy cases that are not of a contentious or precedent-setting nature. | Temporary | Retain for 2 years after action completed. |
| 10.4.13 | General information management - guidelines and procedures Guidelines and procedures developed by the agency for Right to Information or Freedom of Information. Includes the right to information privacy. | Temporary | Retain for 1 year after superseded. |
| 10.5 | CONSERVATION <i>The activities involved in the preservation, protection, maintenance, restoration and enhancement of information resources and artefacts.</i> | | |
| 10.5.1 | Records documenting specialised preservation treatment undertaken on permanent records, (e.g. for specific formats such as photographs). | Permanent | Retain permanently. |
| 10.5.2 | Records relating to agency conservation plans for the preservation of records and other information resources. Also includes disaster plans and identification of vital records. | Temporary | Retain for 2 years after plan |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | | | superseded. |
| 10.5.3 | Records relating to routine preservation activities undertaken on agency records, including bookbinding and repairs. | Temporary | Retain for 2 years after action completed. |
| 10.6 | CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i> | | |
| 10.7 | CONTROL <i>The activity associated with creating, maintaining and evaluating control mechanisms, Includes classification, indexing, registration, forms design, etc. to ensure maximum control over records and recordkeeping systems. Also includes control mechanisms for other information resources and systems.</i> <i>For records relating to the management of a collection operated for the benefit of the public, please refer to the agency's core business Retention and Disposal Authority.</i> | | |
| 10.7.1 | Primary control records Primary control records for records required as State Archives which are required to facilitate access and give meaning and context to the records over time. Records include: indexes, correspondence file registers or registration systems and mandatory recordkeeping metadata standard data elements. <i>See reference number 10.10.1 for records relating to the disposal of public records.</i> <i>See reference number 10.7.2 for records relating to primary control records required as State archives but not required to facilitate access.</i> <i>See reference number 10.7.3 for records relating to primary control records not required as State archives.</i> <i>See reference number 10.7.5 for records relating to library control records.</i> | Permanent | Retain permanently. |
| 10.7.2 | Primary control records for records which are required as State archives but which are not required to facilitate access and give meaning and context to the records over time. | Temporary | Retain minimum of 20 years after records to |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | | | which they relate are finally disposed of. |
| 10.7.3 | Primary control records – not required as State archives Primary control records for records not required as State archives. | Temporary | Retain minimum of 20 years after records to which they relate are destroyed or finally disposed of. |
| 10.7.4 | Secondary control records. Records include: <ul style="list-style-type: none"> • file or container movement records (if secondary to the main registers and indexes) • reference sets of control records (e.g. within branches/regions of organisation where master control records are retained centrally) • resubmit, barcode and location lists • superseded sets of control records where information has been fully transferred to a new system • workflow tracking systems facilitating the tracking and monitoring of cases where the systems are not acting as records management systems, e.g. Ministerial tracking systems, minor case management tracking systems. <i>Use reference 10.7.8 for secondary control records.</i> | Temporary | Retain until administrative or reference use ceases. |
| 10.7.5 | Library control records Control records documenting library collections e.g. library catalogue. <i>See reference number 10.7.9 for transactional control records such as accession lists and inter-library loans.</i> | Temporary | Retain for 1 year after collection is disposed of. |
| 10.7.6 | Secure document handling Registers of, and receipts for, classified or confidential files, correspondence or safe-hand material, including access registers and destruction certificates for classified material. | Temporary | Retain for 5 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 10.7.7 | <i>File retrieval</i> Documentation relating to the withdrawal or return of records from Archives or other records storage providers.. | Temporary | Retain for 2 years after action completed. |
| 10.7.8 | <i>Secondary control records</i> Secondary control, processing and reference records maintained in either electronic or hard copy format. Records may include, but are not limited to: <ul style="list-style-type: none"> • file transit and requisition advice • resubmit books, cards and diaries • file movement cards or metadata (not showing the ultimate disposal of files) • file census sheets • reference or duplicate control records maintained at sub-registries or other elements of the agency (e.g. branches, sections, outposted staff) • reports generated from master control records. | Temporary | Retain for 1 year after action completed. |
| 10.7.9 | <i>Loans and control records (transactional)</i> Loan records and reference material, including accession lists, lists of holdings of other libraries, inter-library loans, publishers' catalogues and price lists, etc. <i>See reference numer 10.7.5 for library control records.</i> | Temporary | Retain for 1 year after action completed. |
| 10.8 | CUSTOMER SERVICE <i>The activities associated with the planning, monitoring and evaluation of services provided to customers by the agency.</i> | | |
| 10.8.1 | Records relating to the management of specialised customer services, e.g. help/information desks, websites, interpreters, facilities for disabled customers, changes to opening hours, outreach services, etc. | Temporary | Retain for 5 years after action completed. |
| 10.8.2 | Records relating to the development and implementation of quality management practices relating to meeting customer needs. | Temporary | Retain for 2 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | | | completed. |
| 10.8.3 | Enquiries management Records relating to enquiries directed to an agency. <i>See section 10.13 for records relating to enquiries regarding library services.</i> | Temporary | Retain for 2 years after action completed. |
| 10.9 | DATA ADMINISTRATION <i>The activities associated with maintaining and using the data that is held in a system, either automated or manual. Includes the maintenance of data dictionaries and the application of vital records and counter disaster plan objectives to safeguard against data loss or corruption.</i> <i>See reference number 15.9 for records relating to disaster recovery</i> | | |
| 10.9.1 | Records relating to the planning and coordination of information systems. Includes migration of data to successor systems. | Temporary | Retain for 7 years after system closed or superseded, or data migrated to successor system. |
| 10.9.2 | Records relating to administrative support for the maintenance of data standards, data definitions and data dictionaries. Includes records that explain the meaning, purpose, logical relationships, use and origin of data. | Temporary | Retain for 7 years after system closed or superseded, or data migrated to successor system. |
| 10.9.3 | Periodic data reports and related records used for checking, monitoring, and other routine administrative purposes. Includes data logs. | Temporary | Retain for 1 year after action completed. |
| 10.10 | DISPOSAL <i>The activity of disposing of property no longer required by the organisation, by sale, transfer, termination of lease, auction or destruction. Includes destruction or transfer of archives, and the program of activities to facilitate the orderly transfer of semi-active and inactive records from current office space to low-cost or archival storage.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 10.10.1 | <p><i>Records transferred to the Archival Authority and master records disposal documentation</i></p> <p>Transfer and access documentation for records transferred to the Archival Authority or to another agency or organisation as a consequence of a change in administrative arrangements or functions. Master set/s of records relating to routine disposal matters, including: agency specific disposal authorities issued by the Archival Authority; records of records destruction, including notifications of destruction issued by the Archival Authority; and evidence of the public authority's compliance with the Archival Authority's requirements relating to the early disposal of original paper records which have been digitised.</p> <p><i>See reference number 10.7 for master control records.</i></p> | Temporary | Retain for 20 years after action completed. |
| 10.10.2 | <p><i>Retention and Disposal Authority development</i></p> <p>Records relating to appraisal documentation submitted to the Archival Authority for the issue of disposal authorities.</p> | Temporary | Retain for 10 years after Authority superseded. |
| 10.10.3 | Records relating to the disposal of library materials and other information products. | Temporary | Retain for 7 years after action completed. |
| 10.11 | <p>DISTRIBUTION</p> <p><i>The activities associated with disseminating items, correspondence or publications through sales, deliveries or other customer services.</i></p> | | |
| 10.11.1 | Records relating to distribution of correspondence and other items in the agency. Includes retrievals from secondary storage. | Temporary | Retain for 1 year after action completed. |
| 10.12 | <p>DONATIONS</p> <p><i>See reference number 2.7 for records relating to donations</i></p> | | |
| 10.13 | <p>ENQUIRIES</p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <i>Receiving and responding to enquiries regarding information and services. See reference number 10.8.3 for records relating to enquiries.</i> | | |
| 10.13.1 | Routine management of library services provided by the agency including provision of materials and records of individual users, loans and inter-library loans. | Temporary | Retain for 2 years after action completed. |
| 10.13.2 | Reference material relating to library services including publishers' catalogues, price lists, information from other libraries and agencies, etc. | Temporary | Retain for 3 months after action completed. |
| 10.14 | EVALUATION See reference number 15.10 for records relating to evaluations. | | |
| 10.15 | IMPLEMENTATION See reference number 15.12 for records relating to technology implementation. | | |
| 10.16 | INSPECTIONS <i>The inspection of records by a monitoring agency. See reference number 11.8.4 for records relating to discovery orders.</i> | | |
| 10.16.1 | Records relating to inspections of agency records by a monitoring agency such as the archival authority. | Temporary | Retain for 3 years after action completed. |
| 10.17 | INTELLECTUAL PROPERTY <i>The activities involved in managing the agency's intellectual property, both published and unpublished. Includes copyright, patents, and trademarks, royalties and matters of confidentiality such as trade secrets.</i> | | |
| 10.17.1 | Ownership Records relating to ownership by the agency of copyright, trademarks and patents. | Temporary | Retain 7 years after ownership lapses. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 10.17.2 | <i>Intellectual Property - infringements</i> Documentation relating to infringements of copyright. | Temporary | Retain for 10 years after action completed. |
| 10.17.3 | <i>Intellectual Property - usage</i> Applications by the agency for permission to reproduce material held under copyright by other individuals/organisations. Includes copyright declaration forms. | Temporary | Retain for 7 years after action completed. |
| 10.17.4 | <i>Intellectual Property - requests</i> Applications received by the agency for permission to reproduce material in which it owns copyright. Includes copyright declaration forms. | Temporary | Retain for 7 years after expiration of the period for which permission is granted. |
| 10.17.5 | <i>Intellectual Property - agreements</i> Copyright agreements. | Temporary | Retain for 7 years after lapsing of agreement, or action completed, whichever is later. |
| 10.17.6 | Records relating to the administration of royalties received by the agency. | Temporary | Retain for 7 years after action completed. |
| 10.18 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 10.19 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 10.20 | PRIVACY <i>The activity associated with applying the principles of privacy. Includes data protection in relation to privacy. Also includes the process</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--------------------------------------|
| | <p><i>of collection, handling, use and disclosure of records of a private, personal or confidential nature to maintain that the rights of a living person (or immediate family) are secure from unauthorised disclosure or access to such information.</i></p> <p><i>See reference number 10.4 for records relating to privacy</i></p> | | |
| 10.21 | <p>RESEARCH</p> <p><i>See reference number 15.20 for records relating to research</i></p> | | |
| 10.22 | <p>REVIEWING</p> <p><i>See reference number 15.21 for records relating to reviewing.</i></p> | | |
| 10.23 | <p>RISK MANAGEMENT</p> <p><i>See reference number 15.22 for records relating to risk management.</i></p> | | |
| 10.24 | <p>SECURITY</p> <p><i>The activities associated with measures taken to protect information from accidental or intentional damage or from unauthorised access.</i></p> | | |
| 10.24.1 | Security arrangements for records including sensitive, financial and critical records. | Temporary | Retain for 5 years after superseded. |
| 10.25 | <p>STANDARDS</p> <p><i>See reference number 15.23 for records relating to standards.</i></p> | | |

