HEALTH SECTOR (CORPORATE RECORDS) RETENTION AND DISPOSAL SCHEDULE

Authorised 04 January 2023

An authorisation under s.26 of the *Public Records Act 2002* for the disposal of non-clinical public records created by the Queensland Health Sector.

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Queensland State Archives

Using this schedule

The Health Sector (corporate records) retention and disposal schedule authorises the disposal of corporate (non-clinical) public records created by Health Sector agencies – referred to as health facilities in this schedule – which are public authorities for the purposes of the *Public Records Act 2002*. Public authorities and public agencies that form part of the Health Sector include, but are not limited to:

- Queensland Health (Department)
- Queensland Ambulance Service
- Hospital and Health Services
- Hospital Foundations publicly funded
- Office of the Health Ombudsman.

Private authorities and other private agencies that form part of the Health Sector include, but are not limited to:

- Private Hospitals
- Hospital Foundations privately funded.

This schedule applies to public records (records, data, information) created in any format, unless otherwise specified in the class description. Any references to repealed legislation may be taken as a reference to current legislation if the context permits. Private authorities and other private agencies in the Health Sector may use, but are not obligated to use, this schedule for the management of private records, data and information.

The Health Sector creates and manages public records that relate to vulnerable persons. While using this schedule, it is therefore essential to consider how best to manage records relating to vulnerable persons and to proactively protect the rights and entitlements of vulnerable persons through appropriate retention of public records that relate to them. For <u>guidance</u> on identifying and managing these records, see the *Guideline on creating and keeping records* for the proactive protection of vulnerable persons.

The Health Sector (corporate records) retention and disposal schedule can be used in conjunction with:

- the confidential Forensic and scientific services retention and disposal schedule
- the Health Sector (clinical records) retention and disposal schedule
- the General retention and disposal schedule (GRDS).

Record classes in the Common Activities section of the GRDS – including classes for the proactive protection of vulnerable persons – can be applied to any function undertaken by the agency, provided the retention period meets all of the agency's specific regulatory requirements and there are no exclusions listed. Where there is an inconsistency in disposal action between the GRDS and any Health Sector schedule for public records relating to vulnerable persons, the disposal authorisation with the longest retention period should be applied. For example, if public records relating to vulnerable persons are required to be kept permanently and transferred to Queensland State Archives under the *Health Sector (corporate records) retention and disposal schedule*, then this disposal authorisation takes precedence over the GRDS class.

Corporate (non-clinical) records relating to Forensic and Scientific Services should be managed using the confidential *Forensic and scientific services* retention and disposal schedule. For consideration to access the *Forensic and scientific services retention and disposal schedule*, please contact recordscorporate@health.gld.gov.au.

Health Sector (corporate records) retention and disposal schedule

The Health Sector is responsible for the *Health Sector (corporate records) retention and disposal schedule* at the time of approval of the schedule. However, in the event of an administrative change, or the transfer of a function from one public authority to another, this retention and disposal schedule will continue to apply to the records covered by the schedule. For further advice on the currency of approved retention and disposal schedules following administrative change, please contact the Government Records Innovation team at Queensland State Archives on (07) 3037 6630 or rkgueries@archives.qld.gov.au.

Any previously authorised retention and disposal schedule covering record classes described in this schedule is now repealed and previous versions should be removed from use. It is a Health Sector agency's responsibility to maintain the current approved schedule within their business practices and systems. Repealed schedules include, but are not limited to:

- QDAN 9 v.1: Queensland Health (Environmental Health Branch Records) retention and disposal schedule
- QDAN 122 v.1: Queensland Health (Leper Station Records) retention and disposal schedule
- QDAN 130 v.1: Queensland Health (Poison Information Records) retention and disposal schedule
- QDAN 169 v.1: Queensland Health (Funding Application Records) retention and disposal schedule
- QDAN 210 v.1: Far North Queensland Joint Health Board (Miscellaneous Records) retention and disposal schedule
- QDAN 263 v.1: Queensland Health (Queensland Committee to Enquire into Perioperative Deaths) retention and disposal schedule
- QDAN 276 v.1: Queensland Health (Environmental Health Branch Records) retention and disposal schedule
- QDAN 297 v.1: Queensland Health (Miscellaneous Administration Records) retention and disposal schedule
- QDAN 313 v.1: Queensland Health Women's Health Program retention and disposal schedule
- QDAN 315 v.1: Queensland Health (Patient Questionnaire Forms) retention and disposal schedule
- QDAN 320 v.1: Queensland Health (Miscellaneous Administration Records) retention and disposal schedule
- QDAN 321 v.1: Queensland Health (Human Resource Management Records) retention and disposal schedule
- QDAN 332 v.1: Queensland Health (Miscellaneous Administration Records) retention and disposal schedule
- QDAN 356 v.3: Queensland Health (Subsidised Medical Aid Records) retention and disposal schedule
- QDAN 362 v.1: Queensland Health (Miscellaneous Operational Records) retention and disposal schedule
- QDAN 371 v.1: Queensland Health (Miscellaneous Administration Records) retention and disposal schedule
- QDAN 372 v 1: Queensland Health Wolston Park Hospital retention and disposal schedule
- QDAN 375 v.1: Queensland Health (Information Management Records) retention and disposal schedule
- QDAN 387 v.1: Queensland Health Royal Women's Hospital retention and disposal schedule
- QDAN 416 v.1: Queensland Health West Moreton District retention and disposal schedule
- QDAN 473 v 1: Queensland Health Royal Women's Hospital retention and disposal schedule
- QDAN 532 v1: Queensland Health Mater Misericordiae Public Hospitals retention and disposal schedule
- QDAN 551 v.1: Queensland Health (Miscellaneous Records) retention and disposal schedule
- QDAN 562 v.1: Queensland Health Queensland Cancer Registry Miscellaneous Operational Records retention and disposal schedule
- QDAN 570 v.1: Queensland Health Mental Health Database retention and disposal schedule
- QDAN 575 v.1: Queensland Health Mantoux Skin Test Records retention and disposal schedule

- QDAN 576 v 1: Queensland Health Queensland Institute of Medical Research (QIMR) retention and disposal schedule
- QDAN 614 v.1: Queensland Health (Pathology Laboratory Records) retention and disposal schedule
- QDAN 714 v.1: Healthcare Support and Promotion (Hospital Foundation) retention and disposal schedule
- QDAN 716 v.1: Australian Early Development Census Linkage retention and disposal schedule.

Schedules should be reviewed at least every 5 years.

When this schedule should not be used

It is an offence under the *Criminal Code Act 1899* (s.129) 'for a person, who knowing something is or may be needed in evidence in a judicial proceeding, damages it with intent to stop it being used in evidence'. A duty of care exists for agencies to ensure public records that may be needed in evidence in a judicial proceeding, including any legal action or a Commission of Inquiry, are not disposed of. Internal processes should be implemented to meet this obligation, which may include consultation with your legal or Right to Information area or issuing an internal records disposal freeze if it is reasonably expected that a judicial proceeding may occur e.g. retaining property files that may contain information on the use of asbestos in buildings.

Additionally, any group of public records covered by a disposal freeze issued by the State Archivist cannot be disposed of while the freeze is in place. Disposal freezes generally relate to a particular topic or event which has gained prominence or provokes controversy. Further information about current disposal freezes and whether they affect the use of this schedule is available from the <u>Queensland Government (For Government) website</u>.

Public records which are subject to a request for access under the *Right to Information Act 2009*, the *Information Privacy Act 2009* or any other relevant Act must not be destroyed until the action, and any applicable appeal period, has been completed.

Schedule layout

Each class has been allocated a unique number to aid with the disposal of public records. Further implementation information is available on the <u>Queensland</u> <u>Government (For Government) website</u>.

Disposal

No further authorisation is required from the State Archivist for the public records disposed of under this schedule. However, disposal must be appropriately documented in accordance with the <u>Records Governance Policy</u>. Approval from your CEO or authorised delegate is also required prior to disposal.

Any disposal of public records without authorisation from the State Archivist may be a breach of s.13 of the Public Records Act 2002.

