Work performance matters 2020–21

Office of the Energy and Water Ombudsman

Work performance matter information		Category type						Totals
		Category 2		Category 3(a)		Category 3(b)		
Number of work performance matters		0		0		0		0
Period within which the handling of the matters was finalised		Met benchmark (51 days)	Did not meet benchmark	Met benchmark (139 days)	Did not meet benchmark	Met benchmark (< 200 days)	Did not meet benchmark	
		0	0	0	0	0	0	
Outcomes of the handling of matters	Ongoing^	0		0		0		0
	Other	0		0		0		0
	No further action	0		0		0		0
	Discussion	0		0		0		0
	Training & development	0		0		0		0
	Conflict resolution process	0		0		0		0
	Change of duties	0		0		0		0
	Performance improvement plan	0		0		0		0
	Discipline process	0		0		0		0
	Employee terminated during probation	0		0		0		0

The report contains matters ‘finalised’ in 2020–21 plus ‘ongoing’ matters. ^Matters with no outcome by 30 June 2021 are ongoing and their timeframe benchmark is based on that date.