11. LEGAL SERVICES

The function of providing legal services to the organisation regarding administrative matters. Includes the interpretation and provision of advice to the organisation regarding legal matters, the drawing up of legal agreements and the handling of legal action and disputes. Also includes legal advice received from in-house consultants and external sources including Crown Law.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 11.1 | ADVICE <i>The activities associated with the offering of opinions by or to the agency as to an action or judgement. Includes the process of advising.</i> | | |
| 11.1.1 | Legal advice from inside and outside the agency relating to interpretations of legislation administered by the agency; proposals for new or amended legislation; <i>major</i> issues of public interest, precedents or matters which have a major impact on the agency's policy and procedures. | Permanent | Retain permanently |
| 11.1.2 | Legal advice from inside and outside the agency relating to interpretations of legislation administered by the agency; which have a <i>minor</i> impact on the agency's policy and procedures | Temporary | Retain for 10 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|--------|-----------------|
| 11.2 | <p>AGREEMENTS</p> <p><i>See reference number 15.1 for records relating to agreements.</i></p> | | |
| 11.3 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 11.4 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 11.5 | <p>CONTRACTING-OUT</p> <p><i>See reference number 6.12 for records relating to contracting-out.</i></p> | | |
| 11.6 | <p>INQUIRIES</p> <p><i>See reference number 8.7 for records relating to inquiries.</i></p> | | |
| 11.7 | <p>INTELLECTUAL PROPERTY</p> <p><i>See reference number 10.17 for records relating to intellectual property.</i></p> | | |
| 11.8 | <p>LITIGATION</p> <p><i>The activities involved in managing lawsuits or legal proceedings between the agency and other parties in a court or other tribunal. Includes briefs for counsel, copies of documents required by or lodged with a court, consultation with the Attorney – General’s department and other agencies, and records documenting compliance with court instructions, e.g. subpoenas and discovery orders.</i></p> <p><i>Note: Records that are or may be needed in evidence in a judicial proceeding, including any reasonably possible judicial proceeding, must be retained for longer.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 11.8.1 | Records relating to <i>major</i> issues of public interest or controversy; claims or matters which are of a precedent-setting nature or which have a major impact on the agency's policy and procedures. | Permanent | Retain permanently |
| 11.8.2 | <i>Public interest disclosures – substantiated</i> Records relating to public interest disclosures made which are substantiated. | Permanent | Retain permanently. |
| 11.8.3 | Records created and received during the legal discovery process. Includes subpoenas and discovery orders also includes arrangements for agency witnesses to attend court. | Temporary | Retain for 10 years after action completed. |
| 11.8.4 | Records relating to the provision of access to records for legal purposes, including implementation of discovery orders, court subpoenas, requests from tribunals, Ombudsman's Office, etc. | Temporary | Retain for 10 years after action completed. |
| 11.8.5 | Records relating to issues, claims or case matters which are not major matters or issues of public interest or controversy. Includes claims of a minor nature. | Temporary | Retain for 7 years after action completed. |
| 11.8.6 | <i>Public interest disclosures - unproven</i> Records relating to public interest disclosures which are unfounded or unsubstantiated after necessary action has been taken. | Temporary | Retain for 3 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|--------|-----------------|
| 11.9 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 11.10 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 11.11 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 11.12 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 11.13 | RESEARCH <i>See reference number 15.20 for records relating to research.</i> | | |
| 11.14 | REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i> | | |
| 11.15 | SUBMISSIONS <i>See reference number 8.18 for records relating to submissions.</i> | | |

12. PERSONNEL AND STAFF DEVELOPMENT

The function of managing all employees in the organisation. Employees include Ministerial, permanent, temporary and part-time employees, people working under scholarships, traineeships, apprenticeships and similar relationships. Includes appeals, overtime, salaries, superannuation and working hours when related to people rather than to Industrial Relations. Also includes arrangements for staff travel and the provision of childcare by the agency.