How we can help?

More information on implementing schedules is available on the <u>Queensland Government (For Government)</u> website. Any enquiries about this schedule or recordkeeping should be directed in the first instance to your Records Manager. If further information is required, please contact Queensland State Archives on (07) 3037 6630 or via the <u>Queensland Government (For Government)</u> website.

Approved by State Archivist: Louise Howard

Date: 04 January 2023

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ACCREDITATION, CREDENTIALING AND CERTIFICATION

This function covers:

- the ongoing training and certification of professional staff working within the Health Sector, such as ongoing professional development of specialised doctors and student placements required for the completion and final award of a medical degree
- accreditation for specialised health facilities including, but not limited to, pathology laboratories and specialised hospital wards
- credentialing of health practitioners including, but not limited to doctors, nurses, midwives and allied health professionals so they may undertake unsupervised medical practice in a health facility.

See WORKFORCE MANAGEMENT in the General retention and disposal schedule (GRDS) for records relating to workplace monitoring.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
FACILITY LICE	NSING AND ACCREDITATION		
The activity of li	censing, accreditation or certification for health facilities.		
Includes:			
standarc • applicati	g, accreditation or certification from non-government agencies to demonstrate that the health fa Is for the operation of the health facility and/or the provision of specialised medical services at ons, authorisations and declaration of authorised mental health services to provide voluntary a patients under the Mental Health Act 2016 (Qld).	the health facility	-
2568	 Biotechnology – accreditation and certification Records relating to accreditation and certification, in accordance with the Gene Technology (Queensland) Act 2016, required for conducting biotechnology research. Records may include, but are not limited to: applications supporting documentation decisions 	Permanent. Transfer to QSA after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	notices		
	inspections		
	annual reports.		
2569	Hazardous substances – licensing	100 years after	4 November
	Records relating to the licensing to administer and handle hazardous substances including, but not limited to, radioactive substances.	business action completed.	2020
	Includes applications and documentation for the management and disposal of hazardous substances submitted by:		
	licensees		
	 contractors employed by, or acting on behalf of, licensees 		
	 non-licensees, including members of the public. 		
	Records may include, but are not limited to:		
	applications		
	decision notices		
	inspection certificates		
	 registration and renewal notifications 		
	staff accreditation and training		
	compliance reports		
	 revoked, cancelled or suspended notifications 		
	disposal documentation		
	reviews		
	Act instruments.		
	See the Radiation Advisory Council retention and disposal schedule for records relating to the review of original decisions referred to the Radiation Advisory Council by the Chief Executive.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See PROPERTY MANAGEMENT – Waste Management in the General retention and disposal schedule (GRDS) for other records relating to the management and disposal of hazardous substances.		
2570	Facility licensing and accreditation	15 years after license or	4 November
	Records relating to the licensing and accreditation of health facilities and/or medical services to meet licensing or accreditation requirements in accordance with legislation and standards.	permit is denied, lapsed, expired or withdrawn.	2020
	Includes records relating to:		
	 the declaration of an authorised mental health service to provide treatment and care to patients under the Mental Health Act 2016 (Qld), including, but not limited to, mental health services that are authorised to use restrictive practices and/or regulated treatment any applications for facility licensing and accreditation that have been denied, including, but not limited to, applications for authorisations under the Mental Health Act 2016 (Qld) that have been denied. 		
	Excludes records relating to:		
	 facility licensing and accreditation matters that lead to significant changes in policy and/or set a precedent facility licensing and accreditation matters that involve significant public interest or controversy. 		
	Health facilities and medical services may include, but are not limited to:		
	 mental health facilities, including mental health services that are declared as a high security unit under the Mental Health Act 2016 (Qld) electroconvulsive therapy facilities research facilities manufacture and supply of poisons and/or restricted drugs. 		
	Records may include, but are not limited to:		
	 applications, including applications for variation and/or amendment to an existing license or accreditation 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	supporting documentation		
	recommendations and determinations		
	 decisions, including denials, approvals and authorisations 		
	 summary details, such as the location of the facility and license type 		
	correspondence, including notifications		
	 notices, including gazettal notices 		
	 conditions for the grant and/or renewal of license and/or accreditation 		
	registration certificates, including authority to perform specialist medical services		
	assessments and evaluations		
	 proficiency testing of medical equipment 		
	compliance reports		
	 reports on test results, assessments and evaluations. 		
	See FACILITIES AND EQUIPMENT – Facilities and Equipment Management for records relating to the maintenance and testing of medical equipment at a health facility.		
	See COMMON ACTIVITIES – Compliance in the General retention and disposal schedule (GRDS) for other compliance records for health facilities and medical services.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
SPECIALISED	TRAINING AND ACCREDITATION		
The activity of u health facilities. Includes:	undertaking specialised training to maintain licensing, credentialing and accreditation for medica	al staff and any other staff	employed at
professi applicat health ti See WORKFO	g, accreditation or certification from non-government agencies to demonstrate that medical stat ional or industry standards for the performance of medical treatments and/or medical procedure tions, authorisations and declaration of authorised administrators for mental health facilities to p reatment and care to patients under the Mental Health Act 2016 (Qld). RCE MANAGEMENT – Training in the General retention and disposal schedule (GRDS) for all	es during the course of the provide voluntary and invol	ir employment untary mental
staff employed	at health facilities. Registrations and declarations – mental health services	100 years after	4 November
-	Records relating to the:	business action completed.	2020
	 registration of authorised psychiatrists appointed by mental health services in accordance with the <i>Mental Health Act 2016</i> (Qld) 		
	• declaration of an authorised mental health services administrator to ensure the operation of the service and treatment and care of patients complies with the <i>Mental Health Act 2016</i> (Qld).		
	Records may include, but are not limited to:		
	applications		
	supporting documentation		
	recommendations and determinations		
	approvals		
	 date of appointment, including date of cessation of appointment 		
	authorisations		
	registrations		
	notices		
	correspondence		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	instrument of delegation		
	 registers, including, but not limited to, registers of: 		
	 authorised doctors 		
	 authorised mental health practitioners. 		
	See WORKFORCE MANAGEMENT – Employment History in the General retention and disposal schedule (GRDS) for records relating to authorised psychiatrists and authorised mental health services administrators employed at a health facility that are retained as part of an employment history.		
2572	Credentialing and scope of clinical practice Records relating to the credentialing issued to health professionals which defines the scope of clinical practice for the employment of a health professional in a health facility. Health professionals may include, but are not limited to: • medical practitioners • dentists • nurses, including research nurses • midwives • allied health professionals. Records may include, but are not limited to: • applications • supporting documentation • peer recommendations • accreditation certificates • reports.	40 years after staff accreditation is denied, lapsed, expired or withdrawn OR 40 years after the staff member leaves employment or is terminated, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
2573	Accreditation – analysts and scientists Records relating to the accreditation of analysts and scientists authorised by the Governor-In-Council or by his/her delegate. Records may include, but are not limited to: • applications • supporting documentation • peer recommendations • gazettal notices • accreditation certificates • reports. See the Forensic and scientific services retention and disposal schedule for records relating to the accreditation of forensic analysts and forensic scientists. See WORKFORCE MANAGEMENT – Employment History in the General retention and disposal schedule (GRDS) for records relating to the accreditation of analysts and scientists employed at a health facility that are retained as part of an employment history.	30 years after staff accreditation is denied, lapsed, expired or withdrawn OR 30 years after the staff member leaves employment or is terminated, whichever is later.	4 November 2020
2574	 Student placements Records relating to the placement of students within a health facility for training and professional development activities. Records may include, but are not limited to: student placement deed orientation list rosters and supervisor details correspondence program schedule observations, evaluations and assessments reports. 	25 years after the qualification is awarded to the student OR 25 years after the student withdraws from the course, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See COMMON ACTIVITIES in the General retention and disposal schedule (GRDS):		
	Proactive Protection of Vulnerable Persons-Relevant Records for records relating to student placements for students under the age of 18		
	 Employment Screening for records relating to employment screening for student placements. 		
2575	Specialised training	10 years after staff	4 November
	Records relating to employee attendance and participation in training seminars, nationally accredited courses and workshops to receive specialist training. Includes cosmetic, medical or surgical training and training of pharmacotherapy providers.	accreditation is denied,	2020
	Records may include, but are not limited to:		
	course, seminar or workshop outline		
	discussion papers		
	course, seminar or workshop training material	terminated, whichever	
	report of attendance prepared by staff after conclusion of specialist training.	is later.	
	See WORKFORCE MANAGEMENT – Training in the General retention and disposal schedule (GRDS) for records relating to routine training for staff employed at health facilities.		

