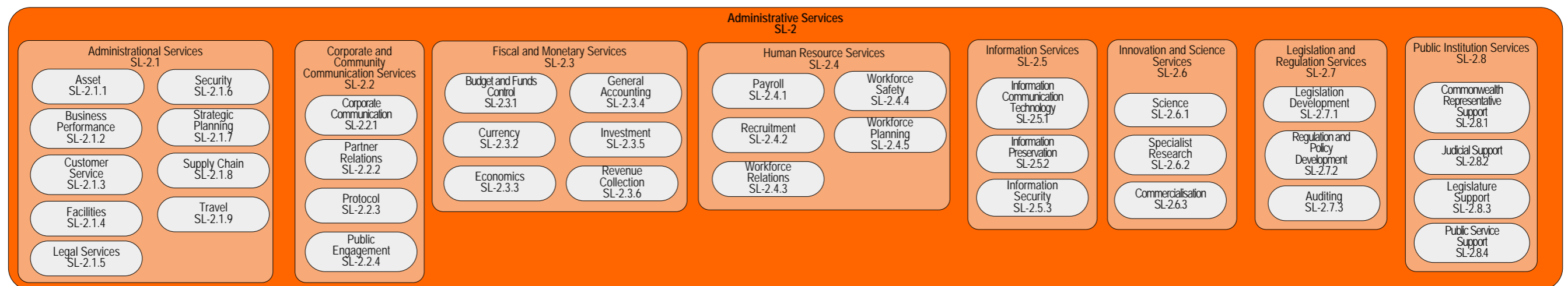
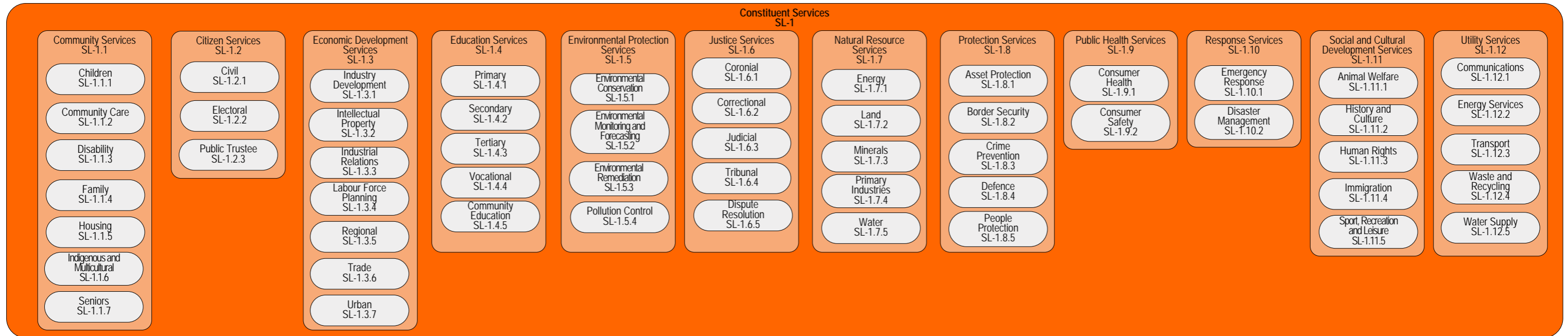
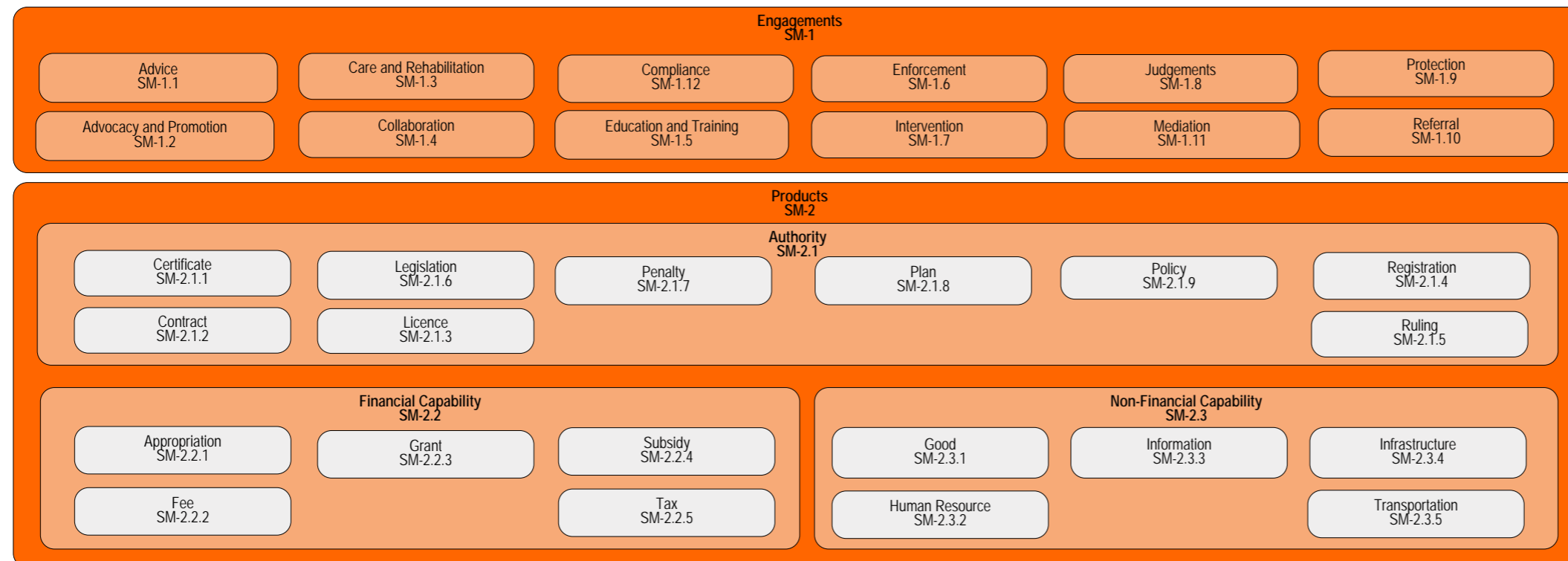


Business Service Classification Framework – Service Lines



Business Service Classification Framework – Service Mechanisms



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 Some parts of this classification taxonomy were adapted from:
 - Federal Enterprise Architecture's Business Reference Model
 - www.whitehouse.gov/omb/egov/a-3-brm.html
 - Treasury Board of Canada Secretariat's BTEP
 GSRM Service Reference Patterns
http://www.tbs-scl.gc.ca/blep-ptd/documents/2004/patterns-patrons/patterns-patrons00_e.asp