The function of encouraging staff to develop their skills and abilities (through activities, programs and events) to maximise their potential and increase their productivity. Includes identifying and implementing all aspects of training needs and programs (internal and external) available to staff.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 12.1 | <p>ADDRESSES (PRESENTATIONS)</p> <p><i>The activity of giving addresses for training, professional, community relations or sales purposes. Includes speeches and multi-media presentations.</i></p> <p>See reference numbers 2.1 and 8.1 for records relating to addresses and presentations.</p> | | |
| 12.2 | <p>ALLOWANCES</p> <p>The activities involved in arranging and managing money paid to employees in addition to salary to cover expenses incurred in the course of employment, e.g. travelling allowances.</p> | | |
| 12.2.1 | Records relating to allowances paid to agency staff and volunteers. Includes allowances for travelling, moving, shifts, meals, etc. Also includes rejected applications for allowances. | Temporary | Retain for 7 years after action completed. |
| 12.3 | <p>ARRANGEMENTS</p> <p><i>The activities involved in arranging for a journey or trip. Includes preparing travel itineraries, authorisations, entitlements etc.</i></p> <p><i>See section 6 for payments relating to staff travel.</i></p> | | |
| 12.3.1 | Administrative arrangements and specific files relevant to domestic and overseas travel, including itineraries, visas and passport applications. Also includes records relating to the authorisation of staff travel. | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 12.3.2 | Visit reports where the information is required to fulfil finance and accounting requirements. | Temporary | Retain for 2 years after action completed. |
| 12.4 | AUDIT <i>See reference number 15.2 for records relating to audits.</i> | | |
| 12.5 | AUTHORISATION <i>The process of seeking and granting permission to undertake a requested action. See reference number 6.8 for financial delegations.</i> | | |
| 12.5.1 | <i>Delegations – high level</i> Records relating to delegations of authority relating to the functional or administrative responsibilities of the agency where the delegation is issued: <ul style="list-style-type: none"> • to a Chief Executive Officer or • to a statutory office holder or • by a Minister and maintained in the Department. Records may include, but are not limited to: <ul style="list-style-type: none"> • instrument of delegation • register of delegations and authorisations. | Permanent | Retain permanently. |
| 12.5.2 | <i>Delegations – other</i> Records relating to other delegations of authority relating to the functional or administrative responsibilities of the agency issued to officers that are not covered by reference number 12.5.1. <i>See reference number 6.8 for financial delegations.</i> | Temporary | Retain for 7 years after delegation is cancelled or superseded. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 12.6 | <p>COMMITTEES</p> <p><i>See section 1 for records relating to boards and committees.</i></p> | | |
| 12.7 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 12.8 | <p>CONFERENCES</p> <p><i>See reference number 2.5 for records relating to conferences.</i></p> | | |
| 12.9 | <p>CONTRACTING-OUT</p> <p><i>See reference number 6.12 for records relating to contracting-out.</i></p> | | |
| 12.10 | <p>COUNSELLING</p> <p><i>The activities associated with giving advice or guidance to employees for various reasons.</i></p> | | |
| 12.10.1 | <p><i>Employee assistance – case files</i></p> <p>Name-specific files raised regarding employee assistance and personal welfare matters (e.g. hardship relief, welfare counselling, bereavement, travel).</p> <p><i>Note: Some agencies may need to retain these records longer, e.g. the Police</i></p> | Temporary | Retain for 7 years after action completed. |
| 12.11 | <p>DISCIPLINE</p> <p><i>The activities and actions associated with the discipline process. Includes investigations, charges, formal enquiries, punishment and appeals resolved within the agency or by an external authority.</i></p> <p><i>See reference number 12.13 for grievances not relating to a discipline process.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>See reference number 12.19 for managing diminished performance and other performance issues.</i> | | |
| 12.11.1 | <p>Landmark disciplinary action</p> <p>Records of disciplinary cases that generate substantial public interest and debate/or result in changes to agency policy or procedures. Includes summary sheets, interview records, investigation notes or assessments, personal statements, final reports and appeals.</p> | Permanent | Retain permanently. |
| 12.11.2 | <p>Disciplinary action – informal</p> <p>Records relating to the management of cases where employees not formally disciplined. Includes records relating to internal enquiries and ongoing disciplinary action. Includes summary sheets, interview records, unsubstantiated investigation notes or assessments, personal statements and final reports.</p> | Temporary | Retain for 7 years after action completed. |
| 12.11.3 | <p>Disciplinary action – formal</p> <p><i>Records relating to the management of cases where employees are formally disciplined. Includes records relating to internal enquiries and ongoing disciplinary action. Includes summary sheets, interview records, investigation notes or assessments, personal statements, final reports and appeals.</i></p> | Temporary | Retain for 7 years after action completed unless destruction required earlier as part of an agreement. |
| 12.12 | <p>EMPLOYMENT CONDITIONS</p> <p><i>The activities associated with managing the general conditions of employment for personnel.</i></p> | | |
| 12.12.1 | <p>Personnel Registers</p> <p>Summary records or consolidated service histories of employees and volunteers. Includes registers, electronic records, indexes or sheets which document, employees' appointment history, education, qualifications, salary and superannuation history, etc. Summary records may include details such as: identification number, name, date of birth, address, contacts, date appointed, status, position and dates held, locations worked, promotions and higher duties and dates held, salary rates, allowances</p> | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 12.12.2 | Chief executive/head of agency personnel files Personnel files of prominent employees, such as the Chief Executive/Head of Agency. | Permanent | Retain permanently. |
| 12.12.3 | Personnel files Files of public sector employees that are not Chief Executive Officer/Head of Agency. Includes exempt personnel, work experience placements, contract employees etc. | Temporary | Retain for eighty five (85) years from date of birth; or seven (7) years from date of separation/retirement whichever is later; or 7 years after death. |
| 12.12.4 | Pecuniary interests Register of declarations of pecuniary or other potentially conflicting interests. <i>See section 6 for financial records.</i> <i>See reference number 2.12.1 for records documenting agency contact with lobbyists.</i> | Temporary | Retain for 10 years after action completed. |
| 12.12.5 | Work diaries – chief executive officer Work diaries of Chief Executive Officers of public authorities which record the occurrence of official duties. Includes electronic diaries. <i>Excludes private appointment diaries not related to recording of official duties.</i> | Temporary | Retain for 7 years after action completed. |
| 12.12.6 | Work diaries - other Work diaries of all employees that are not Chief Executive Officers all other officers. Includes electronic diaries. | Temporary | Retain for 2 years after action completed. |
| 12.13 | GRIEVANCES <i>The activities associated with issues or complaints raised by employees in relation to any workplace action or decision which directly affects them and which they perceive to be unfair or unreasonable.</i> <i>See reference number 12.11 for records relating to grievances which result in disciplinary action.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <p><i>See reference number 12.19 for records relating to managing diminished performance and other performance issues.</i></p> <p><i>See reference number 9.3.1 for records relating to appeals to external tribunals or other authorities.</i></p> | | |
| 12.13.1 | Records relating to grievances and complaints generating substantial public interest and debate and resulting in changes to agency policy and procedures. | Permanent | Retain permanently. |
| 12.13.2 | <p><i>Internal grievances and Discrimination</i></p> <p>Records relating to the internal management of grievance cases and complaints which do not generate substantial public interest and debate or result in changes to agency policy and procedures. Includes incidences of discrimination and sexual harassment.</p> <p><i>See section 15 for records relating to policy.</i></p> | Temporary | Retain for 7 years after action completed. |
| 12.14 | <p>INFRINGEMENTS</p> <p><i>The activities associated with handling breaches of the agency's rules by staff.</i></p> <p><i>See reference number 12.10 for infringement activities that result in counselling.</i></p> <p><i>See reference number 12.11 for infringement activities that result in discipline.</i></p> <p><i>See reference number 11.8 for infringement activities that result in litigation.</i></p> | | |
| 12.14.1 | Records relating to infringements not resulting in counselling, discipline or litigation. | Temporary | Retain for 1 year after action completed. |
| 12.15 | <p>INSURANCE</p> <p><i>The process of taking out premiums to cover loss or damage to property or premises, and to cover customers and staff against injury or death resulting from incidents on the agency's premises or whilst engaged during employment.</i></p> <p><i>See reference number 3.7 for records relating to insurance.</i></p> | | |
| 12.16 | <p>LEAVE</p> <p><i>The process of administering leave for which staff are eligible. Includes unauthorised leave taken by staff.</i></p> <p><i>See reference number 6.1 for financial records relating to employee leave payments.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 12.16.1 | Leave application forms. Includes supporting documentation in accordance with relevant legislation, awards, industrial agreements and agency policies where required (e.g. medical certificates). Records of consolidated leave should be included on the personnel file. | Temporary | Retain for 7 year after action completed. |
| 12.17 | MARKETING <i>The process of analysing, creating and selling services. Includes market research, advertising, media releases, promotion, etc. See reference number 2.13 for records relating to marketing employment opportunities to personnel.</i> | | |
| 12.18 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 12.19 | PERFORMANCE MANAGEMENT <i>The process of identifying, evaluating, and developing corporate and employee work performance so that the agency's goals and objectives are achieved and also benefitting employees through recognition, performance feedback, catering for work needs and offering career guidance.</i> <i>See reference number 12.13 for internal grievances not relating to a discipline process.</i> <i>See reference number 12.11 for grievances which result in discipline action.</i> <i>See reference number 15.15 for agency performance management.</i> <i>See reference number 9.3.1 for appeals to external tribunals or other authorities.</i> | | |
| 12.19.1 | Records relating to substantial honours and awards conferred on agency staff or volunteers as tokens of distinction or achievement, e.g. honorary degrees, Australian Honours, Public Service Medals, etc. | Permanent | Retain permanently. |
| 12.19.2 | Employee assessment reports, action plans, counselling on work performance, career paths, etc. | Temporary | Retain for 7 years after action completed. |
| 12.19.3 | <i>Diminished performance – disciplinary action</i> | Temporary | Retain for 7 years |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | Documentation relating to diminished performance cases resulting in disciplinary action that leads to the rescission of appointment or the non-approval of salary increment. And diminished performance cases where disciplinary action does not result in the rescission/termination of appointment or the non-approval of salary increment. | | after action completed. <i>Where rescission of appointment has resulted, documentation relating to the rescission of appointment should be placed on a confidential part of the employee's personnel file.</i> |
| 12.19.4 | <i>Diminished performance – no disciplinary action</i> Documentation relating to diminished performance cases resulting in no disciplinary action, rescission/termination of appointment or non-approval of salary increment. | Temporary | Retain for 7 years after action completed. |
| 12.19.5 | Records relating to performance improvement. | Temporary | Retain for 7 years after action completed. |
| 12.20 | PLANNING <i>The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.</i> | | |
| 12.20.1 | Records of employment plans, succession planning and workforce planning. | Temporary | Retain for 5 years after superseded. |
| 12.21 | POLICY | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <i>See reference number 15.17 for records relating to policies.</i> | | |
| 12.22 | <p>PROCEDURES</p> <p><i>See reference number 15.18 for records relating to procedures.</i></p> | | |
| 12.23 | <p>RECRUITMENT</p> <p><i>Records relating to individual vacant positions advertised for filling by assignment or reassignment, including details of vacant position, classification and salary, job and person specification and schedule of applicants; applications and supporting documentation for each applicant; selection reports and recommendation and copies of vetting reports.</i></p> <p><i>Documentation other than the appointee's application is not to be placed on an employee's personnel file. Selection documentation should demonstrate that the provisions of the applicable recruitment and selection standard has been observed.</i></p> | | |
| 12.23.1 | Records relating to the recruitment of Chief Executives or any other appointment requiring a Cabinet or Ministerial submissions. | Permanent | Retain permanently. |
| 12.23.2 | <p><i>Recruitment –positions</i></p> <p>Records relating to recruitment and selection for advertised substantive positions and non-substantive positions, including temporary acting and relieving arrangements.</p> <p>Records may include but are not limited to:</p> <ul style="list-style-type: none"> • unsuccessful applications • interview reports • panel recommendation reports • records of appeal/review. <p>Excludes criminal history checks.</p> <p><i>Successful applications should be retained in accordance with the relevant personnel file.</i></p> <p><i>See reference number 12.23.3 for criminal history checks used for unsuccessful applicants.</i></p> <p><i>See reference number 12.23.4 for position descriptions.</i></p> | Temporary | Retain for 1 year after date of appointment or 1 year after the conclusion of any appeals process, whichever is longer. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 12.23.3 | <p><i>Criminal history, identity, security clearance and discipline history checks</i> Records relating to criminal history, identity and discipline history checks conducted on preferred applicants as part of the recruitment process. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • consent forms and supporting documentation • correspondence with the Police • correspondence with the applicant • criminal history report • applicant's consent or withdrawal of consent • records documenting the reasons for finding the person unsuitable to perform relevant duties as a result of a criminal history. <p>Records relating to character and police record checks and documentation relating to clearances for current employees and volunteers. <i>If these records are retained on an agency Personnel File then sentence according to Personnel Files.</i> Excludes checks performed under agency-specific legislation dealing with criminal history. Excludes Working with Children checks/employment screening checks <i>See reference number 12.23 for checks performed on prospective employees and volunteers as part of the recruitment process.</i></p> | Temporary | Retain until the suitability of the applicant has been determined or any review or appeals process has been concluded. Or if such information is considered the property of either the Commonwealth or the Police it should be retained in accordance with any special arrangement or memorandum of understanding. |
| 12.23.4 | Position descriptions (or statements of duty/role descriptions) of SES and other positions. | Temporary | Retain for 1 year after position superseded. |
| 12.23.5 | Employment scheme records, including work experience, vacation and voluntary employment. | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 12.23.6 | Records relating to recruiting campaigns. | Temporary | Retain for 5 years after action completed. |
| 12.23.7 | Records relating to results of competency tests or assessments conducted by the agency to certify competency of staff. | Temporary | Retain for 2 years after action completed. |
| 12.23.8 | Careers information; routine correspondence regarding careers information, employment directories, etc. | Temporary | Retain for 1 year after reference ceases. |
| 12.23.9 | Employment enquiries received for positions not advertised. | Temporary | Retain for 1 year after reference ceases. |
| 12.24 | <p>REPRESENTATIVES <i>The activities associated with the nomination, appointment or resignation of individuals or groups of personnel appointed by the organisation or their co-workers as official representatives to organisations, offices, unions, workers participation committees, councils or groups. Includes organisational legal representatives.</i></p> | | |
| 12.24.1 | Records relating to the nominations, appointment and resignation of agency representatives. | Temporary | Retain for 2 years after resignation or term of office expires. |
| 12.25 | <p>REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i></p> | | |
| 12.26 | <p>SALARIES <i>The process of managing the payment of salaries to personnel.</i></p> | | |
| 12.26.1 | Records documenting employees' salaries. Includes taxation declarations, group certificates, payroll deduction authorities, records relating to the recovery of | Temporary | Retain for 7 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | overpayments and employee pay history records. | | completed. |
| 12.26.2 | Employment declaration forms. | Temporary | Retain for 1 year after superseded or 1 year after separation. |
| 12.27 | SECURITY <i>The activities associated with measures taken to protect people, premises, equipment or information from accidental or intentional damage or from unauthorised access. Includes the security classification of personnel and criminal records checks.</i> | | |
| 12.27.1 | Records relating to classifying security levels of staff and volunteers. | Temporary | Retain for 7 years after separation from the public sector. |
| 12.27.2 | Records relating to the issue of security passes, keys, etc to staff and volunteers. Includes registers of pass and key holders. | Temporary | Retain for 1 year after arrangements superseded. |
| 12.28 | SEPARATIONS <i>The activities associated with managing any method of leaving an organisation. Includes resignation, retirement, dismissal, death, redundancy, retrenchment and dispensations of services of temporary personnel.</i> | | |
| 12.28.1 | Redundancy case files, i.e. files documenting individual redundancy cases. | Temporary | Retain as for Personnel Files. |
| 12.28.2 | Records relating to the administration of redundancy. Includes documentation on the selection of positions to be abolished and the process of offering redundancy to personnel, including expressions of interest not acted upon. | Temporary | Retain for 7 years after action completed. |
| 12.28.3 | Routine correspondence relating to transfer, resignation, secondment and promotion. | Temporary | Retain for 2 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | | | completed. |
| 12.29 | SOCIAL CLUBS <i>The activities involved in the organisation's relationship with social clubs.</i> | | |
| 12.29.1 | Records relating to social clubs including support and/or sponsorship given by the agency. | Temporary | Retain for 7 years after action completed. |
| 12.30 | SUGGESTIONS <i>The process of using suggestions from personnel and the public to improve the services and processes of the organisation.</i> | | |
| 12.30.1 | Suggestions from staff, including staff surveys.. | Temporary | Retain for 2 years after action completed. |
| 12.31 | TRAINING <i>The activities associated with all aspects of training (external/internal) available to staff for their development. See reference number 12.12 where training records are maintained on employee files.</i> | | |
| 12.31.1 | Training – WHS and hazardous materials Records relating to the training of staff in WHS matters, including hazardous occupations, the handling of dangerous equipment and training of managers on their WHS responsibilities. Includes the register of WHS training arranged by or for the agency. | Temporary | Retain for 50 years after last entry. |
| 12.31.2 | External training - attendance Records relating to arrangements for employee attendance at seminars or workshops, etc., conducted by another agency or organisation, including the provision of speakers, follow-up of contacts and administrative assistance.. | Temporary | Retain for 7 years after action completed. |
| 12.31.3 | Events organised by the agency (including administration) | Temporary | Retain for 5 years |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | Records relating to major and minor seminars and workshops organised by the agency, including copies of programs, speeches, papers, summaries, attendance or contact lists, etc. Includes publicity, arrangements and follow-up action for seminars, workshops, etc., organised or coordinated by the agency. | | after action completed. |
| 12.31.4 | <i>Internal training (including administration)</i> Master set of documentation regarding the development of long-term schemes unique to the agency (e.g. formal "on the job" training schemes, staff rotation). Master copies of printed handouts and audio visual material (including slides, films, cassettes, videos, etc.) for use in formal staff training prepared by, or for, the agency. Records of applications, attendance and other routine administrative matters relating to in-house training programs. | Temporary | Retain for 5 years after action completed. |
| 12.31.5 | Records relating to the evaluation of external training programs in relation to agency staff and volunteer development needs. | Temporary | Retain for 2 years after action completed. |

13. PROPERTY MANAGEMENT

The function of managing land and working, storage or living space within premises, and of acquiring, constructing, fitting-out, managing, maintaining, protecting and disposing of property. Includes buildings and land allotments owned, rented or leased by the agency. Also includes removal of pollutants and waste.

