

# The Queensland public sector a snapshot

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## Our sector, our people

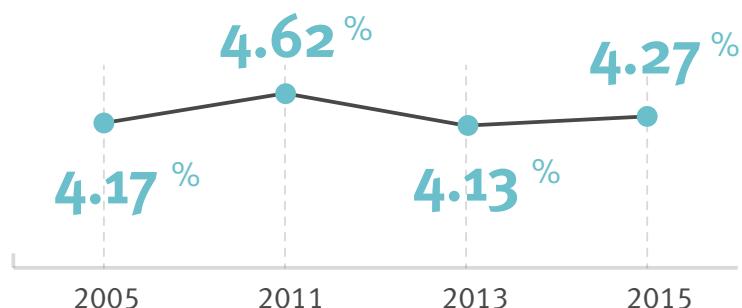
The successful delivery of high quality services to the people of Queensland is reliant on the size and nature of the public sector workforce, the culture in which public services are provided and on continual performance improvement initiatives.

### Labour market



The size of the Queensland public sector as a proportion of the Queensland population has varied over time. Recent increases can be attributed to frontline service delivery in health and education.

### Employees as proportion of the Queensland population



Source: June MOHRI 2015; Australian Bureau of Statistics (ABS), 6202.0 – Labour Force, Australia, August 2015; ABS 3101.0 – Australian Demographic Statistics, March 2015, Table 4

## Our sector, our values

Thousands of Queensland Government employees contributed to the development of the public sector values in 2013. The five values represent the aspirations and behaviours vital in the creation of a high performing workforce that meets the needs of the Queensland community.

### Queensland public sector values



#### Customers first

- Know your customers
- Deliver what matters
- Make decisions with empathy



#### Ideas into action

- Challenge the norm and suggest solutions
- Encourage and embrace new ideas
- Work across boundaries



#### Unleash potential

- Expect greatness
- Lead and set clear expectations
- Seek, provide and act on feedback



#### Be courageous

- Own your actions, successes and mistakes
- Take calculated risks
- Act with transparency



#### Empower people

- Lead, empower and trust
- Play to everyone's strengths
- Develop yourself and those around you

The values are an important reference point for assessing the Queensland public sector workforce and are increasingly evident in day-to-day operations, continuous improvement processes and change management activities of agencies.