FACILITIES AND EQUIPMENT

This function covers:

- past, current and future health facility infrastructure development and infrastructure maintenance encompassing asset design, construction, improvement and maintenance throughout the asset's lifecycle
- equipment purchasing and management including, but not limited to, the ongoing maintenance, auditing and checking of equipment.

Infrastructure assets can include, but are not limited to:

- health facilities, including hospitals, medical suites and offices
- aged care facilities, including nursing homes
- car parks and toilet blocks
- land purchases.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
FACILITIES AN	D EQUIPMENT MANAGEMENT		
This activity cove	ers:		
 commiss 	ioning an asset and ensuring construction or installation is performed in accordance with the	design intent	
	g and verification of equipment, facility, infrastructure and/or other assets which are currently pletion of installation	/ in existence, have been in	stalled or are
• the main	enance of infrastructure and equipment owned or leased by a health provider		
decomm	ssioning, including placing an asset into care and maintenance mode, for the purpose of sel	ling, removing or disposing o	of the asset.
Equipment, facili	ty, infrastructure and/or plant assets may include, but are not limited to:		
CT scani	ners, MRI machines, surgical robots, electroconvulsive therapy equipment, anaesthetic equip	oment and LINACs	
health face	cilities, including hospitals, medical suites and offices		
 aged car 	e facilities, including nursing homes.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
2576	Significant medical equipment	20 years after the	4 November
	Records relating to the management of significant medical equipment used for the provision	decommissioning or disposal of the medical	2020
	of medical services in a health facility.	equipment.	
	Includes records relating to the:		
	 commissioning and decommissioning of significant medical equipment testing and verification of significant medical equipment 		
	 maintenance of significant medical equipment 		
	 recall of significant medical equipment. 		
	Excludes records relating to:		
	 medical equipment that contains radioactive material 		
	 medical equipment that produces radiation, such as x-ray machines. 		
	Significant medical equipment includes, but is not limited to:		
	CT scanners		
	MRI machines		
	surgical robots		
	anaesthetic equipment		
	 medical equipment for electroconvulsive therapy treatment 		
	• LINACs.		
	Records may include, but are not limited to:		
	needs assessment		
	 models and as built drawings 		
	acquisition requests		
	 videos and photographs 		
	reports, including audit reports		
	notifications		
	work orders		
	cable penetrations		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	material specifications		
	calibration testing, including test results		
	certification of testing standards		
	compliance testing, including test results		
	performance records		
	safety records and data		
	decisions		
	evaluations		
	 records of modifications and changes 		
	decommissioning requests.		
	See ACCREDITATION, CREDENTIALING AND CERTIFICATION – Facility Licensing and Accreditation for records relating to the licensing and accreditation of health facilities and/or medical services.		
	See FACILITIES AND EQUIPMENT MANAGEMENT – Other medical equipment and supplies for records relating to medical equipment and supplies not covered by this disposal authorisation.		
	See ASSET MANAGEMENT – Moveable Assets in the General retention and disposal schedule (GRDS) for records relating to the management of:		
	medical equipment that contains radioactive material		
	 medical equipment that produces radiation, such as x-ray machines. 		
2577	Other medical equipment and supplies	5 years after the	4 Novembe
	Records relating to the management of medical equipment and supplies used for the provision of medical services in a health facility that are not covered by disposal authorisation 2576.	decommissioning or disposal of the medical equipment.	2020
	Includes records relating to the:		
	 commissioning and decommissioning of medical equipment and supplies 		
	 testing and verification of medical equipment maintenance of medical equipment 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	recall of medical equipment and supplies.		
	Other medical equipment and supplies include, but are not limited to:		
	tongue suppressors		
	thermometers		
	 any medical device that is not implanted or used to sustain life. 		
	Records may include, but are not limited to:		
	acquisition requests		
	reports, including audit reports		
	work orders		
	notifications		
	performance records		
	safety records and data		
	calibration testing, including test results		
	certification of testing standards		
	compliance testing, including test results		
	decisions		
	evaluations		
	records of modifications and changes		
	decommissioning requests.		

LABORATORY

The laboratory function relates to all laboratory services offered to patients while in the care of a health facility.