See section 4 for records relating to equipment and stores.

See section 6 for all financial records relating to the procurement (including tendering and contracting), maintenance and disposal of property.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 13.1 | <p>ACQUISITION</p> <p><i>The process of gaining ownership or use of property, services and other items required in the conduct of business where there is no tendering or contracting-out process, i.e. where the cost of the acquisition is below the threshold for tendering.</i></p> <p><i>See section 6 for financial records relating to the acquisition process.</i></p> | | |
| 13.1.1 | <p>Non-financial records relating to the acquisition of buildings and structures of historical significance which:</p> <ul style="list-style-type: none"> • are listed on a Commonwealth, State or Territory Heritage register • are listed on the National Trust list • are listed with the Australian Heritage Commission • are major or compulsory acquisitions, or • have been subject to controversy or received architectural or design awards. <p><i>See section 6 for financial records relating to the acquisition process.</i></p> | Permanent | Retain permanently. |
| 13.1.2 | Deeds and Certificates of Title relating to agency-owned land and buildings. | Temporary | Retain in agency until property is sold, when documents should be transferred to new owner. |
| 13.1.3 | Non-financial records relating to the acquisition of capital assets not relating to the | Temporary | Retain for 7 years |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | <p>acquisition of buildings and structures of historical significance which:</p> <ul style="list-style-type: none"> • are listed on a Commonwealth, State or Territory Heritage register • are listed on the National Trust list • are listed with the Australian Heritage Commission • are major or compulsory acquisitions, or • have been subject to controversy or received architectural or design awards. <p><i>See section 6 for financial records relating to the acquisition process.</i></p> | | after disposal of asset. |
| 13.1.4 | <p>Maps, charts and plans.</p> <p><i>Including all plans and charts which relate to tenure records relating to capital assets required for administrative purposes of the agency (excluding tenure of land which reflects a major functional activity of the agency, such as Natural Resources and Water, Main Roads).</i></p> | Temporary | Retain for 5 years after disposal of property or expiration of lease. |
| 13.1.5 | Routine correspondence records relating to land matters. | Temporary | Retain for 2 years after disposal of property or expiration of lease. |
| 13.2 | <p>ARRANGEMENTS</p> <p><i>The arrangements made for the usage of facilities and space.</i></p> | | |
| 13.2.1 | Records relating to arrangements that establish and document the usage of facilities, equipment and space. Includes memoranda of understanding. | Temporary | Retain for 8 years after action completed. |
| 13.2.2 | Records relating to routine usage of properties, e.g. log books, booking registers, running sheets, parking arrangements, etc. | Temporary | Retain for 1 year after action completed. |
| 13.3 | <p>COMMITTEES</p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <i>See section 1 for records relating to boards and committees.</i> | | |
| 13.4 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 13.5 | <p>CONSERVATION</p> <p><i>The activities involved in the preservation, protection, restoration and enhancement of properties, including buildings and land.</i></p> | | |
| 13.5.1 | Environmental impact statements or studies prepared or commissioned by the agency. | Permanent | Retain permanently. |
| 13.5.2 | Records relating to the conservation of sites of Aboriginal and Torres Strait Islander significance, places and structures of historical significance which are listed in the heritage register; or which are included in the National Trust list or listed with the Australian Heritage Commission; or which have been subject to controversy or received architectural or design awards. | Permanent | Retain permanently. |
| 13.5.3 | Records relating to the restoration and enhancement of assets (non heritage listed agency buildings and land) that contains hazardous materials, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 13.5.4 | Records relating to the restoration and enhancement of assets (non heritage listed agency buildings and land) that does not contain hazardous materials, such as asbestos. | Temporary | Retain for 7 years after action completed. |
| 13.6 | CONSTRUCTION | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>This entry refers only to the capital assets and facilities constructed for administrative purposes of the agency.</i> | | |
| 13.6.1 | Records relating to the design, construction, major renovation or restoration of property (including buildings, structures and environs) that have been heritage listed, received a prestigious State, National or International design awards, are important local or regional landmarks, were precedent setting, involve specialised buildings or involved in major public interest or controversy. Includes records dealing with hazardous materials, such as asbestos. | Permanent | Retain permanently. |
| 13.6.2 | Records relating to the design, construction, major renovation or restoration of property (including buildings, structures and environs) that contain hazardous material (such as asbestos) and that have not been heritage listed, received a prestigious State, National or International design awards, are important local or regional landmarks, were precedent setting, involve specialised buildings or involved in major public interest or controversy. Includes records dealing with the location and management of hazardous materials, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 13.6.3 | Records relating to the design, construction, major renovation or restoration of property (including buildings, structures and environs) that do not contain hazardous material and that have not been heritage listed, received a prestigious State, National or International design awards, are important local or regional landmarks, were precedent setting, involve specialised buildings or involved in major public interest or controversy.. | Temporary | Retain for 7 years after action completed. |
| 13.7 | CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i> | | |
| 13.8 | DISPOSAL <i>The process of disposing of property no longer required by the agency, by sale, transfer, auction, donation or destruction.</i> | | |
| 13.8.1 | Records relating to the sale, transfer or demolition of buildings and structures of historical significance which are listed in the heritage register or which are included in the National Trust list or listed with the Australian Heritage Commission; or which have been subject | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | to controversy or received architectural or design awards. | | |
| 13.8.2 | Records relating to the sale, transfer or demolition of buildings or structures not listed in the heritage register; or which are not included in the National Trust list or not listed with the Australian Heritage Commission; or which have not been subject to controversy or received architectural or design awards. | Temporary | Retain for 7 years after disposal of building or structure. |
| 13.9 | FITOUTS <i>The process of refurbishing a workplace that does not affect the overall structure of the property. Includes painting, floor coverings, furnishings, furniture, partitions and wall fittings and equipment,</i> | | |
| 13.9.1 | Records relating to the management of fit-outs, installations, refurbishment and “make good” activities in agency premises that contain hazardous material, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 13.9.2 | Records relating to the management of fit-outs, installations, refurbishment and “make good” activities in agency premises that do not contain hazardous materials such as asbestos. | Temporary | Retain for 7 years after action completed. |
| 13.10 | INSPECTIONS <i>The process of official examinations of facilities, equipment and items to ensure compliance with agreed standards and objectives.</i> | | |
| 13.10.1 | Records relating to inspections of agency owned or leased property that contains hazardous material, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 13.10.2 | Records relating to inspections of agency owned or leased property that does not contain hazardous material, such as asbestos. | Temporary | Retain for 7 years after action completed. |
| 13.11 | INSTALLATION <i>Activities involved in placing equipment in position and connecting and adjusting it for use.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 13.11.1 | Records relating to the installation of equipment in agency premises requiring the disturbance of ceilings, walls, wet areas or floor coverings (including cabling and ducting for air conditioning, technology or telecommunications equipment) that contains hazardous material, such as asbestos. Includes installation in workshops, plant rooms, storage areas, etc. and records relating to the modification and installation of utilities, (e.g. air conditioning, ventilation, lighting). | Temporary | Retain for 100 years after action completed. |
| 13.11.2 | Records relating to the installation of equipment in agency premises that does not disturb fit-out and contains hazardous material, such as asbestos. | Temporary | Retain for 100 years after action completed. |
| 13.11.3 | Records relating to the installation of equipment in agency premises requiring the disturbance of ceilings, walls, wet areas or floor coverings (including cabling and ducting for air conditioning, technology or telecommunications equipment) that do not contain hazardous material, such as asbestos. Includes installation in workshops, plant rooms, storage areas, etc. and records relating to the modification and installation of utilities, (e.g. air conditioning, ventilation, lighting). | Temporary | Retain for 7 years after action completed. |
| 13.11.4 | Records relating to the installation of equipment in agency premises that does not disturb fit-out and does not contain hazardous material, such as asbestos. | Temporary | Retain for 7 years after action completed. |
| 13.12 | INSURANCE <i>The process of taking out insurance policies to cover loss or damage to property.</i> | | |
| 13.12.1 | Records relating to the management of insurance policies covering loss or damage to property, including public liability insurance. | Temporary | Retain for 7 years after term of insurance policy expires. |
| 13.12.2 | Records documenting insurance claims. | Temporary | Retain for 7 years after term of |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | | | insurance policy expires. |
| 13.12.3 | Records relating to the annual renewal of insurance policies. | Temporary | Retain for 2 years after term of insurance policy expires. |
| 13.13 | LEASING <i>The activities involved in leasing accommodation, premises or real estate from another organisation.</i> | | |
| 13.13.1 | Records relating to leasing of premises, including land, under seal. Includes special leases, licences, tenancy and permissive occupancy agreements, contracts, agreements and conditions, documents of investigations and negotiations relating to leased premises. | Temporary | Retain for 21 years after action completed. |
| 13.13.2 | Records relating to leasing of premises, including land, not under seal. Includes special leases, licences, tenancy and permissive occupancy agreements, contracts, agreements and conditions, documents of investigations and negotiations relating to leased premises. | Temporary | Retain for 8 years after action completed. |
| 13.14 | LEASING-OUT <i>The activities involved in leasing – out accommodation, premises or real estate to another organisation or person for a specified period and agreed price. Includes both the formal documentation setting out conditions, rights, responsibilities etc. of both parties. Also includes sub – leasing.</i> | | |
| 13.14.1 | Records relating to leasing-out arrangements under seal (i.e. where the agency is the lessor), including leased residential accommodation. Includes negotiations and individual signed leases. | Temporary | Retain for 21 years after action completed. |
| 13.14.2 | Records relating to leasing-out arrangements not under seal (i.e. where the agency is the | Temporary | Retain for 8 years |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | lessor), including leased residential accommodation. Includes negotiations and individual signed leases. | | after action completed. |
| 13.14.3 | Records relating to the tenancy and vacation of residential houses allocated to personnel. Includes correspondence in relation to rent and maintenance. <i>See section 6 for records relating to Fringe Benefits Tax.</i> | Temporary | Retain for 1 year after action completed. |
| 13.15 | MAINTENANCE <i>Records relating to the upkeep, repair, servicing and modification of premises. Includes waste removal.</i> | | |
| 13.15.1 | Records relating to significant maintenance work carried out during the lifetime of the heritage building. Includes major upgrades, maintenance programs and work relating to heritage listing. <i>See reference number 13.5 for records relating to conservation.</i> | Permanent | Retain Permanently. |
| 13.15.2 | Records documenting the removal, storage and disposal of hazardous waste and materials that are not from the fabric of the building e.g. chemicals or pesticides. | Temporary | Retain for 50 years after removal of hazardous waste. |
| 13.15.3 | Records relating to significant maintenance work carried out during the lifetime of a non heritage building. Includes major upgrades and maintenance programs. | Temporary | Retain for 7 years after the building is disposed of. |
| 13.15.4 | Records documenting routine maintenance. Includes routine maintenance that does not impact on heritage value. | Temporary | Retain for 7 years after action completed. |
| 13.16 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 13.17 | RELOCATION | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <i>The process of relocation of an agency, business unit or work group.</i> | | |
| 13.17.1 | Premises - hazardous material Records relating to the physical relocation of an agency's premises that contain hazardous materials, such as asbestos. Includes transportable offices. <i>See reference number 13.17.2 for records relating to premises that do not contain hazardous substances.</i> | Temporary | Retain for 100 years after action completed. |
| 13.17.2 | Records relating to the physical relocation of an agency's premises that do not contain hazardous substances, such as asbestos. Includes records relating to moving office locations, such as arrangements for furniture and stores removal. Also includes transportable offices. | Temporary | Retain for 7 years after action completed. |
| 13.18 | PLANNING <i>The process of formulating ways in which objectives can be achieved.</i> | | |
| 13.18.1 | Records relating to strategic plans for buildings, structures and environs that have been heritage listed, received a prestigious State, National or International design awards, are important local or regional landmarks, were precedent setting, involve specialised buildings or involved in major public interest or controversy. | Permanent | Retain permanently. |
| 13.18.2 | Records relating to planning and feasibility studies for the acquisition of capital assets.. | Temporary | Retain for 7 years after action completed. |
| 13.18.3 | Records relating to strategic planning for buildings, structures and environs that have not been heritage listed, received a prestigious State, National or International design awards, are important local or regional landmarks, were precedent setting, involve specialised buildings or involved in major public interest or controversy. | Temporary | Retain for 7 years after action completed. |
| 13.18.4 | Physical asset maintenance plan. | Temporary | Retain for 7 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | | | completed. |
| 13.18.5 | Records relating to future planning and development in relation to premises. | Temporary | Retain for 3 years after action completed. |
| 13.18.6 | Records relating to the development of the physical asset strategic plan. | Temporary | Retain for 3 years after action completed. |
| 13.18.7 | Routine correspondence relating to the provision of recreation areas for personnel and visitors. | Temporary | Retain for 2 years after action completed. |
| 13.18.8 | Requests from other agencies for temporary use of agency premises. | Temporary | Retain for 2 years after action completed. |
| 13.18.9 | Records relating to the use of building space and land, including arrangements for the accommodation of conferences and meetings, vehicle parking, allocation of office space, etc. | Temporary | Retain for 1 year after action completed. |
| 13.19 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 13.20 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |
| 13.21 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 13.22 | RISK MANAGEMENT | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <i>See reference number 15.22 for records relating to risk management</i> | | |
| 13.23 | SECURITY <i>Records relating to the security of premises. Includes protecting property from accidental or intentional damage as well as from unauthorised access.</i> | | |
| 13.23.1 | Records relating to breaches of security or incidents resulting in the laying of charges or where sabotage is strongly suspected, e.g. break-ins, intrusion to restricted areas, terrorism bomb threats, intentional damage, fires, records of investigations, liaison with law enforcement agencies. | Permanent | Retain permanently. |
| 13.23.2 | Records relating to procedures and instructions for the physical security of personnel and premises; investigations of, and reports on, general security related matters; and investigations of security breaches. | Temporary | Retain for 7 years after action completed. |
| 13.23.3 | Arrangements relating to the provision of safes, security vaults and other security related stores and equipment. | Temporary | Retain for 7 years after action completed. |
| 13.23.4 | Surveillance video tapes used for monitoring security of premises which are required for investigations. | Temporary | Retain for 7 years after finalisation of investigative process or court proceedings and any appeals processes. |
| 13.23.5 | Building admittance registers and visitor logs, etc. | Temporary | Retain for 7 years after action completed. |
| 13.23.6 | Records relating to minor breaches of security or incidents not resulting in the laying of charges nor where sabotage is suspected. | Temporary | Retain for 5 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | | | completed. |
| 13.23.7 | Records relating to arrangements for fire safety and other emergency services, including fire warden training, safety certification, maintenance and renovations for fire prevention and access to water supplies. | Temporary | Retain for 5 years after arrangements have been superseded. |
| 13.23.8 | Routine security arrangements, including issuing and registration of security passes, security reports, access, staff rosters. | Temporary | Retain for 5 years after arrangements have ceased or been superseded. |
| 13.23.9 | Surveillance video tapes used for monitoring security of premises which are not required for investigations. | Temporary | Retain until tape has been verified by agency that it has no further administrative use. |
| 13.24 | TENDERING <i>See reference number 6.30 for records relating to tendering.</i> | | |

