# Work performance matters 2017–18

## Department of Employment, Small Business and Training

| Work performance matter information | | Category type | | | | | | Totals |
|---|---|---|---|---|---|---|---|---|
| | | Category 2 | | Category 3(a) | | Category 3(b) | | |
| Number of work performance matters | | 1 | | 0 | | 0 | | 1 |
| Period within which the handling of the matters was finalised | | Met benchmark (51 days) | Did not meet benchmark | Met benchmark (139 days) | Did not meet benchmark | Met benchmark (under 200 days) | Did not meet benchmark | |
| | | 0 | 1 | 0 | 0 | 0 | 0 | |
| Outcomes of the handling of matters | | | | | | | | |
| Outcome type | Ongoing^ | 0 | | 0 | | 0 | | 0 |
| | Other | 0 | | 0 | | 0 | | 0 |
| | No further action | 1 | | 0 | | 0 | | 1 |
| | Discussion | 0 | | 0 | | 0 | | 0 |
| | Training & development | 0 | | 0 | | 0 | | 0 |
| | Conflict resolution process | 0 | | 0 | | 0 | | 0 |
| | Change of duties | 0 | | 0 | | 0 | | 0 |
| | Diminished performance/PIP | 0 | | 0 | | 0 | | 0 |
| | Discipline process | 0 | | 0 | | 0 | | 0 |
| | Employee terminated during probation | 0 | | 0 | | 0 | | 0 |

This report contains data for Quarters 1, 2, 3 (finalised matters) and 4 (finalised and ongoing matters) for 2017-18 for most agencies.
Reports for newly formed/renamed departments (as a result of the December 2017 departmental changes) reflect Quarter 3 and 4 submissions only. Discontinued department names are reflected in reports that contain data for Quarters 1 and 2. Refer to https://www.qld.gov.au/about/how-government-works/government-structure/public-service-commission to learn more about the changes to departments of government.
^Matters that had no outcome at the end of June 2018 quarter are 'ongoing' and timeframe benchmark was determined with a date of 30 June 2018.