For clinical records relating to the treatment of patients while in the care of a health facility, refer to the Health Sector (clinical records) retention and disposal schedule.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	E VIRUSES & SEXUALLY TRANSMITTED INFECTIONS (BBVSTIS) to blood borne viruses (BBV) and sexually transmitted infections (STI) testing and registers.		
2578	 HIV/AIDS case management files – high risk patients Records relating to the confidential case management files for patients with HIV/AIDS that are classified as high risk under the Queensland Health guideline. Records may include, but are not limited to: reports notifications registers correspondence advice meeting agendas meeting minutes decisions. See disposal authorisation 2579 for the management of other patient case files relating to blood borne viruses (BBV) and sexually transmitted infections (STI). 	Permanent in agency.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status.		
2579	Blood borne viruses (BBV) and sexually transmitted infections (STI) – case management files Records relating to the confidential case management files for patients with blood borne viruses (BBV) or sexually transmitted infections (STI) not covered by disposal authorisation 2578. Includes records relating to: • reportable or non-reportable BBVSTIs • identified or de-identified reports on BBVSTIs. BBVSTIs may include, but are not limited to: • Syphilis • Gonorrhoea • HPV • Chlamydia • Hepes • HIV/AIDS • registers • correspondence • advice.	10 years after business action completed OR 10 years after client turns 18, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
CROSS JURISD	ICTION DATA LINKAGE		
	ans the bringing together or linkage of records of an individual, household, business unit or othe based on common features present in those sources.	r entity from either within	or across
received from oth	ction linked data activity assists in meeting service delivery goals by providing policy and researd ner jurisdictions. Includes identified data and de-identified data derived from linked data sources ganisation and that may be subject to a Deed of Agreement.		
2580	De-identified data Records relating to all de-identified data created at a health facility from original linked data received by the health facility.	10 years after business action completed OR Retain as per the activity that the information relates to, whichever is later.	4 November 2020
2581	<i>Identified data</i> Records relating to identified linked data, administering organisation confidential information or other linked AEDC data created and received by a health facility.	Until identified data (linkage variables) have been used to facilitate data linkage OR As specified in the data sharing agreement, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
DENTAL SERVI	CES		
The dental servic	ces activity includes non-clinical records relating to dental services provided to patients at a hea	lth facility.	
	MANAGEMENT – Accounting in the General retention and disposal schedule (GRDS) for the m of dental services at a health facility.	nanagement of financial	records relating
2582	Dental moulds	Until business use	4 November
	Records relating to the preparation of dental moulds that will be used to provide additional dental services to a patient at a health facility.	ceases.	2020
	Includes dental moulds required for the construction of:		
	 full or partial dentures, mouthguards and bridges 		
	dental implants		
	crowns and dental inlays/outlays		
	any other permanent, temporary or removable dental aid or appliance.		
	Records may include, but are not limited to:		
	requests		
	dental moulds.		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status.		
	See the Forensic and scientific services retention and disposal schedule for records relating to forensic dentistry.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
elating to clinical	IOLOGY ology activity includes all general pathology laboratory records and specimens, as well as patho chemistry and chemical pathology. and scientific services retention and disposal schedule for any other laboratory records relating		
2583	 Cytology slides – gynaecological (cervical) Records relating to slides of gynaecological (cervical) cytology specimens. See disposal authorisation 2584 for the management of records relating to other cytology slides. See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status. 	15 years after business action completed.	4 November 2020
2584	 Pathology – anatomical, haematology and cytology Records relating to the pathology testing, analysis and results of anatomical pathology processes, haematology processes and cytology processes. Includes pathology records relating to: pathology specimens taken for anatomical purposes autopsies performed by an anatomical pathologist slides of bone marrow specimens blood donations blood samples and blood product samples administration of blood and blood products to patient/clients cytology slides and the reports of the analysis of cytology specimens exfoliative cytology and fine needle aspirations (FNAs) of cytology specimens. Records may include, but are not limited to: registers reports 	10 years after business action completed OR 10 years after client turns 18, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 analysis calculations observations blocks and block keys 		
	 diagrams representative images special stains frozen section tissues specimen slides tissue and organ disposal advice 		
	 correspondence. See disposal authorisation 2586 for records relating to specimens for immunofluorescence slides and residual, unblocked tissue retained at autopsy. See the Forensic and scientific services retention and disposal schedule for records relating to coronial autopsy, coronial pathology and histopathology. See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status. 		
2585	General pathology Records relating to general pathology. Records may include, but are not limited to: • reports • analysis • calculations • observations • pathology request forms	4 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 registers, including batch registers routine audits assessments evaluations proficiency testing, including outcome of testing rural pathology registers quality control testing, including outcome of testing. See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status. See disposal authorisation 1148 in the General retention and disposal schedule (GRDS) for the management of the master set of laboratory manuals, protocols and processes for general pathology.		
2586	 Pathology – other specimens Records relating to general pathology specimens and/or general pathology samples not covered by disposal authorisation 2583 or by disposal authorisation 2584. Other pathology specimens and samples may include, but are not limited to: specimens and slides for immunofluorescence studies specimens received in a liquid-based fixative haematology blood samples and blood films frozen tissue blocks of immunology specimens stored at -70°C blood and blood products examined by pathology laboratories specimens for genetics studies, including fixed chromosome preparations tissue cultures plasma, serum and urine used for biochemical genetics and DNA extracts genetic samples/specimens including to: microbiology. 	In accordance with the National Pathology Accreditation Advisory Council (NPAAC) standards relevant to the sample or specimen OR Until business use ceases, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	Records may include, but are not limited to:		
	reports		
	frozen tissue blocks		
	 specimens, including specimens that have not been blocked 		
	 residual, unblocked tissue removed at surgery 		
	 residual, unblocked tissue retained at autopsy 		
	immunofluorescence slides		
	approvals		
	• forms		
	 specimen logs correspondence. 		
	correspondence.		
	See disposal authorisation 2587 for records relating to pathology laboratory reports on the testing and analysis of genetic samples or genetic specimens for constitutional genetic testing.		
	See the Forensic and scientific services retention and disposal schedule for records relating to coronial autopsy, coronial pathology and histopathology.		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records displaying evidence of clinical care and health status.		
GENETICS			- ·
The genetics acti	vity includes all pathology laboratory records relating to genetics that are not covered by the Gen	neral Pathology activity	in this Schedule.
	and scientific services retention and disposal schedule for any pathology laboratory records rela Forensic and Scientific Services Unit.	ating to genetics that ar	e kept and
2587	Laboratory reports – genetics Records relating to the preparation and submission of pathology laboratory reports on the	100 years after business action	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See disposal authorisation 2586 for other records relating to pathology laboratory reports on the testing and analysis of genetic samples or genetic specimens. See the Health Sector (clinical records) retention and disposal schedule for the management		
	of clinical records relating to genetics.		
	MORTUARY MANAGEMENT I mortuary management activity includes the collection and storage of bodies of deceased persor	ns at a health facility.	
2588	Body movement Records relating to the movement of a deceased person's body at a health facility. Includes collection of a deceased person's body from the health facility morgue by the employees of a funeral home.	10 years after business action completed.	4 November 2020
	Records may include, but are not limited to:		
	patient information, including ward details		
	morgue officer, transferring officer and collecting officer details		
	 morgue information, including date and time the body was received 		
	personal belongings log		
	certificates		
	notifications		
	supporting documentation		
	collection and release details.		

MENTAL HEALTH

The mental health function relates to mental health treatments and services offered to patients at a health facility. Mental health treatments and services include drug and alcohol services for patients at a health facility. The mental health function also assists with provision of reports and information to support court and tribunal proceedings relating to persons with mental illness or intellectual disability.

See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised				
	COURT AND TRIBUNAL ADMINISTRATION This activity relates to Health Sector public records for the general administration of the Mental Health Court and the Mental Health Review Tribunal.						
2589	 Mental Health Court and Mental Health Review Tribunal – registers Health Sector public records, data and information provided to the Mental Health Court and the Mental Health Review Tribunal, including Health Sector public records that are managed as a register of matters and hearings before the Court or before the Tribunal which are kept in accordance with the Mental Health Act 2016 (Qld). Includes records, data and information that: is kept as a register of patient records by the Mental Health Court or the Mental Health Review Tribunal in accordance with the Mental Health Act 2016 (Qld) in systems such as the Consumer Integrated Mental Health Application (CIMHA) provides evidence of the scheduling of matters to be heard before the Mental Health Court or the Mental Health Review Tribunal is received by Queensland Health from the Queensland Wide Interlinked Court (QWIC) system in accordance with a Memorandum of Understanding between Queensland Health and the Queensland Court Service. 	Permanent. Transfer to QSA after business action completed.	4 November 2020				

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 records, data and information uploaded or downloaded from a Mental Health Court or Mental Health Review Tribunal database registers kept and managed in a Mental Health Court or Mental Health Review Tribunal database. 		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.		
2590	<i>Mental Health Court and Mental Health Review Tribunal</i> Health Sector public records, data, information provided to and/or relates to any proceedings, matters and hearings of the Mental Health Review Tribunal, Mental Health Court or the Magistrates Court that are undertaken in accordance with the <i>Mental Health</i> <i>Act 2016</i> (Qld). Records may include, but are not limited to:	100 years after business action completed.	4 November 2020
	 memos correspondence assessment forms reports referrals applications references court orders disclosures victim impact statements submissions supporting documentation copies of patient files. 		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised	
MENTAL HEALTH AND ALCOHOL, TOBACCO AND OTHER DRUGS SERVICES This activity covers services offered to patients at a health facility relating to alcohol, tobacco and other drugs programs and mental health treatment and care. Includes restrictive programs and intervention programs offered to assist patients at a health facility.				
2591	 Mental health services – prisons Health Sector public records relating to the services offered to prisoners and offenders who are referred to Prison Mental Health Services. Services provided to prisoners and offenders include, but are not limited to: assistance transitioning from custody to living in the community support for culturally and linguistically diverse prisoners and offenders aged care support for prisoners and offenders with intellectual or other disability mental health services alcohol and drug use intervention. Records may include, but are not limited to: assessments, including intake assessments referrals case reviews and follow-up advice correspondence data collection. 	100 years after business action completed.	4 November 2020	
2592	 Alcohol and other drugs – intervention Records relating to services for alcohol and other drugs intervention offered in a health facility that are not covered by disposal authorisation 2591. Includes records relating to patients who: are at risk of substance-related harm 	50 years after business action completed.	4 November 2020	