14. PUBLICATION

The function of drafting, production, marketing and supply of agency publications. Includes external publications and leaflets which aim to promote services and public image and internal publications which are not produced for public relations reasons. Also includes multi-media publications, CD ROMs, DVDs and online information services.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 14.1 | <p>AGREEMENTS</p> <p>See reference number 15.1 for records relating to agreements.</p> | | |
| 14.2 | <p>COMPLIANCE</p> <p><i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i></p> <p><i>See reference number 6.11 for records relating to compliance in relation to financial management.</i></p> <p><i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i></p> <p><i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i></p> | | |
| 14.3 | <p>CORPORATE STYLE</p> <p>The activity of compiling and administering guidelines on the consistency in written style, graphic design etc. within the agency's documents. Includes designing logos, letterhead, stationery and publications etc. that incorporate the corporate image of the agency.</p> | | |
| 14.3.1 | Records relating to the development and implementation of the corporate style for agency documents, stationery and publications. | Temporary | Retain for 2 years after action completed. |
| 14.3.2 | Records relating to the creation, design, usage and revision of agency forms. | Temporary | Retain for 2 years after form discontinued or superseded. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 14.3.3 | Agency style manuals. | Temporary | Retain for 1 year after action completed. |
| 14.4 | DISTRIBUTION <i>The activities associated with disseminating publications through sales, deliveries, or other customer services.</i> | | |
| 14.4.1 | Records relating to the distribution of agency publications, including inventories. | Temporary | Retain for 5 years after action completed. |
| 14.5 | DRAFTING <i>The activities associated with preparing preliminary drafts or outlines of reports, articles, etc prior to publication.</i> | | |
| 14.5.1 | Records documenting the drafting process of agency publications (including annual reports). | Temporary | Retain for 3 years after action completed. |
| 14.6 | ENQUIRIES <i>See reference number 10.13 for records relating to enquiries.</i> | | |
| 14.7 | INTELLECTUAL PROPERTY <i>See reference number 10.17 for records relating to intellectual property.</i> | | |
| 14.8 | JOINT VENTURES <i>See reference number 8.3 for records relating to joint ventures.</i> | | |
| 14.9 | MARKETING <i>See reference number 2.13 for records relating to marketing.</i> | | |
| 14.10 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 14.11 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 14.12 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 14.13 | PRODUCTION <i>The process involved in turning material into a publication. Includes design, layout, typesetting, desktop publishing, printing, binding etc.</i> | | |
| 14.13.1 | Records that demonstrate the structure of the organisation's websites that are created for the use of the general public and agency clients. Includes records of substantial changes made e.g. site maps. | Permanent | Retain permanently. |
| 14.13.2 | Records that demonstrate the structure and organisation of websites that are created for the use of internal agency employees. Includes records of substantial changes made. | Temporary | Retain for 5 years after action completed. |
| 14.13.3 | <i>External publications - master</i> Publications and material published by the agency to the general public required for Legal Deposit. Includes Annual Reports, newsletters, pamphlets, magazines, journals, maps, plans, charts; also non-print material such as audio tapes, video recordings, films, disks, microfilms or microfiche. | Permanent | One copy to be deposited with the relevant collecting library in accordance with legislation; and one copy to be deposited with the National Library of Australia in accordance with the <i>Copyright Act 1968</i> . |
| 14.13.4 | <i>External publications - agency contributions</i> | Temporary | Retain for 10 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | Significant articles contributed to journals, magazines, newspapers, etc., about the agency or functions. | | completed. |
| 14.13.5 | Arrangements for design, art work, printing, copying, binding and similar, including file copies of relevant quotes and orders, etc. | Temporary | Retain for 5 years after action completed. |
| 14.13.6 | Internal publications - master Master copy of internal agency publications. | Temporary | Retain for 5 years after action completed. |
| 14.13.7 | Galley proofs, bromides, camera-ready copies, <i>minor</i> art work, mock-ups, etc. | Temporary | Retain for 1 year after action completed. |
| 14.13.8 | External and internal publications – agency copies Copies of the agency's external and internal publications. | Temporary | Retain for 1 year after action completed. |
| 14.14 | PUBLIC REACTION <i>See reference number 2.8 for records relating to enquiries and public reaction.</i> | | |
| 14.15 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 14.16 | RESEARCH <i>See reference number 15.20 for records relating to research.</i> | | |
| 14.17 | REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i> | | |
| 14.18 | TENDERING <i>See reference number 6.30 for records relating to tendering.</i> | | |

15. STRATEGIC MANAGEMENT

The function of applying broad systematic management planning for the organisation. Includes the activities involved with the development, monitoring and reviewing of business plans, strategic plans, work plans, corporate plans and other long-term organisational strategies. Also includes the development of the corporate mission, objectives, continuous improvement processes, quality assurance and certification, and the formulation and amendment of legislation which provides the legislative basis for the organisation.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 15.1 | AGREEMENTS The processes associated with the establishment, maintenance, review and negotiation of agreements. | | |
| 15.1.1 | Highly significant (landmark) agreements Records relating to agreements that have created major public interest or controversy. | Permanent | Retain permanently |
| 15.1.2 | Records relating to agreements under seal that have not created major public interest or controversy. | Temporary | Retain for 21 years after action completed. |
| 15.1.3 | Records relating to agreements not under seal that have not created major public interest or controversy. | Temporary | Retain for 8 years after action completed. |
| 15.2 | AUDIT <i>The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of the organisation in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.</i> <i>See reference number 6.7 for financial audit records.</i> | | |
| 15.2.1 | Records relating to (landmark) audits that have created major public interest or controversy. Or have resulted in substantial changes to agency policy and procedures. | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 15.2.2 | Records relating to performance audits of the agency and quality audits. Includes audit reports and performance management systems audits performed by an external auditor to assess agency operating efficiency and effectiveness. <i>See reference number 15.2.1 for records relating to landmark audits.</i> | Temporary | Retain for 7 years after audit. |
| 15.3 | AUTHORISATION <i>See reference number 12.5 for records relating to authorisation.</i> | | |
| 15.4 | COMMITTEES <i>See section 1 for records relating to boards and committees.</i> | | |
| 15.5 | COMPLIANCE <i>The activities associated with complying with mandatory or optional accountability, fiscal, legal, regulatory or quality standards or requirements to which the agency is subject. Includes compliance with legislation and with national and international standards, such as the ISO 9000 series.</i> | | |
| 15.5.1 | Records relating to serious breaches of compliance requirements. | Permanent | Retain permanently. |
| 15.5.2 | Code of conduct – development and master Records relating to the development of the agency's code of conduct. Includes the master/final approved copy. | Temporary | Retain for 10 years after action completed. |
| 15.5.3 | Records relating to agency compliance with mandatory standards or statutory requirements. Includes proof of compliance. | Temporary | Retain for 5 years after action completed. |
| 15.5.4 | Records relating to minor breaches of compliance requirements. | Temporary | Retain for 5 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---------------------|
| 15.6 | <p>CONTRACTING-OUT</p> <p><i>See reference number 6.12 for records relating to contracting-out.</i></p> | | |
| 15.7 | <p>CORRUPTION</p> <p><i>The process that allows the disclosure of corruption, and strategies for the prevention of corruption. Includes involvement in corruption prevention projects undertaken by external authorities and the education of staff about corruption prevention disclosures.</i></p> <p><i>See reference number 11.8 for records of public interest disclosures.</i></p> <p><i>See reference number 6.13 for records relating to financial management corruption.</i></p> | | |
| 15.7.1 | Records relating to the development and implementation of strategies for the prevention of corruption within the agency. | Permanent | Retain permanently. |
| 15.7.2 | <p><i>Corruption – significant cases</i></p> <p>Records relating to significant cases of financial misappropriation, fraud, theft or negligence. Factors which may determine significance include cases which:</p> <ul style="list-style-type: none"> • have significant public interest • identify significant systemic issues resulting in major changes to the structure, policies and/or procedures of the agency • have been investigated as a case of whistleblower or public interest disclosure and are found to have substance. • result in the dismissal of an employee • proceed to a Royal Commission or Parliamentary Inquiry, or • result in changes to legislation or the implementation of new corruption prevention systems within the agency. <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • investigation records • records of liaison with external agencies • reports. | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | <p>See reference number 6.1.10 for records relating to the identification and management of material losses.</p> <p>See reference number 12.11 for discipline records relating to employees involved in cases of corruption.</p> | | |
| 15.7.3 | <p>Corruption – minor cases</p> <p>Records relating to the identification of misappropriation, fraud, theft or negligence not covered under reference number 15.7.2.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • investigation records • records of liaison with external agencies • reports • records that have been investigated under whistleblower or public interest disclosure and are not found to have substance. <p>See reference number 6.1.10 for records relating to the identification and management of material losses..</p> | Temporary | Retain for 7 years after action completed. |
| 15.7.4 | Records relating to corruption or disclosures in other agencies. | Temporary | Retain for 7 years after action completed. |
| 15.8 | <p>CUSTOMER SERVICE</p> <p>See reference number 2.6 for records relating to customer service.</p> | | |
| 15.9 | <p>DISASTER RECOVERY</p> | | |
| 15.9.1 | Records relating to the implementation of disaster recovery plans after disasters, such as fire, flood, etc. | Permanent | Retain permanently |
| 15.9.2 | Disaster recovery plan – development and final plan | Temporary | Retain for 3 years |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | Records relating to the development and implementation of the agency's disaster recovery plans, such as disaster preparedness and recovery plans. Includes the final agency disaster recovery plan and procedures including those for protection and re-establishment of data in case of a disaster. | | after action completed. |
| 15.9.3 | Records relating to agency contribution to essential services contingency plans. | Temporary | Retain for 2 years after plan revoked or action completed. |
| 15.10 | EVALUATION <i>The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes ongoing monitoring.</i> | | |
| 15.10.1 | Records relating to program evaluation. | Temporary | Retain for 7 years after action completed. |
| 15.11 | GRANT FUNDING <i>See reference number 6.17 for records relating to grant funding.</i> | | |
| 15.12 | IMPLEMENTATION <i>The activities associated with carrying out or putting into action, plans, policies, procedures or instructions, all of which could be internally or externally driven. Includes monitoring to ensure that the implementation goes according to schedule and that standards are met.</i> | | |
| 15.12.1 | Government-wide policies Records relating to the implementation of government-wide policies concerning major programs and initiatives such as Anti-discrimination, Freedom of Information, Judicial Review, Equal Employment Opportunity, Corporatisation, Privatisation, Performance Planning and Review, Waste Management, GST, Environment, etc. | Temporary | Retain for 10 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 15.12.2 | Standards Records related to the implementation of practices and procedures based on standards.. | Temporary | Retain for 3 years after action completed. |
| 15.13 | LEGISLATION <i>The process of making laws. Includes Acts, Bills and subsections to Acts, and amendments to each.</i> | | |
| 15.13.1 | Proposals for new legislation and amendments to existing legislation administered by agency (includes Acts, Regulations and Ordinances), together with summary records of consultations and discussions, explanatory notes, drafts which document significant amendments, submissions and supporting documentation. | Permanent | Retain permanently. |
| 15.13.2 | Working papers for Minister's second reading speech, explanatory memorandum, etc. | Permanent | Retain permanently. |
| 15.13.3 | Records documenting the development of Regulatory Impact Statements that directly relate to an agency's functions | Permanent | Retain permanently. |
| 15.13.4 | Records relating to the development of legislation and regulations concerning the operations and functions of the agency. Includes drafting instructions, draft legislation, regulation and amendments, submissions to the Minister, reports, comments received from other agencies and any other papers containing substantial input from the agency. | Permanent | Retain permanently. |
| 15.13.5 | Records documenting detailed responses or submissions to requests for comment on legislation other than that directly relating to the agency's function. | Temporary | Retain for 10 years after action completed. |
| 15.13.6 | Records relating to the development of legislation not directly related to agency operations. Includes comments by the agency documenting a minor or nil response to a request for comment on legislation other than that directly relating to the agency's functions. | Temporary | Retain for 2 years after action completed. |
| 15.13.7 | Records relating to legislation related to the agency's operations, but formulated by other | Temporary | Retain for 7 years |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| | agencies for which the agency provides advice or makes submissions. | | after action completed. |
| 15.13.8 | Copies of legislation kept for reference purposes. | Temporary | Retain for 3 months after action completed. |
| 15.14 | MEETINGS <i>The activities associated with gatherings held to formulate, discuss, update, or resolve issues.</i> | | |
| 15.14.1 | Records relating to non-committee based, high level meetings that focus on the core functions of the agency, discuss issues that will have a major effect on the agency and highlight changes to structure and operations; or issues affecting staff or volunteer relationships; or issues affecting the agency relationship with the public and/or its clients. Includes issues of major public interest, controversy or have resulted in change to policies or procedures. | Permanent | Retain permanently. |
| 15.14.2 | Records relating to routine non-committee based meetings. | Temporary | Retain for 5 years after action completed. |
| 15.14.3 | Records relating to administrative arrangements for meetings. | Temporary | Retain for 2 years after action completed. |
| 15.15 | PERFORMANCE MANAGEMENT <i>The process of identifying, evaluating and developing corporate and employee and work performance so that the agency's goals and objectives are achieved and also benefiting employees through recognition, performance feedback, catering for work needs and offering career guidance.</i> <i>See reference number 12.19 for performance management of individual employees.</i> | | |
| 15.15.1 | Records relating to summary reporting of agency performance management systems, | Temporary | Retain for 5 years |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | training and development analysis and the implementation of performance management programs in the agency. | | after action completed. |
| 15.16 | PLANNING <i>The process of formulating ways in which objectives can be achieved. Includes determination of services, needs, and solutions to those needs.</i> | | |
| 15.16.1 | Strategic plans – development and final plans Records relating to the development of agency-wide strategic or corporate plans. Includes the final version of plans. | Permanent | Retain permanently. |
| 15.16.2 | Information and communications systems strategic plan. | Permanent | Retain permanently. |
| 15.16.3 | Business development plans – final Business plan for agency commercialisation. | Temporary | Retain for 10 years after action completed. |
| 15.16.4 | Business development opportunities Records relating to business development opportunities under consideration by the agency. Includes proposals which do not go ahead. | Temporary | Retain for 10 years after action completed. |
| 15.16.5 | Operational plans – final Final version of operational plans and unit level work plans. | Temporary | Retain for 5 years after plan is superseded. |
| 15.16.6 | Operational plans – development Records relating to the development of operational plans. | Temporary | Retain for 3 years after action completed. |
| 16.16.7 | Records relating to the development of information and communications systems strategic plan. | Temporary | Retain for 3 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 15.17 | POLICY <i>The activities associated with developing and establishing decisions, directions and precedents that act as a reference for future decision making, as the basis from which the organisation's operating procedures are determined.</i> | | |
| 15.17.1 | Policy development – for government Records relating to the development of government-wide policy where the agency has played a leading role in the development of the policy. Includes major research drafts, stakeholder consultation records and a copy of the final policy. | Permanent | Retain permanently. |
| 15.17.2 | Policy development - administrative Records relating to formulation of `internal agency policy on administrative matters which prescribe the way an agency should operate. Includes activities such as risk management, records management, financial policy, asset management, human resource management, benchmarking, fleet management, etc. Also includes input by branches, sections or regional offices of the agency. | Temporary | Retain for 10 years after action completed. |
| 15.17.3 | External policies Records relating to submissions, comments and other input into the development of government-wide financial management policies. Includes records relating to administrative arrangements. | Temporary | Retain for 3 years after action completed. |
| 15.18 | PROCEDURES <i>Standard methods of operating laid down by an organisation according to formulated policy.</i> | | |
| 15.18.1 | Procedures – core functions - final Operational procedures related to the administration of core functions. | Permanent | Retain permanently. |
| 15.18.2 | Procedures – financial procedures and administrative functions - final Final version of approved internal procedures, instructions, handbooks, guidelines and circulars relating to financial management and general administrative functions. Includes financial management practice manuals prepared in response to a statutory requirement | Temporary | Retain for 7 years after superseded. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | <p>including amendments, variations and alterations. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • financial management practice manuals • procurement manuals • asset disposal manuals. <p>Includes documented business rules for financial management systems.</p> | | |
| 15.18.3 | <p>Procedures - development Records relating to the development of procedures for the administration of either core or administrative functions as well as the development of internal procedures, instructions, handbooks, circulars and manuals relating to financial management.</p> | Temporary | Retain for 5 years after action completed, then destroy. |
| 15.18.4 | <p>Quality procedures Records relating to quality management as described in the Australian Standards 9000 series. Includes the Quality manual.</p> | Temporary | Retain for 3 years after action completed, then destroy. |
| 15.18.5 | <p>External procedures Records relating to procedures, policies, circulars and instructions provided to the public authority from an external source with which they must comply. Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • financial and human resources requirements • circulars issued by the Auditor-General • circulars issued by the Treasurer <p>Excludes Ministerial directions given to the public authority.</p> | Temporary | Retain for 1 year after action completed. |
| 15.19 | <p>REPORTING <i>The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies), and to provide formal statements or findings of the results of their examination or investigation.</i></p> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 15.19.1 | Records that contain strategic information not held elsewhere or that has created major public interest or controversy. Includes major drafts and research records. | Permanent | Retain permanently. |
| 15.19.2 | Formal reports to external agencies required as a statutory obligation, such as annual or other reports required by central control agencies on a regular basis, e.g. reports relating to budget estimates, WHS, EEO management plan, financial statements, FOI, human resources, etc. Includes major drafts and research records. | Temporary | Retain for 7 years after action completed. |
| 15.19.3 | Periodic internal or system reports on all general administrative matters used to monitor and document recurring activities. Includes cumulative and summary reports, work progress, backlog and production reports, etc. | Temporary | Retain for 2 years after action completed. |
| 15.19.4 | Responses to surveys requested by other agencies, including central control agencies. | Temporary | Retain for 2 years after action completed. |
| 15.20 | <p>RESEARCH</p> <p><i>The activities involved in investigating or enquiring into a subject or area of interest in order to discover facts, principles, etc. Used to support the development of projects, standards, guidelines, etc. and the business activities of the agency in general. Includes following up enquiries relating to agency programs, projects, working papers, literature searches, etc.</i></p> | | |
| 15.20.1 | <p>Landmark Research</p> <p>Records of major new (unique) research projects relating to agency-wide issues, critical agency functions or strategic issues. These records contain information that is unique or difficult to replicate. Includes responses to legislative audits, program audits, executive orders or court orders.</p> | Permanent | Retain permanently. |
| 15.20.2 | <p>Detailed Research</p> <p>Records relating to detailed research conducted in the agency, such as research into agency business functions and processes in order to form an understanding of what the agency does and how it documents its activities and/or determines future needs. This can occur in response to enquiries, or for background material for projects, etc. Includes</p> | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| | functional analysis. | | |
| 15.20.3 | Minor Research Records of minor research projects where the information involved is not unique or difficult to replicate. | Temporary | Retain for 5 years after action completed. |
| 15.21 | REVIEWING <i>The activities involved in re-evaluating or re-examining products, processes, procedures, standards and systems. Includes recommendations and advice resulting from these activities.</i> | | |
| 15.21.1 | Records relating to major (landmark) reviews of functions and activities that have created major public interest or controversy. Or have resulted in changes in policy or procedures.. | Permanent | Retain permanently. |
| 15.21.2 | Records relating to other (non – landmark) reviews of functions and activities that have not created major public interest or controversy. Or have not resulted in changes in policy or procedures.. <i>See section 6 for records of financial audits.</i> | Temporary | Retain for 7 years after action completed. |
| 15.22 | RISK MANAGEMENT <i>The process involving the identification of risks, the likelihood and consequences of those risks and the implementation of appropriate practices and procedures to treat the risks. Includes financial risk.</i> <i>See section 3 for records relating to insurance.</i> | | |
| 15.22.1 | Risk management plan/strategy - final Master agency-wide risk management plan/strategy. Includes the master copy of agency financial management risk management plans. | Permanent | Retain permanently. |
| 15.22.2 | Records relating to hazard identification, risk assessment and risk management of foreseeable hazards in agency workplaces e.g. dangerous chemicals, air-borne asbestos, radiation, etc. Includes risk assessment reports, surveillance and monitoring of | Temporary | Retain for 100 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | workplace environments and measures taken to prevent or minimise exposure Includes measures taken to eliminate or control risks. Also includes maintenance and distribution of hazardous substances notices and labels, and material safety data sheets. | | |
| 15.22.3 | <p>Risk assessment</p> <p>Records relating to the identification, assessment, monitoring and review of risk. Includes the identification and assessment of financial management risks including the implementation of practices and processes to reduce risk.</p> <p>Records may include, but are not limited to:</p> <ul style="list-style-type: none"> • results • recommendations • internal control measures • treatment schedules • action plans • implementation plans. | Temporary | Retain for 7 years after action completed. |
| 15.22.4 | <p>Risk register</p> <p>Entries in the register of agency-wide risks. Includes the financial management risk register.</p> <p><i>See section 6 for records relating to financial risks.</i></p> | Temporary | Retain entries for 7 years after action completed. |
| 15.22.5 | Records relating to the development of risk management plans in the agency. | Temporary | Retain for 5 years after action completed. |
| 15.23 | <p>STANDARDS</p> <p><i>The process of developing standards to enhance the quality and efficiency of the organisation.</i></p> | | |
| 15.23.1 | Standards – final | Permanent | Retain permanently. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | Master copy of official standards developed by the agency. | | |
| 15.23.2 | Records related to the development of standards, guidelines and advisory products issued with substantial input from the agency for implementation across Government. | Permanent | Retain permanently |
| 15.23.3 | Records related to the development of standards, guidelines and advisory products issued with minor input from the agency for implementation across Government. | Temporary | Retain for 2 years after action completed. |
| 15.23.4 | Standards development Records related to the development of standards, guidelines and advisory products for core functional activities. | Temporary | Retain for 20 years after action completed. |
| 15.23.5 | Records relating to the implementation of practices in the agency in accordance with an industry or agency standard, code of practice, etc. | Temporary | Retain for 2 years after action completed. |