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	have mild to moderate problematic substance use		
	 have clinically significant symptoms, including dependence, relevant to the use of alcohol and other drugs 		
	 have co-occurring disorders such as mental illness or other medical conditions. 		
	Records may include, but are not limited to:		
	screenings		
	assessments		
	referrals		
	advice		
	liaison		
	correspondence		
	consultations.		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		
2593	Independent patient rights advisers	10 years after business action completed.	4 November 2020
	Records relating to the services provided by independent patient rights advisors to advise patients of their rights under the <i>Mental Health Act 2016</i> (Qld).		
	Includes records relating to details of:		
	 advice on patient rights provided to patients and their families, carers, support persons and clinical teams 		
	 meetings, including information about the person(s) present 		
	 other services accessed during meetings, including, but not limited to, interpreter services 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 concerns raised by the patient (or their representative) about patient rights, treatment and care. 		
	Records may include, but are not limited to:		
	meeting notes		
	supporting documentation		
	 copies of clinical records or reports 		
	advice		
	correspondence		
	reports, including file notes		
	 referrals decisions. 		
	• decisions.		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		
2594	Mental health and alcohol, tobacco and other drugs services – advertising	10 years after business action completed.	4 November 2020
	Records relating to the advertisement of mental health services and alcohol, tobacco and other drugs services offered at a health facility that is provided to patients, prospective patients and members of the public.		
	Includes records relating to medical advice on:		
	 access to medical treatment for voluntary and involuntary mental health patients 		
	 potential effects of a mental health treatment regimen on a patient or prospective patient at a health facility. 		
	Records may include, but are not limited to:		
	 pamphlets, brochures and flyers 		
	advice		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	correspondence.		
	See the Health Sector (clinical records) retention and disposal schedule for the management of clinical records relating to mental health.		
MENTAL HEAI	LTH QUALITY ASSURANCE		
	alth quality assurance activity covers the operations of the Mental Health Alcohol and Other Dru d to improve the safety and quality of mental health services and to provide recommendations o	č	
2595	Mental Health Alcohol and Other Drugs Quality Assurance Committee	Permanent.	4 November
	Records relating to the operation of the Mental Health Alcohol and Other Drugs Quality Assurance Committee.	Transfer to QSA after business action	2020
	Includes records relating to:	completed.	
	 assessments, evaluations and recommendations about significant matters concerning mental health services, mental health facilities and patient care 		
	 evidence of the governance and review of mental health services, mental health facilities and patient care undertaken by the Mental Health Alcohol and Other Drugs Quality Assurance Committee to ensure best practice policies and standards are maintained by health facilities. 		
	Records may include, but are not limited to:		
	 reports, including reports on the implementation of recommendations meeting agendas meeting minutes 		
	 advice correspondence 		
	 recommendations 		
	evaluations		
	assessments.		

PATIENT AND CLIENT SERVICES

This function covers the services that patients receive while in the care of a health facility.

Health facilities include, but are not limited to:

- hospitals and medical suites
- aged care facilities, including nursing homes
- mental health facilities
- any other health facility which offers patient services.

Patient services offered by health facilities include, but are not limited to:

- patient food services and patient transportation
- specialised cleaning of health facilities and medical equipment
- public health notifications
- health programs, including public health programs.

See the Health Sector (clinical records) retention and disposal schedule for clinical records displaying evidence of clinical care and health status.

Disposal	Description of records	Retention period &	Date
Authorisation		trigger	authorised
The activity of cle Health facilities in hospitals aged care	GIENE SERVICES aning and undertaking specialised hygiene services at health facilities that provide patient ser clude, but are not limited to: and medical suites facilities, including nursing homes alth facilities	vices.	·

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
any other	r health facility which offers patient services.		
2596	Specialised cleaning for health facilities and medical equipment – high risk	100 years after	4 November
	Records relating to the specialised cleaning of health facilities and medical equipment for the purposes of decontamination and infection control.	business action completed.	2020
	Includes specialised cleaning and decontamination of medical equipment, examination rooms and operation rooms/theatres in a health facility which is undertaken due to exposure to a highly infectious disease or other hazardous substance.		
	Medical equipment that requires specialised cleaning includes, but is not limited to:		
	 medical equipment that comes into contact with mucus membranes 		
	 medical equipment that comes into contact with bodily tissue due to surgical entry other medical equipment used for invasive examinations or procedures. 		
	Records may include, but are not limited to:		
	cleaning logbooks		
	cleaning reports		
	cleaning audits		
	 documentation of cleaning processes and cleaning products 		
	 routine checks of cleaning standards 		
	documentation for shift handover		
	sterilisation reports		
	 reports prepared following exposure to a highly infectious disease or other hazardous substance at a health facility. 		
	See CLEANING & HYGIENE SERVICES – Specialised cleaning for health facilities and medical equipment-low risk for records relating to:		
	 the specialised cleaning of medical equipment that comes into contact with the skin health facility sanitation. 		
	See the Health Sector (clinical records) retention and disposal schedule for the management of records relating to the sterilisation of clinical equipment where the records		