16. TECHNOLOGY AND TELECOMMUNICATIONS

Records relating to the acquisition or development, implementation, maintenance, use and disposal of information and communications technology and systems.

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 16.1 | <p>ACQUISITION</p> <p><i>The process of gaining ownership or use of property, services and other items required in the conduct of business where there is no tendering or contracting-out process, i.e. where the cost of the acquisition is below the threshold for tendering.</i></p> <p>See section 6 for financial records relating to the acquisition process.</p> | | |
| 16.1.1 | <p>Non-financial records relating to the acquisition of information and communications technology and systems, including planning, selection, specifications, systems documentation and purchase. Includes software licences and up-grade agreements.</p> <p><i>See section 6 for financial records relating to the acquisition process.</i></p> | Temporary | Retain for 5 years after system is superseded or decommissioned. |
| 16.1.2 | <p>Records relating to research into acquisition or modifications of systems and applications not proceeded with.</p> | Temporary | Retain for 2 years after action completed. |
| 16.2 | <p>ADVICE</p> <p>The activities associated with offering opinions by or to the organisation as to an action or judgement. Includes the process of advising.</p> | | |
| 16.2.1 | <p>Records relating to the provision of high level advice on technology and telecommunications, e.g. to the Minister or Chief Executive, relating to substantive aspects of agency policies, procedures, functions, obligations and liabilities.</p> | Permanent | Retain permanently |
| 16.2.2 | <p>Records relating to advice concerning routine operational matters, excluding legal advice.</p> | Temporary | Retain for 8 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 16.3 | <p>APPLICATION DEVELOPMENT</p> <p><i>The activities associated with developing software and programming codes, including ongoing developments, to run business applications. Includes specifications, testing, pilots, prototyping and metadata requirements.</i></p> | | |
| 16.3.1 | Records documenting the development or modification of specific information and communications technology and systems, including testing documentation. | Temporary | Retain for 7 years after system is superseded or decommissioned. |
| 16.3.2 | Records relating to the development of databases and usage protocols. | Temporary | Retain for 7 years after system closed or superseded, or data migrated to successor system. |
| 16.4 | <p>APPLICATION MANAGEMENT</p> <p><i>The activities associated with the building, prototyping and testing of databases. Includes the management of user rules, passwords and monitoring usage and response times.</i></p> | | |
| 16.4.1 | Data logging records for on-line and internet resources that provide information or advice which may have possible legal significance (e.g. system access logs, internet access logs, system change logs and audit trails, which show a history of access or change to data). | Temporary | Retain for 7 years after action completed. |
| 16.4.2 | Records relating to the maintenance of data integrity, including data logging records. | Temporary | Retain for 2 years after action completed. |
| 16.4.3 | Records relating to the ongoing management of databases including routine reports monitoring usage. | Temporary | Retain for 2 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 16.4.4 | Records relating to the migration of information and communications systems and data from one platform to another. | Temporary | Retain for 1 generation after migration. |
| 16.5 | AUDIT <i>See reference number 15.2 for records relating to audits.</i> | | |
| 16.6 | COMMITTEES <i>See section 1 for records relating to boards and committees.</i> | | |
| 16.7 | COMPLIANCE <i>See reference number 10.4 for records relating to compliance in relation to information management, such as right to information, freedom of information or privacy legislation.</i> <i>See reference number 6.11 for records relating to compliance in relation to financial management.</i> <i>See reference number 15.5 for records relating to compliance with other mandatory or optional accountability, legal, regulatory or quality standards.</i> <i>See reference number 17.4 for records relating to compliance in relation to workplace health and safety.</i> | | |
| 16.8 | CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i> | | |
| 16.9 | CONTROL <i>The activities associated with creating, maintaining and evaluating control mechanisms.</i> | | |
| 16.9.1 | Records relating to control of technology and telecommunications systems supporting general administrative functions. | Temporary | Retain for 7 years after system closed or superseded, or data migrated to successor system. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 16.10 | CUSTOMER SERVICE <i>See reference number 10.8 for records relating to customer service.</i> | | |
| 16.11 | DISPOSAL <i>The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of a given situation. Includes systems analysis and ongoing monitoring.</i> | | |
| 16.11.1 | Records relating to disposal of technology and telecommunications systems, applications and equipment. Includes salvage of hardware components. | Temporary | Retain for 5 years after action completed. |
| 16.12 | EVALUATION <i>The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes ongoing monitoring.</i> | | |
| 16.12.1 | Records relating to evaluation of information and communications technology and systems. | Temporary | Retain for 7 years after action completed. |
| 16.13 | IMPLEMENTATION <i>See reference number 10.15 for records relating implementation.</i> | | |
| 16.13.1 | Non key documents involved in the implementation of technology and telecommunications systems. Such as, project management of implementation, communication, training etc. Includes agency-wide and individual deployments. | Temporary | Retain for 7 years after action completed. |
| 16.13.2 | Key documents involved in the implementation of technology and telecommunications systems. Such as, document configuration decisions, final implementation reports, implementation plans, database schemas etc. Includes agency-wide and individual deployments. | Temporary | Retain for 2 years after system closed or superseded. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 16.14 | INSPECTIONS <i>See reference number 10.16 for records relating inspections.</i> | | |
| 16.15 | INSTALLATION <i>See reference number 10.13 for records relating implementation.</i> | | |
| 16.16 | INTELLECTUAL PROPERTY <i>See reference number 10.17 for records relating intellectual property.</i> | | |
| 16.17 | LEASING <i>The activities involved in leasing technology and telecommunications items and equipment from another organisation. See reference number 6.18 for records relating to leasing.</i> | | |
| 16.18 | LEASING-OUT <i>The activities involved in leasing-out items, equipment, accommodation, premises or real estate to another organisation or person for a specified period and agreed price. Includes the formal documentation setting out conditions, rights, responsibilities etc. of both parties. Also includes subleasing. See reference number 6.19 for records relating to leasing-out.</i> | | |
| 16.19 | MAINTENANCE <i>The activities associated with the upkeep, repair and servicing of technology and telecommunications assets.</i> | | |
| 16.19.1 | Records relating to the regular maintenance and repair of information and communications technology and systems. | Temporary | Retain for 5 years after action completed. |
| 16.20 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|---|
| 16.21 | MODELLING <i>The development of business or technical models or prototypes used to support technology and telecommunication functions.</i> | | |
| 16.21.1 | Records relating to modelling of general administrative programs and systems. | Temporary | Retain for 7 years after action completed. |
| 16.22 | OPERATIONS <i>The activities associated with keeping computer systems in effective operation on a daily basis. Includes fault reporting, help and desktop support.</i> | | |
| 16.22.1 | Operation manuals for information and communications technology hardware and software. | Temporary | Retain for 1 year after the life of the system. |
| 16.22.2 | Records relating to routine operation of information and communications technology, including administration of user access/permissions. | Temporary | Retain for 2 years after action completed. |
| 16.23 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 16.24 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 16.25 | PRIVACY <i>See reference number 16.30 for records relating to security.</i> | | |
| 16.26 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 16.27 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 16.28 | RESEARCH <i>See reference number 15.20 for records relating to research.</i> | | |
| 16.29 | REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i> | | |
| 16.30 | SECURITY <i>The measures taken to protect equipment or information from accidental or intentional damage or from unauthorised access. Includes responses to any security breaches.</i> | | |
| 16.30.1 | Records relating to serious breaches of security, including unauthorised access to a computer network, alteration of data, etc. | Permanent | Retain permanently. |
| 16.30.2 | Records relating to the monitoring of internet users' serious breaches of access rights, including system logs. | Temporary | Retain for 7 years after action completed. |
| 16.30.3 | Records relating to the implementation of information privacy controls in agency information and communication technology and systems. | Temporary | Retain for 5 years after superseded. |
| 16.30.4 | Records relating to security of information and communication technology and systems. | Temporary | Retain for 2 years after change or disposal of system. |
| 16.30.5 | Records relating to minor breaches of security, including unauthorised access to a computer network, alteration of data, etc. <i>See reference number 12.11 for employee discipline records.</i> | Temporary | Retain for 5 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 16.30.6 | Records relating to the monitoring of internet users' minor breaches of access rights, including system logs. | Temporary | Retain for 1 year after action completed. |
| 16.31 | STANDARDS <i>See reference number 15.23 for records relating to standards.</i> | | |
| 16.32 | TENDERING <i>See reference number 6.30 for records relating to tendering.</i> | | |

17. WORKPLACE HEALTH AND SAFETY

The function of implementing and coordinating workplace health and safety legislation throughout the organisation. Includes safety policy and the monitoring of safe work practices, procedures and preventive measures.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--|
| 17.1 | <p>ACCIDENTS AND INCIDENTS</p> <p><i>The activities involved in dealing with mishaps or hazards causing death or injury on an agency's premises. Includes injury or death to an employee travelling for the purposes of employment (while on duty or official business), or to visitors or the general public while on the agency's premises. Also includes hazards that may impact on a number of people.</i></p> <p><i>See reference number 12.12 where accident or incident records are maintained on employee files.</i></p> <p><i>See reference number 2.4 if the accident or incident results in a compensation claim.</i></p> | | |
| 17.1.1 | Accident and incident registers. | Temporary | Retain for 70 years after action completed. |
| 17.1.2 | <p>Workplace Health and Safety accident and incident reports and complaints regarding a serious accident, such as a serious injury or fatality.</p> <p><i>See reference number 17.4.6 for records relating to exposure to hazards such as asbestos.</i></p> | Temporary | Retain for 70 years after action completed or 75 years after date of record which ever is later. |
| 17.1.3 | Workplace Health and Safety accident and incident reports and complaints regarding a non-serious accident. | Temporary | <p>Retain for 17 years after action completed.</p> <p>If records are placed on the Personnel File, dispose of accordingly.</p> |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| 17.2 | AUDIT <i>The activities associated with officially checking quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed and legislated standards regarding WHS.</i> | | |
| 17.2.1 | Official audit reports on compliance of agency programs and operations with accepted WHS standards. | Permanent | Retain permanently. |
| 17.2.2 | Supplementary records relating to WHS audits, including arrangements for inspection of workplaces and records. | Temporary | Retain for 7 years after action completed. |
| 17.3 | COMMITTEES <i>See section 1 for records relating to boards and committees.</i> | | |
| 17.4 | COMPLIANCE <i>The activities associated with complying with mandatory or optional accountability, fiscal, regulatory or quality standards or requirements to which the agency is subject in relation to WHS.</i> | | |
| 17.4.1 | Register of hazardous substances at agency workplaces, e.g. asbestos register. | Permanent | Retain permanently. |
| 17.4.2 | Records documenting breaches of WHS compliance requirements. | Permanent | Retain permanently. |
| 17.4.3 | <i>Radiation exposure monitoring</i> Records relating to directions received from health authorities in accordance with legislation and standards regarding the keeping of radiation exposure monitoring records. | Permanent | Retain permanently. |
| 17.4.4 | <i>Major hazards - use and presence</i> Records relating to the use, or presence, of major hazards, such as asbestos, lead and radiation in buildings or other infrastructure. | Temporary | Retain for 100 years after action completed. |
| 17.4.5 | <i>Major hazards – acquisition, neutralisation and removal</i> | Temporary | Retain for 100 years after action |

| Reference | Description of records | Status | Disposal action |
|-----------|--|-----------|--|
| | Records relating to neutralisation and removal of major hazards, such as asbestos from buildings, plant and workplaces and the acquisition, storage and disposal of radioactive substances and radiation equipment (including X-ray equipment) in accordance with legislation and standards. | | completed. |
| 17.4.6 | Major hazards - staff exposure Registers and files maintained on staff and contractors which document exposure or potential exposure to major hazards, such as asbestos, lead and radiation. | Temporary | Retain for 100 years after action completed. |
| 17.4.7 | Radiation safety and protection plan Approved Radiation Safety and Protection Plan endorsed by health authorities in accordance with legislation and standards. Includes any applications by the agency for amendments and notices of decisions. | Temporary | Retain for 100 years after action completed. |
| 17.4.8 | Radioactive substances – licensing and certification Records relating to licences and certificates of compliance held by the agency in accordance with the legislation and standards. | Temporary | Retain for 100 years after action completed. |
| 17.4.9 | Radioactive substances – quality and safety Records relating to the monitoring of quality and safety procedures against the agency's Radiation Safety and Protection Plan. Includes outcomes of safety audits, radiation level monitoring, safety device checks and notifications. | Temporary | Retain for 100 years after action completed. |
| 17.4.10 | Records relating to agency compliance with mandatory standards or statutory requirements for hazardous materials. Includes proof of compliance and Material Safety Data Sheets (MSDS). | Temporary | Retain for 100 years after action completed. |
| 17.4.11 | Records relating to the provision of health and safety facilities and equipment and the appointment of first aid officers, fire wardens and safety officers. | Temporary | Retain for 7 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| 17.5 | CONTRACTING-OUT <i>See reference number 6.12 for records relating to contracting-out.</i> | | |
| 17.6 | HEALTH PROMOTION <i>The process of promotion by the agency of programs which encourage the establishment and maintenance of a healthy work environment.</i> | | |
| 17.6.1 | Summary records of first aid provided. Includes first aid registers, daily or weekly sheets. | Temporary | Retain for 60 years after action completed. |
| 17.6.2 | Agency records relating to health monitoring of individuals engaged in the use of hazardous chemicals, substances and/or equipment, or other workplace hazards. Includes records generated in agency first aid or medical centres. | Temporary | Retain for 60 years after action completed. |
| 17.6.3 | Records relating to the promotion of safe practices to staff and volunteers. Includes master copy of procedure manuals, notices and instructions. | Temporary | Retain for 45 years after revoked or superseded. |
| 17.6.4 | Records relating to the development and implementation of programs which encourage a healthy and safe work environment. Includes provision of relevant facilities and equipment. Also includes management of staff or volunteer counselling on health and safety related matters. | Temporary | Retain for 30 years after action completed. |
| 17.6.5 | Records relating to the management of first aid or medical centres operated by agencies. Includes appointment of officers, attendance records, statistical summaries and other general administrative records. | Temporary | Retain for 7 years after action completed. |
| 17.6.6 | Records relating to treatment received by individual staff or volunteers members in agency first aid or medical centres. | Temporary | Place on personal history file or destroy 7 years after action completed, whichever |

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|---|
| | | | is the later. |
| 17.6.7 | Records relating to the appointment of first aid officers, emergency evacuation wardens, safety officers, etc. | Temporary | Retain for 7 years after action completed. |
| 17.6.8 | Records relating to the management of routine health related screening programs delivered by agency first aid or medical centres, e.g. blood pressure and cholesterol testing, etc. | Temporary | Retain for 1 year after action completed. |
| 17.7 | INVESTIGATIONS / INSPECTIONS <i>The process of official examinations of facilities, equipment and items to ensure compliance with agreed standards and objectives.</i> | | |
| 17.7.1 | Records relating to inspections and investigations into major workplace health and safety hazards or issues that resulted in major changes. | Permanent | Retain permanently. |
| 17.7.2 | Records relating to inspections and investigations into major workplace health and safety hazards or issues that did not result in major changes. | Temporary | Retain for 30 years after action completed. |
| 17.7.3 | Records relating to inspections and investigations into minor workplace health and safety hazards or issues that resulted in major changes. | Temporary | Retain for 15 years after action completed. |
| 17.7.4 | Records relating to inspections and investigations into minor workplace health and safety hazards or issues that did not result in major changes. | Temporary | Retain for 15 years after action completed. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|--------|-----------------|
| 17.8 | MEETINGS <i>See reference number 15.14 for records relating to meetings.</i> | | |
| 17.9 | PLANNING <i>See reference number 15.16 for records relating to planning.</i> | | |
| 17.10 | POLICY <i>See reference number 15.17 for records relating to policies.</i> | | |
| 17.11 | PROCEDURES <i>See reference number 15.18 for records relating to procedures.</i> | | |
| 17.12 | REPORTING <i>See reference number 15.19 for records relating to reporting.</i> | | |
| 17.13 | RESEARCH <i>See reference number 15.20 for records relating to research.</i> | | |
| 17.14 | REVIEWING <i>See reference number 15.21 for records relating to reviewing.</i> | | |
| 17.15 | RISK MANAGEMENT <i>See reference number 15.22 for records relating to risk management.</i> | | |
| 17.16 | STANDARDS <i>See reference number 15.23 for records relating to standards..</i> | | |

18. EPHEMERAL DOCUMENTS

Ephemeral documents are items of short term, temporary informational value. They should not be incorporated into an agency's recordkeeping system.

Ephemeral material of a facilitative or duplicate nature created, acquired or collected by public sector employees during the course of their duties.

The below list is not finite but contains examples of ephemeral documents which may be routinely disposed of.

| Reference | Description of records | Status | Disposal action |
|-----------|---|-----------|--------------------------------|
| 18.1 | <p><i>Calendars and diaries - personal</i> Desk calendars and office diaries where no entries pertaining to work activities have been recorded.</p> <p><i>Contact lists</i> Reference sets of directories, address and contact lists, including directories and lists produced by the agency, other agencies and organisations or suppliers.</p> <p><i>Copies</i> Duplicate copies created for reference.</p> <p><i>Drafts not required as public records</i> Drafts of reports, correspondence, routine calculations not circulated as final documents internally or externally and of which a final draft has been produced and which becomes the record of the agency.</p> <p><i>Informational material</i> Informational material, including lists of suppliers, catalogues, etc.</p> <p><i>Manuals and instructions - superseded</i> Superseded manuals and instructions (except for a master set which includes superseded portions).</p> <p><i>Telephone message slips</i> Telephone message slips when the message does not relate to the business functions of the agency.</p> <p><i>Transitory messages</i></p> | Temporary | Retain until reference ceases. |

| Reference | Description of records | Status | Disposal action |
|-----------|--|--------|-----------------|
| | <p>Transitory messages of <i>minor</i> importance, the sole purpose of which was to provide information of temporary, short-term value or information already recorded and available in an acceptable medium (i.e. paper-based or electronic) elsewhere in the agency.</p> <p>Unsolicited brochures Brochures received regarding goods and services.</p> <p>Working documents Rough notes and diagrams which have been used solely to assist in the preparation of other records, such as correspondence, reports and statistical tabulations.</p> | | |