rears after business on completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	ordering and replacement of sharps bins		
	incident logbooks		
	 sterilisation reports, including sterilisation cycle printouts 		
	instrument cleaning documentation		
	reports prepared following exposure to an infectious disease at a health facility		
	customer feedback or complaints		
	correspondence		
	advice		
	 investigation documentation, including outcome of investigation. 		
	See CLEANING & HYGIENE SERVICES – Specialised cleaning for health facilities and medical equipment-high risk for records relating to:		
	 the specialised cleaning of medical equipment that comes into contact with mucus membranes 		
	 medical equipment that comes into contact with bodily tissue due to surgical entry 		
	 medical equipment used for invasive examinations or procedures. 		
	See the Health Sector (clinical records) retention and disposal schedule for the management of operation registers and operation theatre registers.		
	See the General retention and disposal schedule (GRDS) for the management of routine cleaning and routine sanitation records for health facilities, health administration buildings and offices.		
2598	Health facility audits	25 years after business	4 November
	Records relating to audits undertaken to assess any services or processes at a health facility that may impact on patient treatment or patient care at the facility.	action completed.	2020
	Records may include, but are not limited to:		
	advice		
	correspondence		
	audit documentation		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	audit outcome		
	implementation of audit recommendations.		
	See COMMON ACTIVITIES – Audit in the General retention and disposal schedule (GRDS) for the management of records relating to: significant audits 		
	• other audits that do not relate to patient treatment or patient care.		
2599	<i>Disposal of medical waste</i> Records relating to the management and removal of medical waste. Medical waste includes, but is not limited to:	15 years after business action completed.	4 November 2020
	discarded sharps		
	 human tissue waste 		
	animal waste		
	laboratory waste.		
	Records may include, but are not limited to:		
	approvalsnotifications		
	condition reports		
	cleaning records		
	reports from generators or disposals done onsite		
	reports from external disposal companies		
	collection dockets from external transportation companies disposing of the waste.		
	See PROPERTY MANAGEMENT – Waste Management in the General retention and disposal schedule (GRDS) for records relating to the disposal of pharmaceutical waste, cytotoxic waste and other hazardous medical waste.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
COMMUNITY H	IEALTH		
	providing community health services and programs to assist and support the needs of patients a Ith services to assist and support the wider community.	at a health facility. Includes	the provision of
2600	In services to assist and support the wider community. Call contact centres Records relating to advice and support provided through a call contact centre which provide acute medical advice, medical support, general advice and support or counselling services to individuals. Includes: • calls to contact centres in any format and using any device • voice- or video-recorded group conversations to contact centres • voice- or video-recorded individual conversations to contact centres. Excludes: • calls to contact centres which record details of incidents, allegations, disclosures or investigations of abuse relating to vulnerable persons. Service delivery by health call contact centres includes, but is not limited to: • triage services • 13Health • child health services • Quitline • Way to Wellness • Rapid Response • Medical Aids Subsidy Scheme (MASS). Records may include, but are not limited to: • records of advice, support or counselling provided	10 years after business action completed OR 10 years after the child turns 18, whichever is later.	4 November 2020
	reports from medical or health specialists		
	supporting documentation.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 See the General retention and disposal schedule (GRDS): COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records for records relating to calls which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons EXTERNAL RELATIONS – Customer Service for records relating to the development, management and monitoring of customer services provided to the public that are not covered by this disposal authorisation TRANSITORY AND SHORT TERM – Contact Centre Recordings for records relating to contact centre recordings used for customer queue management. 		
2601	Public health promotion programs Records relating to the planning, advertising and provision of public health promotion programs. Includes network events and public events for public health promotion programs. Public health promotion programs include, but are not limited to, programs for: • mental health • maternal and child health • family violence counselling and support • drug and alcohol counselling and support. Records may include, but are not limited to: • content for information sessions and presentations • research briefs to support content development • advice provided to program attendees • design and production of information handouts and brochures • policy and procedures • statistics • reports	10 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		
2602	School immunisation program – consent records Records relating to consent to participate in the school immunisation program. Records include, but are not limited to: • approved consent cards • completed consent cards where consent to immunisation is not provided. See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.	10 years after the child turns 18 OR 10 years after the finalisation of medico- legal action, whichever is later.	4 November 2020
ENFORCEMEN The activity of n	IT MATTERS nanaging reportable enforcement events which relate to patients at health facilities.		
2603	Reporting suspected abuse Records relating to reporting suspected neglect and/or abuse – including suspected physical abuse or sexual abuse – of an individual presenting at a health facility. Includes reporting complaints received from patients and/or visitors concerning the actions of a medical officer or other staff member at a health facility. Records may include, but are not limited to: • reports • supporting documentation, such as photographs and statements • tests • findings • referrals for investigation	100 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	correspondence.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for managing records relating to reports of suspected abuse that are not covered by this disposal authorisation.		
2604	 Enforcement matters and patient safety Records relating to orders issued to a health facility by Queensland Police Service (QPS), or issued by a nominated agent or officer, for the detention of patients. Includes, but is not limited to, records relating to: requests received from QPS to seize patient property at a health facility visitor exclusions, including requests from patients for visitor exclusions, at a health facility registers that identify excluded visitors and any other visitors that are not permitted on the premises of a health facility. Records may include, but are not limited to: detention orders excluded visitor lists registers notifications log of property seized property seizure notifications. See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for managing: records of police orders relating to vulnerable persons excluded visitor lists for patients identified as vulnerable persons excluded visitor lists for patients identified as vulnerable persons 	15 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 any records that may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons. 		
FACILITY SERV	/ICES		
The activity of pr	roviding facility services at a health facility to assist and support patients and their families.		
2605	 Patient meals Records relating to the planning and provision of meals to patients at a health facility. Includes records relating to individual patient meal requests for: special dietary requirements, including food allergies and food intolerances specific religious requirements for food preparation and provision any other patient meal requests that require specific planning, preparation and service. Records may include, but are not limited to: meal diaries food logs 	10 years after business action completed.	4 November 2020
2606	 registers. <i>Reception and switchboard logs</i> Records relating to reception and switchboard logs created by reception and/or switchboard staff at a health facility to record routine calls and/or visitors to the health facility. Records may include, but are not limited to: call registers visitor logs. See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons. 	2 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
The activity of pr (MASS). Subsidised medi • mobility a • continent • communi • oxygen e	SUBSIDY SCHEME oviding subsidised medical aids to Queensland Health clients in accordance with the Queensla cal aids may include, but are not limited to: hids, including wheelchairs ce aids cation aids quipment grade footwear.	and Health Medical Aids Su	ıbsidy Scheme
2607	 Subsidised medical aids – client management files Records relating to client management files for the Queensland Health Medical Aids Subsidy Scheme (MASS). Includes client management files for MASS medical aids that have been returned or written off. Records may include, but are not limited to: register of written off assets for the health facility, including equipment ID and description returned aids that have been damaged or involved in an incident or accident medical aid that is returned to the health facility notifications advice reports decisions correspondence. See the General retention and disposal schedule (GRDS): LEGAL SERVICES – Legal Advice for records relating to legal advice prepared by or for the agency LEGAL SERVICES – Litigation and Prosecutions for records relating to lawsuits or other legal proceedings between the agency and other parties 	10 years after business action completed OR 10 years after the client turns 18, whichever is later.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 EXTERNAL RELATIONS – Enquiries and Reactions for records relating to enquiries, complaints or suggestions that have legal significance or lead to further investigation. 		
2608	Subsidised medical aids – unsuccessful applications Records relating to unsuccessful applications for subsidised medical aids under the Queensland Health Medical Aids Subsidy Scheme (MASS). Records may include, but are not limited to: • applications • outcome of decision • advice • correspondence. See disposal authorisation 2607 for the management of successful applications for subsidised medical aids under the Queensland Health Medical Aids Subsidy Scheme (MASS).	1 year after business action completed.	4 November 2020
Includes, but is r • statistical	roviding medical services to the public.	Do Not Resuscitate Autho	rity.
2609	Surgically implanted devices and organ donation Records relating to surgically implanted devices and organ donation for patients at a health facility. Records may include, but are not limited to: • registers, including organ donor registers • permission forms • advice	100 years after date of birth of patient.	4 November 2020

Description of records	Retention period & trigger	Date authorised
correspondence.		
See the Health Sector (clinical records) retention and disposal schedule for:		
clinical records displaying evidence of clinical care and health status		
other organ and tissue donor records.		
 Bookings – patient services, medical equipment, treatment rooms and theatres accords relating to bookings for patient services, medical equipment, treatment rooms and heatres at a health facility. Includes records relating to waiting lists and correspondence with patients about expected timeframes for proposed and future bookings. accords may include, but are not limited to: registers waiting lists advice correspondence 	15 years after business action completed.	4 November 2020
/ODATION		
	 ee the Health Sector (clinical records) retention and disposal schedule for: clinical records displaying evidence of clinical care and health status other organ and tissue donor records. Prookings – patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services, medical equipment, treatment rooms and correspondence ith patients about expected timeframes for proposed and future bookings. ecords may include, but are not limited to: registers waiting lists advice correspondence. 	 correspondence. ee the Health Sector (clinical records) retention and disposal schedule for: clinical records displaying evidence of clinical care and health status other organ and tissue donor records. bookings – patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services, medical equipment, treatment rooms and theatres ecords relating to bookings for patient services relating to waiting lists and correspondence ith patients about expected timeframes for proposed and future bookings. ecords may include, but are not limited to: registers waiting lists advice correspondence.

Health facilities include, but are not limited to:

- hospitals, medical suites and hospices
- aged care facilities, including nursing homes
- mental health facilities
- any other health facility which offers patient accommodation.

2611	Patient accommodation – long-term care and vulnerable persons Records relating to the long-term accommodation of patients at a health facility.	100 years after date of birth of patient.	4 November 2020	
	Includes records relating to the temporary care or part-time care of patients at a health facility that are identified as vulnerable persons.			

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	Records may include, but are not limited to:		
	registration forms		
	correspondence		
	 reports and supporting documentation received from medical or health specialists 		
	service planning		
	 accommodation and bed management 		
	service agreements		
	 assessments and advisory reports relating to service requests 		
	observations and file notes		
	meeting notes		
	activity enrolment forms		
	incident/accident reports		
	allegations of abuse		
	 investigation notes, reports and supporting documentation 		
	outcome of investigation		
	health support plans		
	registers.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for managing patient accommodation records relating to vulnerable persons that are not covered by this disposal authorisation.		
2612	Patient accommodation – in-home care	25 years after business	4 Novembe
	Records relating to the planning and management of patients who receive full-time, part- time or temporary in-home supported living and/or care.	action completed.	2020
	Records may include, but are not limited to:		
	 applications for medical aids or medical equipment 		
	applications for disability services		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 installation and maintenance of medical aids or medical equipment 		
	home modifications and maintenance		
	broadcasts and media for patients that are visually and/or audibly impaired.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		
2613	Patient accommodation – planning and management	10 years after business	4 November
	Records relating to the planning and management of patient accommodation, including bed management, within a health facility.	action completed.	2020
	Records may include, but are not limited to:		
	registration forms		
	correspondence		
	reports and supporting documentation received from medical or health specialists		
	service planning		
	accommodation and bed management		
	registers.		
	SPORTATION roviding patient transport services to assist patients and their families to attend appointments, r ices. Includes patient transport services for patients and their families located in a regional or re		ties or access
0 ,			4 November
2614	<i>Emergency vehicles and medical aircraft</i> Records relating to the management, maintenance and use of medical aircraft or emergency vehicles, such as ambulances, for the transportation of patients to, from and between health facilities.	10 years after the decommissioning or disposal of the emergency vehicle or medical aircraft.	4 November 2020
	Records may include, but are not limited to:	modical anotan.	
	 registers, including register of vehicle movements 		
	 vehicle and aircraft maintenance records 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	vehicle and aircraft logs		
	 rosters and registers for aircraft crew and medical aircraft staff 		
	 rosters and registers for emergency vehicle staff. 		
2615	Patient transportation	7 years after the	4 November
	Records relating to the transportation of patients to, from and between health facilities. Includes patient transportation that is subsidised by the State Government or the Federal Government.	financial year to which the records relate.	2020
	Records may include, but are not limited to:		
	submissions for patient reimbursement		
	subsidy notifications		
	patient evaluations for transport		
	cab charge vouchers		
	registers		
	movement authorisations.		
	NVIRONMENTAL HEALTH lentifying, and notifying about, public health issues that may have widespread and/or significant	t impacts on the communi	ty.
2616	Cancer register	Permanent.	4 November
	Records relating to the register of cancer diagnosis. Includes registers of cancer diagnosis.	Transfer to QSA after business action completed.	2020
2617	Public and environmental health – significant notifications and orders	Permanent.	4 November
	Records relating to public and environmental health notifications and orders that are issued following a significant public and environmental health event where the notification or order is triggered to prevent or minimise long-term effects on public health.	Transfer to QSA after business action completed.	2020
	Significant notifiable events that affect public and environmental health include, but are not limited to:		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 the incidence of a significant notifiable disease or condition, including infectious diseases and conditions that are easily communicable, that affect animals or humans the incidence of a significant recall, including significant food and drug recalls the incidence of a significant environmental hazard event. Records may include, but are not limited to: notifications orders reports, including initial reports correspondence advice state disease index annual reports on incidence of significant notifiable events. 		
	See disposal authorisation 2621 for other records relating to public and environmental health notifications and orders.		
1564	Public and environmental health – restriction of movement Records, data, and information collected and used for the purpose of implementing an order for the restriction of movement during a public and environmental health event. Excludes records relating to policy decisions and any other overarching decision-making regarding the introduction, implementation and operation of an order for the restriction of movement during a public and environmental health event. Records, data, and information generated for the implementation of a restriction of movement order include, but are not limited to: • Travel declarations • Home Quarantine Check in • Border pass • Electronic Quarantine Direction notice (eQDN)	10 years after business action completed OR 10 years after declared end of the public and environmental health event, whichever is later.	04 January 2023

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	International arrivals registration		
	Approvals and non-approvals for restriction of movement applications		
	See the General retention and disposal schedule (GRDS):		
	 COMMON ACTIVITIES – Advice for records, data and information relating to opinions or recommendations given about decisions made during a public and environmental health event 		
	 COMMON ACTIVITIES – Committees for records, data and information relating to the management of formally established committees and task forces for public and environmental health events 		
	 COMMON ACTIVITIES – Policy for records, data and information relating to the development and establishment of policy decisions, directions and precedents made during a public and environmental health event. 		
	See disposal authorisation 2617 for records, data and information relating to public and environmental health notifications and orders that are issued following a significant public		
	and environmental health event.		
2618		15 years after business	4 November
2618	and environmental health event.	15 years after business action completed.	4 November 2020
2618	and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility		
2618	 and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility that identifies a specific staff member or specific patient. 		
2618	 and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility that identifies a specific staff member or specific patient. Records may include, but are not limited to: 		
2618	 and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility that identifies a specific staff member or specific patient. Records may include, but are not limited to: survey forms 		
2618	and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility that identifies a specific staff member or specific patient. Records may include, but are not limited to: • survey forms • customer feedback forms • customer feedback forms		
2618	 and environmental health event. Customer service feedback – identified Records relating to surveys or other customer service feedback received by a health facility that identifies a specific staff member or specific patient. Records may include, but are not limited to: survey forms customer feedback forms health facility responses 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	See the General retention and disposal schedule (GRDS):		
	 COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons 		
	 EXTERNAL RELATIONS – Customer Service for records relating to customer service feedback that is unidentifiable 		
	• EXTERNAL RELATIONS – Enquiries and Reactions for records relating to:		
	 customer service feedback about the provision of significant medical services including, but not limited to, electroconvulsive therapy 		
	 any other customer service feedback that is significant. 		
	See PATIENT AND CLIENT SERVICES – Cleaning & Hygiene Services for records relating to customer feedback received about sanitation at a health facility.		
2619	Food and drug incidents	15 years after business	4 November
	Records relating to incidents that are caused by food, food products or prescribed drugs.	action completed.	2020
	Records may include, but are not limited to:		
	incident reports		
	correspondence		
	directions		
	test results.		
2620	National cancer screening register	15 years after business	4 November
	Records relating to the National cancer screening registers that are maintained by a health facility.	action completed.	2020
	National cancer screening registers may include, but are not limited to:		
	cervical screening register		
	pap test register		
	breast cancer screening register		
	bowel cancer screening register.		
	Records may include, but are not limited to:		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	registers		
	notificationsscreening histories.		
2621	 Public and environmental health – notifications and orders Records relating to the notification and reporting on the incidence of notifiable public and environmental health events that are not covered by disposal authorisation 2617. Records may include, but are not limited to: notifications 	10 years after business action completed.	4 November 2020
	 reports exemptions and requests supporting documentation advice annual reports on incidence of notifiable events that are not significant. 		

PHARMACEUTICAL

The pharmaceutical function covers the compounding and dispensing of pharmaceutical drugs to a health facility or service provider.

Includes the compounding and dispensing of:

- restricted drugs, drugs of addiction, radiation drugs and chemotherapy drugs
- any pharmaceutical drugs for outpatients of a health facility or by a service provider.

This retention and disposal schedule should be used in conjunction with Proactive Protection of Vulnerable Persons – Relevant Records in the General retention and disposal schedule (GRDS). For any records relating to vulnerable persons, the GRDS disposal authorisations should apply unless existing minimum retention periods in this schedule are greater than, or equal to, those specified in the GRDS.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
COMPOUNDIN	IG AND SUPPLY OF DRUGS		
ncludes ensuri	compounding and supplying of drugs at a health facility. Includes dispensing restricted drugs a ing that compounded medicinal products are fit for their intended use and comply with the requ horisation for the medicinal product.		
2622	Restricted substances and drugs of addiction	10 years after business	4 November 2020
	Records relating to the control and distribution of drugs of addiction or restricted substances.	action completed.	
	Records may include, but are not limited to:		
	 prescriptions, including orders to supply 		
	authorisations		
	 dispensary registers and logs, including stock check registers 		
	details of emergency supply		
	ward books.		
	See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
2623	Pharmaceutical compounding, supply and control	5 years after business	4 November
	Records relating to pharmaceutical compounding, supply and control of drugs that are not covered by disposal authorisation 2622 or by disposal authorisation 2624.	action completed OR	2020
	Includes:	2 years after batch	
	 prescriptions and records of supply for cytotoxic drugs 	expiry, whichever is later.	
	 manufacturing formulas and processes – including testing and sampling processes used to compound a pharmaceutical product. 		
	Records may include, but are not limited to:		
	 details of product name and reference code 		
	 information about form strength and batch size, including expected final yield for the batch 		
	starting materials list		
	 details of premises and equipment used for compounding and manufacture of pharmaceutical products 		
	 prescriptions, including outpatient prescriptions 		
	details of intravenous additives		
	 registers, including schedule drug registers 		
	details of supply		
	statements		
	licenses.		
2624	Improper use/supply notifications – controlled drugs	3 years after business	4 Novembe
	Records relating to notifications concerning the improper use of prescriptions for controlled drugs. Includes review of notifications about unlawful advertising or unsafe disposal of controlled drugs.	action completed.	2020
	Records may include, but are not limited to:		
	notifications		
	prescriptions		
	details of prescribing person		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	reportsdecisions.		
	See EXTERNAL RELATIONS – Enquiries and Reactions for managing records relating to investigations about the improper use and/or supply of controlled drugs.		

RESEARCH

The research function involves participation in state, country and worldwide discovery, treatment and analysis of diseases (both known and unknown). Medical research helps to improve the health of Australians by developing new medicines, treatments and devices.

The research function includes, but is not limited to:

- ethics in the use of humans and animals for trials
- treatment and analysis of diseases
- medical research funding.

See the Forensic and scientific services retention and disposal schedule and the Laboratory function in this Schedule for the management of records relating to laboratory operations.

See the Health Sector (clinical records) retention and disposal schedule for the management of clinical research records.

This retention and disposal schedule should be used in conjunction with Proactive Protection of Vulnerable Persons – Relevant Records in the General retention and disposal schedule (GRDS). For any records relating to vulnerable persons, the GRDS disposal authorisations should apply unless existing minimum retention periods in this schedule are greater than, or equal to, those specified in the GRDS.

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
E THICS The activity of e	ensuring ethical conduct in research is maintained, including the protection of all participants or	r specimens.	
2625	Biobanking	100 years after	4 November
	Records relating to biological samples retained and/or supplied for research purposes. Includes records relating to samples deposited into a Biobank and those samples supplied directly for research purposes.	business action completed.	2020
	Biobanking data may include, but is not limited to:		
 clinical, demographic and other data relating to the sample secondary data generated from analysis of the sample. 	 clinical, demographic and other data relating to the sample secondary data generated from analysis of the sample. 		
	Records may include, but are not limited to:		
	 samples that are able to be used for future research requirements 		

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 informed consent forms records, data and information about: the types of biological samples stored information about the storage of biological samples information about the usage of biological samples, including the termination or suspension of samples. 		
2626	 Consent for trial participation – legal orders Records relating to a court-issued approval for the participation of an individual in a research trial. Includes research trials that have been reviewed by the Human Research Ethics Committee. Records may include, but are not limited to: trial protocols trial amendments informed consent forms recruitment procedures information for trial subjects/participants payment or compensation details details of trial modifications termination or suspension notices. 	100 years after business action completed.	4 November 2020
2627	 Consent for trial participation Records relating to consent for the participation of an individual in a research trial that are not covered by disposal authorisation 2626. Includes research trials that have been reviewed by the Human Research Ethics Committee. Records may include, but are not limited to: trial protocols trial amendments informed consent forms 	 25 years after business action completed OR 25 years after the subject/participant turns 18, whichever is later. 	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	 recruitment procedures information for trial subjects/participants payment or compensation details details of trial modifications written requests to withdraw from trial termination or suspension notices. See COMMON ACTIVITIES – Proactive Protection of Vulnerable Persons-Relevant Records in the General retention and disposal schedule (GRDS) for records which may be relevant to current and future incidents, allegations, disclosures or investigations of abuse of vulnerable persons.		
2628	 Research specimens Records relating to the use of specimens, animal or human, for the purposes of research. Includes records relating to: the monitoring and handling of all research specimens before, during and after testing procedures have concluded the maintenance and care of research specimens the data that is gathered as a result of the use of research specimens. Records may include, but are not limited to: notifications, including acceptance of specimen registers disposal of specimens directions and orders, including directions and orders relating to animal welfare data gathered concerning research specimens details of where data from research specimens is shared. 	15 years after business action completed OR 15 years after the completion of the research trial, whichever is later.	4 November 2020
2629	Suspension of trials	15 years after business action completed.	4 November 2020

Disposal Authorisation	Description of records	Retention period & trigger	Date authorised
	Records relating to the premature termination or suspension of a research trial for any reason which is not covered by disposal authorisation 2626 or by disposal authorisation 2627.		
	Records may include, but are not limited to:		
	decisions		
	agreement to the suspension or termination		
	 supporting documentation for termination or suspension of trial 		
	advice		
	approvals.		

LEGACY RECORDS

This section covers legacy records of the Health Sector within Queensland.

This retention and disposal schedule should be used in conjunction with Proactive Protection of Vulnerable Persons – Relevant Records in the General retention and disposal schedule (GRDS). For any records relating to vulnerable persons, the GRDS disposal authorisations should apply unless existing minimum retention periods in this schedule are greater than, or equal to, those specified in the GRDS.

Disposal Authorisation	Description of records	Date range	Retention period & trigger	Date authorised
2630	Legacy health records from QDAN 122 v.1	c.1892–1974	Permanent.	4 November
	Permanent value legacy records relating to leper stations and lazarets historically located in Queensland at Peel Island, Stradbroke Island and Fantome Island.			2020
	Records may include, but are not limited to:			
	 leper station record books created between 1892 and 1910 			
	 lazaret inmate records created between 1930 and 1974 			
	lazaret index registers.			
2631	Legacy health records from QDAN 210 v.1		Permanent.	4 November
	Permanent value legacy records relating to the Far North Queensland Health Board including, but not limited to, records relating to:			2020
	 correspondence files, including files with COR prefix 			
	 general reports and health surveyors reports, including files with RPTS prefix 			
	 reports and/or studies created by external agencies for the Far North Queensland Health Board, including files with STU prefix 			
	 sundry reports and other material created by external agencies for the Far North Queensland Health Board, including files with SUN prefix 			
	 corporate operational plan dated 1995 			
	• minutes of meetings of the Far North Queensland Health Board.			

Disposal Authorisation	Description of records	Date range	Retention period & trigger	Date authorised
	Includes permanent value records identified in QDAN 210 v.1 and already transferred to Queensland State Archives as part of transfer QS127/1.			
2632	Legacy health records from QDAN 362 v.1	c.1933–1982	Permanent.	4 November 2020
	Permanent value legacy records relating to hospitals, institutions, hospital boards and the Queensland Ambulance Transport Brigade including, but not limited to, records relating to:			
	correspondence registers created between 1963 and 1982			
	the State Subsidy for ambulance brigades			
	the Mareeba Hospital Board for Aged Care			
	 the medical officers of the Maryborough Hospital 			
	the Miles Hospital district			
	the Eidsvold Hospital Reserve			
	 the constitutions of Medical Boards created between 1933 and 1958 			
	• authority books and other miscellaneous health research material.			
2633	Legacy health records from QDAN 473 v.1	c.1918–1985	Permanent.	4 November
	Permanent value legacy records relating to maternal and child welfare including, but not limited to, records relating to:			2020
	 files for the Maternal and Child Welfare Home, Sandgate created between 1943 and 1957 			
	 the publication titled Fifty Years with the Maternal and Child Welfare Service 1918-1968 			
	 admission cards for the Maternal and Child Welfare Home, Sandgate created between c.1976 and c.1979 			
	 admissions and discharges from the Maternal and Child Welfare Home, Toowoomba ("Unara") 			
	 files about war emergency provisions for the Maternal and Child Welfare division created between 1941 and 1944. 			

Disposal Authorisation	Description of records	Date range	Retention period & trigger	Date authorised
2634	Legacy health records from QDAN 551 v.1		Permanent.	4 November
	Permanent value legacy records including, but not limited to, records relating to:			2020
	 religious and charitable organisations such as the Australian Inland Mission and the Blue Nursing Services 			
	 research projects concerning legislation such as the Drugs Standard Adopting Act 1976 and the Cremation Act 			
	 patients at the Queensland Radium Institute 			
	the investigation into the administration of the Stanthorpe Hospital			
	Hospital Boards			
	 awards for Mental Hospital employees 			
	Health Ministers' conferences and Premiers' conferences.			
	File numbers for permanent value legacy records include, but are not limited to:			
	 0039-0002-000"1" 			
	• 0039-0011-001"OS"			
	• 0027-000-002.			
2635	Legacy health records from QDAN 683 v.1		Until entered into	4 November
	Records relating to the National Immunisation Program Database		the National	2020
	retained by Queensland Health.		Immunisation Program Database	
	Includes, but is not limited to, records, data and information relating to the administration of vaccinations in Queensland between 1996 and 2019		AND	
	where the vaccination data has been added to the National Immunisation		Until quality	
	Program Database.		assurance	
			procedures have been completed	
			and signed off by	
			the appropriate	
			delegate.	